

### **WORKFORCE DEVELOPMENT BOARD OF VENTURA COUNTY**

### PROGRAMS COMMITTEE MEETING

Wednesday, February 6, 2019 3:00 p.m. - 4:30 p.m.

Human Services Agency (Peppertree Room) 855 Partridge Drive, Ventura, CA

### **AGENDA**

3:00 p.m.	1.0 Call to Order, Introductions, and Agenda Review	Tony Skinner
3:02 p.m.	2.0 Public Comments	Tony Skinner
3:05 p.m.	Procedure: The public is welcome to comment. All comments not related to items on the agenda may be made at the beginning of the meeting only.  3.0 Consent Item	Tony Skinner
	<ul> <li>Approval of Minutes: December 5, 2018</li> </ul>	<b>,</b>
3:10 p.m.	4.0 WIOA Youth Service Provider Presentations	
	<ul> <li>Boys and Girls Clubs of Greater Oxnard and Port Hueneme</li> </ul>	Omar Zapata/ Mariana Cazares
	PathPoint	Kim Whitaker/ Michelle Phillips
4:15 p.m.	<ul> <li>WIOA Workforce Development</li> <li>AJCC Affiliate (Simi Valley) Hallmarks Evaluation</li> <li>2018 California Megafires National Dislocated Worker Grant</li> <li>Prison to Employment Initiative Grant</li> <li>2 year Regional/Local Plan Modification</li> <li>WDB Executive Director: Rebecca Evans</li> </ul>	Patrick Newburn  Committee
4:20 p.m.	6.0 Committee Member Comments	Members
4:30 p.m.	7.0 Adjournment	Tony Skinner
	Next Meeting: April 3, 2019 (3:00 p.m. – 4:30 p.m.) Human Services Agency (Redwood Room) 855 Partridge Drive, Ventura, CA 93003	

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### WDB Programs Committee Meeting December 5, 2018

#### **MINUTES**

#### **Meeting Attendees**

Committee MembersGuestsWDB StaffTony Skinner (Chair)\*Pierrette Authier (PathPoint)Patrick NewburnKathy Harner\*Mariana Cazares (Boys & Girls Clubs GreaterRoger Rice\*Oxnard and Port Hueneme (BGCOP)

Linda Fisher-Helton Jessica Gallardo (PathPoint)

Leslie Webster Marixza Juarez (PathPoint)

Many Navarro Aldana Kim Whittaker (PathPoint)

\*WDB Members

### 1.0 Call to Order, Introductions, and Agenda Review

Tony Skinner called the meeting to order at 3:03 p.m.

#### 2.0 Public Comments

None

**3.0** Approval of Minutes: October 3, 2018

Motion to Approve: Kathy Harner

Second: Tony Skinner Motion approved

#### 4.0 WIOA Workforce Development Planning:

Patrick Newburn provided several updates and reports on the following topics:

- <u>WDB Grants Update: Prison</u> to Employment Initiative (P2E) \$37 Mil State General Funds approved for "Prison to Employment Initiative" to help Justice Involved Individuals gain meaningful employment upon release from prison, Ventura County award amount to be determined in Spring to provide earn and learn opportunities with supportive services; National Dislocated Worker Grant (NDWG) \$2.4 Million to provide 50 Ventura county Dislocated Workers temporary employment in clean-up of public property damaged by the fires, as well a career services and supportive services to gain sustained employment following the temporary jobs; Veterans Employment Assistance Program (VEAP). Requested \$500,000 Grant funding for employment services for 55 veterans.
- <u>HSA/WIOA Monitoring:</u> Committee reviewed the county HSA/WIOA Monitoring of Youth Contract Providers conducted in November 2018. Committee members discussed the county observations and findings. Providers are working with county to provide corrective action. Boys and Girls Clubs of Greater Oxnard and Port Hueneme requested continued and regular technical assistance and policy updates. Both providers requested additional technical assistance on Credential Attainment and training on generating reports within CalJOBS. Committee Members requested a written summary of both EDD and County monitoring in the future to aide with tracking

- and follow-up, that would include dates, findings, action plans, and related details that will aid the committee in providing oversight.
- WIOA Performance Indicator Reports: Committee reviewed annual (PY1817-18) and quarterly (Q1 PY18-19) WIOA performance indicator reports. The annual reports provided have partial data reported in CalJOBS, and the resulting outcomes are not a complete representation of performance. This limitation is due to the exit cohort periods reporting back in 2016-17 not being captured by CalJOBS system programming. The most reliable reports and reporting will be captured in the PY 2018-19 reports. Committee members focused discussion on the youth outcomes. Both providers expressed concern about their performance and pointed out past performance success even though current reports show some measure with less than 100% of goal. Newburn pointed out that the current predictive reports available in CalJOBS will make it easier for both providers and committee to gain a snapshot of performance.

#### 5.0 Member Comments

None

### 6.0 Adjournment

Tony Skinner adjourned the meeting at 4:39 p.m.

### **Next Meeting**

February 6, 2018 (3:00 p.m. – 4:30 p.m.) Human Services Agency (Redwood Room) 855 Partridge Drive, Ventura, CA

# YOUTH EMPOWERMENT





## **OUR MISSION...**



To inspire and enable all young people, especially those who need us most, to reach their full potential as productive, responsible and caring citizens.

## Youth Empowerment Program

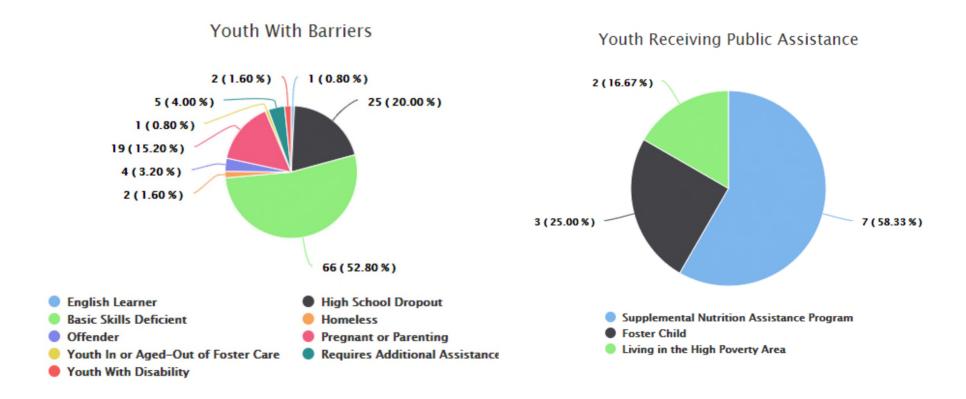
- YEP is a federally funded program through the Department of Labor.
  - We received this grant in 2004
  - The purpose of this program is to provide comprehensive youth Workforce Innovation and Opportunity Act (WIOA) services to out-of-school youth in Ventura County between the ages of 16-24, to those living in Oxnard and Port Hueneme.

# Demographics

- Youth, age 16-24, who is not attending school and meets at least one of the following criteria:
  - School dropout
  - Within compulsory school age, but has not attended for at least the most recent school year calendar quarter
  - Recipient of a secondary school diploma or its recognized equivalent who is lowincome and
    - Basic skills deficient or
    - English language learner
  - Subject to the juvenile justice system
  - Homeless, a runaway, in foster care or aged out of foster care, or in an out-of-home placement
  - Pregnant or parenting
  - Disabled
  - Low-income and requires additional assistance to enter or complete an educational program or secure employment

# Demographics

- 76 new enrollments as of o2/o4/2019
- No 5% enrollments as of o2/o4/2019



### YEP Goals

 Assistance youth obtaining High School Diploma, G.E.D. or HISET?

 Assistance youth obtaining employment and or education and retaining?

 Assistance youth enrolling into Vocational Training or College?



## 2018 Monitoring Lessons Learned

- Wear the monitor hat at all times
  - Supportive Services
- Trainings
  - We received many training that have been helpful to implement in our program
- Restructure program
  - We have changed our approach in the design on the program based on the new performance measures

# Success Stories- Cynthia Torres

Cynthia Torres heard about the Youth Empowerment Program through the staff at Ventura Training Institute. Cynthia was interested in enrolling in their Certified Nursing Assistant program when she reached out to us for financial assistance. When she applied to our program in December of 2017, client shared that she had a three year old son and was not currently working. Cynthia expressed that she lacked the financial resources needed to pay her tuition at Ventura Training Institute. Before enrolling at Ventura Training Institute, client was concerned about not being able to sign up as she also lacked a high school diploma. We assisted her with both her High School Equivalency Exam at Oxnard Adult School and her CNA certificate at Ventura Training Institute.

We provided her tuition assistance through our program and enrolled in their Certified Nursing Assistant program at Ventura Training Institute on January of 2018. She completed the course successfully and obtained her Nursing Assistant Certificate on February 27<sup>th</sup> of 2018. She then took the state exam and obtained her Certified Nursing Assistant state license. Eager to continue working towards her goals, client then focused on preparing for the High School Equivalency Test. Our program provided her with a HISET textbook and we shared some online websites where she was able to access online exams to prepare for the High School Equivalency Test. The Youth Empowerment Program assisted the client with paying for this exam and client took the exam on October of 2018. On October 12, 2018 we were excited to know she had passed the High School Equivalency Test and had finally obtained her High School Equivalency Certificate.

# Success Stories-Cynthia Torres

Cynthia Torres has two beautiful children now. Being a young parent has never stopped her from working hard and accomplishing her goals. Client is now employed and currently working at Passages of Ventura. This is not where it ends for the Cynthina. She plans to continue her education by enrolling into a community college to obtain her LVN credential and later on her Registered Nurse Credential. She has shown maturity, dedication and commitment towards her education and goals. With her perseverance and determination, I know Cynthia will make it very far in life.



# Success Stories- Angel Villanueva

Angel has had a lot of instability throughout his life. He was raised by his older sister and just met his mother for the first time last year. Through his hardships, Angel has become someone who is constantly looking to better himself and his situation. Therefore, Angel decided to enroll into college but was in need of guidance. That is when Angel decided to seek for help and join the Youth Empowerment Program.



Once Angel knew what his goal was, he then started the job readiness workshops. Upon completion of the workshops, Angel quickly attained employment in Pizza Hut and was ready to move forward and enroll into college. Angel and his case manager worked together to sign up for his first semester at Oxnard College. Although Angel was uncertain in what to major, he was proud of himself for taking the necessary steps to bettering his life.

After hard work and dedication Angel started his last semester at Oxnard College and is about to attain his Associates Degree in Arts and Humanities. He now plans to transfer to California State University Channel Islands where he hopes to attain a Bachelor's of Science in Psychology. His future goal is to become a psychologist and assist youth who have had the similar hardships as him.

# Success Stories-Gladys Ibarra

Gladys was confuse and uncertain about the career path she wanted. After visiting Clinical Training Institute she was convince that their phlebotomy program would be a great fit for her. The cost of the phlebotomy course was a concern for Gladys financially but, with the help of the Youth Empowerment Program (YEP) she was determined to get enrolled.

Gladys completed the Job Ready Workshops and was able to obtain tuition assistance to enroll at Clinical Training Institute. She completed the phlebotomy and externship requirements to obtain her certificate. Her next step was to take the state exam.

After passing the state exam on the first try, Gladys was now able to begin job searching for phlebotomy positions within Ventura County. With the help of the Youth Empowerment Program she was able to improve her resume and interviews skills for possible job openings. Gladys is now working full time as a phlebotomist at Quest Diagnostics. She's enjoying her job at the moment and is grateful for the skills and financial needs that the she received from the Youth Empowerment Program.

## Success Stories-Matthew Raiti

Matthew joined the Job Ready Program at the Boys & Girls Clubs of Greater Oxnard and Port Hueneme in November 2018. Immediately after completing paper work with Matthew, I was able to see how driven he was to accomplish his academic and employment goals. Matthew share a bit of insight as to what obstacles he was facing and why it was so important it was that he started the Job Ready Program for the support system he lacked from his personal life. At the time Matthew was living with his father he moved from Washington because he lost his housing due to transgender related issues. It's been hard for him to find a job for similar reasons. Since he was new to the area it was important to find help to lead a successful and prosperous future. Although Matthew said it not an easy battle, the Job Ready Program was the perfect fit that would help him accomplish his goals.

From day one of the Job Ready Workshops, Matthew was very out-going, friendly and did not hesitant to share his struggles and battles he has overcome to get where he is today. Matthew completed the Job Ready Workshops from start to finish. Matthew enrolled to Ventura Training Institute to the Certified Nursing Assistant (CNA) program to earn a CNA Certificate to be able to obtain stable employment.

Matthew was able to obtain the training and financial assistance needed to pursue a CNA certificate at VTI. Matthew was given an opportunity to participant in the work experience paid subsidized employment program at the Diversity Collective. He is currently working at the Diversity Collective Matthew's perseverance and hard work has definitely got him off to a great start to his new life!

## **Contact Information**

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# PathPoint

Youth Networked Services





## Organization Overview

- PathPoint Ventura County consists of:
  - ▶ Employment Programs
  - Residential Programs
  - Day Progams
  - Project Search
  - ▶ Youth Program (YNS)

PathPoint Ventura County Serves approximately 500 individuals per year

PathPoint is a private, non-profit agency funded by DOR and Regional Center

(excluding the Youth program)

# Youth Networked Services (YNS)





### Recruiting/Enrollment Process...



### On Average:

- \* We only enroll 1 out of every 3 youth we conduct intake interviews with
- \* We enroll approximately 75-100youth every program (between 3 Youth Specialists)
- \* We recruit from our local agency partners, JCC as well as from schools throughout our service areas

### The Barriers

- ▶ Probation
- Pregnant or Parenting
- ► Substance Abuse
- ► Homeless
- ► Mental Health & Learning Disabilities

- ► Foster Youth
- ▶ Basic Skills Deficient
- Lives In A Known Gang Area
- ▶ Prop Out
- **▶** Low income

# Active Core Services we provide the youth

Individual services tailored to the youth's goal for the program:

- Services/Support for Youth to get back in school
- Supportive counseling & Guidance
- Linkages to community resources & agencies to provide wrap-around support for youth
- College Tours
- Vocational Training
- Tutoring
- Mentoring/Drop Out Prevention
- Paid Internships
- Workshops
  - Life Skills
  - Career Planning
  - Work Readiness



We provide one on one WRW, Career Planning, & Life Skill activities for youth who are unable to attend workshops

# Follow-Up Services:

- ► Manages 90+ cases
- Tracks & supports follow-up youth for ONE full year (after exit)
- Send youth monthly newsletters with education, employment, and career information & resources
- ► Monthly contacts
- ► Captures employment, education, training and certificates for WIOA Common Measures



### Just a few of our internship sites:

- Action Foundation
- ► Boys & Girls Club
- Dollar Tree
- ► Kid's N Things
- ► Little Dreamers
- McDonalds
- PathPoint
- ► TJ Maxx
- Project Understanding
- Robeks Juice

- Styles For Less
- ► MuPu Grill
- Super A Foods
- ► TWFG Ins Services
- Avenue Hardware
- Crowne Plaza Hotel
- Green Thumb
- ► IHSS Public Authority
- Old Navy
- Veteran Services Office
- Wet Seal

# Couple of our highlights from this 2018/2019 PY

- Established a partnership with Director of Staff Development at Oxnard Manor Healthcare Center.
  - Provide externships for CNA Courses
  - Have employed some of PathPoint's youth
  - Provide work experience and training
  - New facility has opened (Treacy Villa Senior Care) where they too plan on training and employing some of PathPoint's youth.

# Lessons Learned From Monitoring:

 Exiting youth throughout the program year (rather than exiting most of the youth on 6/30)

- Case noting
  - ▶ More in depth
  - ▶ More justification

Now...

we know you have questions, so let's hear them



