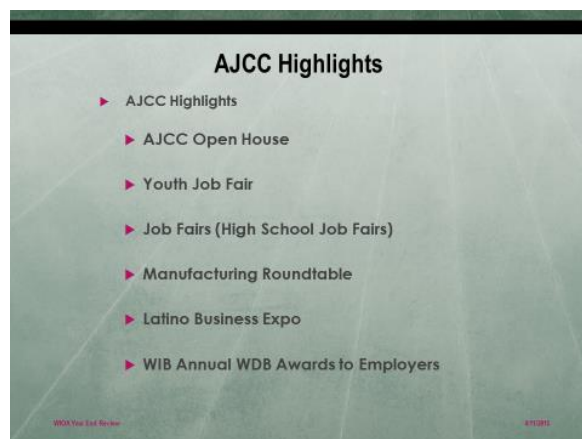
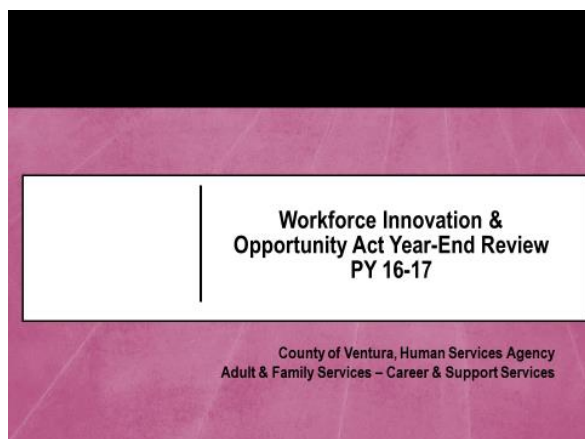


Hallmark of Excellence #6

(a) All AJCC Staff has high knowledge of the regional economy, labor market conditions, business talent supply chains, and the needs of high-growth sectors and high road employers.

The system to assess the satisfaction of both collocated and non-collocated partners is currently approached in an information basis by individual meetings with AJCC Consortium Managers or per email request/feedback. A customer satisfaction survey will be implemented as part of a new AJCC website in process of development to specifically include this type of function.

The AJCC actively engages industry and labor and supports regional sector strategies through an integrated business service strategy that focuses on quality jobs.





COUNTY OF VENTURA HUMAN SERVICES AGENCY

Barry L. Zimmerman
Director

America's Job Center of California
AJCC Joint Supervisor Meeting
April 10, 2017; 3:00-4:30

Agenda

Agenda Review|

Review Action Items

- Presentation – Safety Committee
- Resource Room Coverage Calendar (supervisor and staff coverage)
- Resource Center Activities
 - What is the standard of service expected and how we measure it
 - Staff Training – Job Shadowing
- Business Services Update
- Facilities –Updates
 - Requests of facility usage by outside agencies;
- AJCC Partners:
 - Ventura College Career Technical Education Open House
- Training & Staff Development
 - AJCC – Windmills Training (Department of Rehabilitation)

Upcoming AJCC Events:

- Regional Round Table – May
- Feria Campesina - August
- All AJCC Staff Awards Ceremony-pending
- WIOA System Training- pending
- Resource & Career Opportunity Fair (combine job fair and events)
- Employer Forum (Recognition to employers who support our training)

Next Meeting: TBD - Timber Room

INTEGRITY COMPASSION EMPOWERMENT

America's Job Center of California AFS/WIOA All Staff Meeting February 13, 2018 Agenda

Welcome to WIOA:

Our Purpose: "Creating a skilled workforce for jobs of the future"
Our Aspiration: "Impacting lives through skills, jobs and careers."

Let's Talk AFS –WIOA

- How we work – "Trauma Informed, Person Centered and Principled Based."
- Current Status – How are we doing?
- Future – How we impact lives through engagement
- Success Stories - Quarterly

Pilot Project – Career Services Assessment/Engagement

Staff Updates:

Alex – Intake/Case Management & Technical Assistance
Edward – STEPS Adult/Youth
Christy – RR/ Employer Services – East County|
Fred – RR/Employer Services – West County
Teresa & Kim: Administrative Tools of the Trade

Staff Recognition

Announcements/Closing Comments

Hallmark of Excellence #6

(b) The AJCC focuses on quality jobs by actively promoting targeted sector opportunities and high-demand occupations to all AJCC customers.

This is accomplished by encouraging clients to utilize O*NET website in conjunction with CalJOBSSM career information resources. We promote employment for demand occupations by AJCC Account Executive staff who attend WDB sector committees on a regular basis. The AJCC also holds recruitment events encouraging clients to apply and attend interviews.



**Employment
Development
Department**
State of California

The California Employment Development Department
In cooperation with the
America's Job Center of California
Announce an
EMPLOYMENT OPPORTUNITY
with
Career Strategies Inc.
Company Representatives will be on-site to provide information and answer questions.
Thursday, March 29, 2018
11:00 a.m.-1:00 p.m.
America's Job Center of California in Oxnard
2901 N. Ventura Road, Third Floor, Oxnard Ca

REQUIREMENTS PRIOR TO APPLYING

- Must be registered in CalJOBSSM at www.caljobs.ca.gov
- Review Job Order for complete information about available positions.
- Call 805-288-8400 to be scheduled for an interview.

AVAILABLE POSITIONS

vii. How AJCCs will Serve as an On-Ramp for Regional Sector Pathways Emphasized in the Regional Plan

The Local Plan will at minimum, ensure a baseline level of WIOA core program alignment compliant with federal regulations, state plan and regional plan, through the AJCC One-Stop system, so that program services are coordinated and, when appropriate, integrated to make accessible a menu of customizable services available to clients on the basis of their needs.

The AJCC comprehensive center serves as the primary on-ramp for providing priority sector pathway services for manufacturing, healthcare, clean/green, and business services, which were identified in the regional plan. Since the WIOA system also includes adult education, the community college district, and the K-12 system, access to career technical education through all these agencies will be available by way of a shared web portal that is under development or a partner representative at the AJCC. These pathways programs are characterized by a high degree of program alignment and service coordination among our partners.

In addition, the AJCC partners employ a series of career workshops developed by the state EDD specifically to prepare participants (including high-risk participants such as ex-offenders and CalWORKs clients) for employment in-demand priority sectors such as manufacturing and healthcare. The manufacturing workshop, for example, is aligned with the WDBVC's priority sector and is consistently a sector with high demand for workers.

In addition to direct participant services, the AJCC serves as an on ramp for employers for a variety of resources and information designed to address their particular needs. This effort includes the development of individual business engagement plans where needed. A critical component of such plans involves the use of various workforce intelligence tools (*e.g.*, Dun and Bradstreet Market Insight, EconoVue™, and local CA EDD LMID), which are available from trained AJCC staff who can target local businesses in demand (or those in decline) by industry sector. In addition to the assessment of business

SECTION 3 LOCAL PLAN

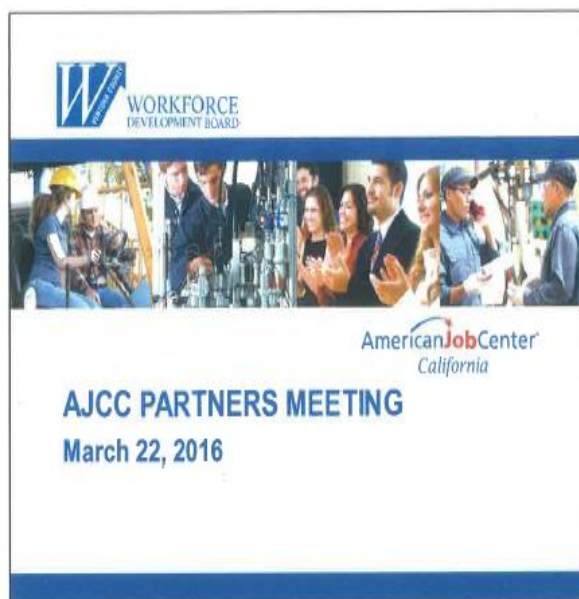
needs, we offer employers on-the-job training (OJT) for new and current employees, or downsizing services in the event such services are requested.

Hallmark of Excellence #6

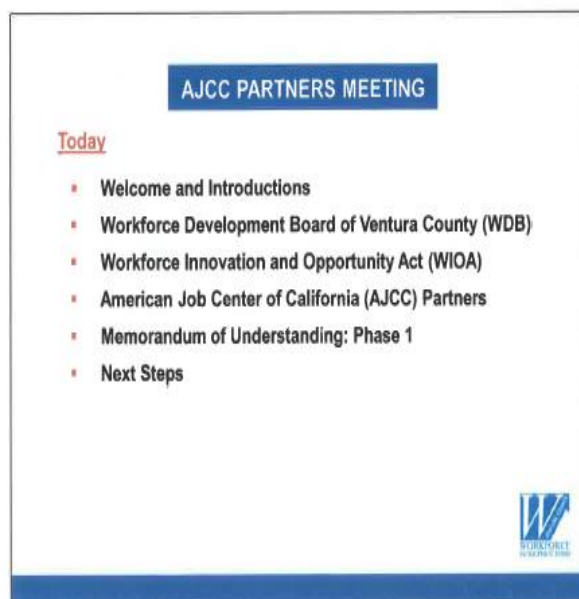
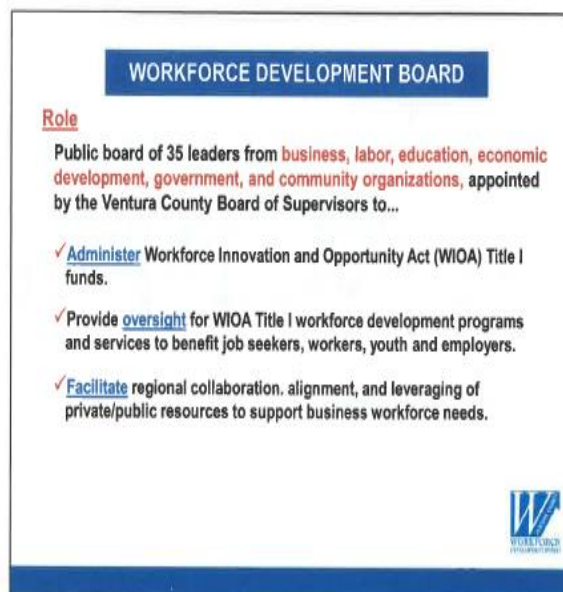
(c) The AJCC promotes systems and partnerships that connect workers to high-quality jobs or entry-level work with clear routes to advancement.

The AJCC collaborates with partners at Partner Meetings to meet the workforce needs of high-demand sectors in the Ventura County regional economy.

1 -2





3-4



WORKFORCE DEVELOPMENT BOARD

Regional Goals


- Business and Industry:** Meet the workforce needs of high-demand sectors in the Ventura County regional economy.
- Adults:** Increase the number of adults obtaining an industry-recognized credential/degree and a related sector job.
- Youth:** Increase the number of high school graduates and out-of-school youth ready for post-secondary education and/or a career.
- System Alignment and Accountability:** Support workforce development system alignment, service integration, and continuous improvement.

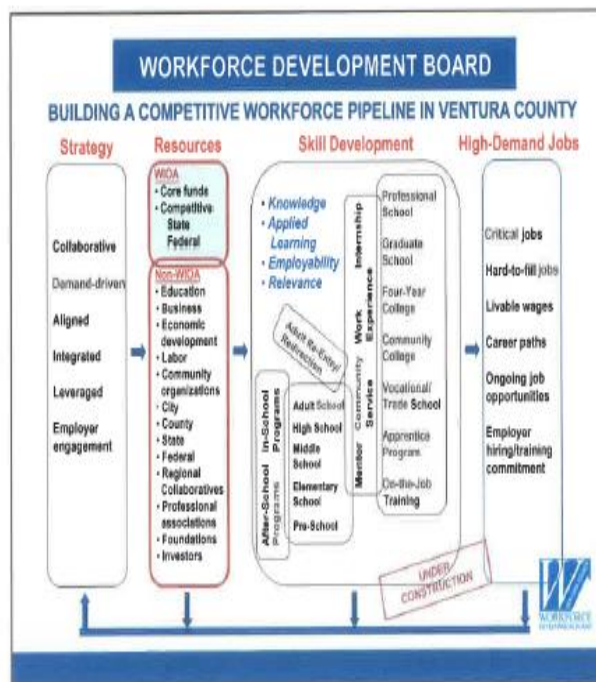
WORKFORCE DEVELOPMENT BOARD

WIA Performance in Ventura County (July 2014-June 2015)

✓ WIA Core-Enrolled Clients	✓ Performance Requirements*
233 Adults	Entered Employment
298 Dislocated Workers	Employment Retention
	Average Earnings
343 Youth (ages 14-21)	Literacy and Numeracy
	Placement in Education or Employment
	Attainment of a Degree or Certificate
874 Total Enrolled	





*Achieved a higher than 100% success rate



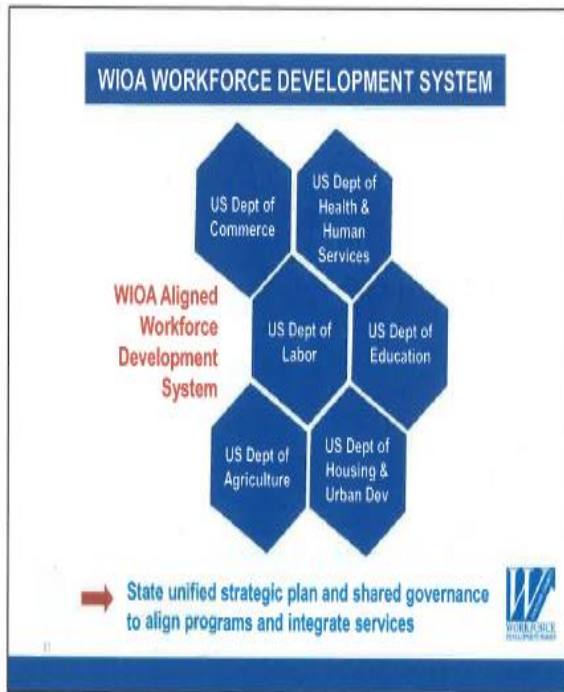
WORKFORCE DEVELOPMENT BOARD

WIA Performance in Ventura County (July 2014-June 2015)

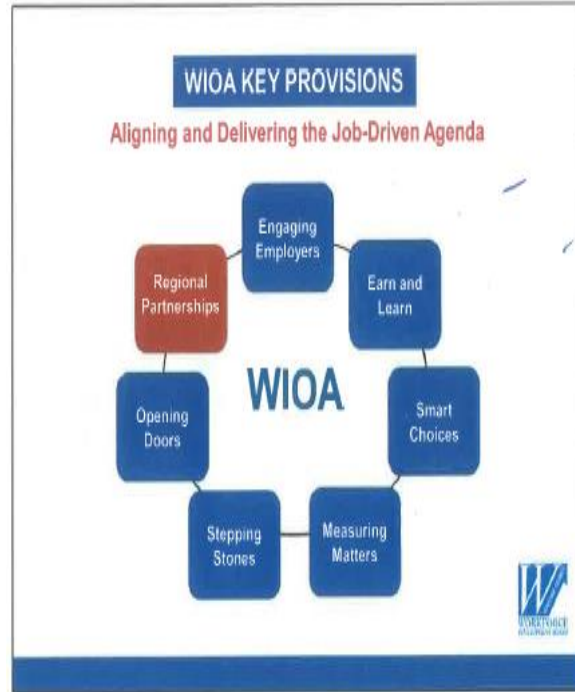
- ✓ **Universal Clients**
16,149 individuals received job-related services through American Job Center of California locations
- ✓ **Business Services**
21 employers received services to help prevent the loss of 287 at-risk jobs
278 at-risk jobs retained
81 at-risk workers assisted with incumbent worker training
- ✓ **Rapid Response Support (April 2014-March 2015)**
15 businesses reported layoffs
1,358 employees impacted
789 attended Rapid Response orientations

9 – 10



11 - 12





- ### WIOA GOALS: FEDERAL, STATE, REGIONAL, LOCAL
1. Increase access to education, training, and employment—particularly for people with barriers to employment.
 2. Create a comprehensive, high-quality workforce development system by aligning workforce investment, education, and economic development.
 3. Improve the quality and labor market relevance of workforce investment, education, and economic development efforts.
 4. Promote improvement in the structure and delivery of services.
 5. Increase the prosperity of workers and employers.
 6. Reduce welfare dependency, increase economic self-sufficiency, meet employer needs, and enhance the productivity and competitiveness of the nation.
-

- ### WIOA REGIONAL PLANNING COMPONENTS
- A. Plan development and implementation
 - B. Service strategies and cooperative delivery agreements
 - C. Industry initiatives for in-demand sectors or occupations
 - D. Labor market data collection and analysis
 - E. Administrative cost arrangements, including pooling of funds for administrative costs
 - F. Coordination of transportation and other supportive services
 - G. Coordination with regional economic development services and providers
 - H. Agreement for collectively negotiating and reporting on levels of performance for local areas
-

WDB RECERTIFICATION FOR 2016-2018

WIOA Implementation

1. Better AJCC system for customers
 - New services
 - Collaborative partnerships
 - Innovative strategies
 - Redesigning service delivery
 - Other transitional activities
2. Uniform Guidance requirements
3. Youth requirements

MOU DEVELOPMENT: PHASE 1

Required AJCC Partners



▪ WIOA Title I (Ad/DWkr/Youth)	▪ Trade Adjustment Act/NAFTA
▪ WIOA Title II (Adult Education)	▪ Community Dev. Block Grants
▪ WIOA Title III (Wagner/Peyser)	▪ Housing & Urban Development
▪ WIOA Title IV (Voc. Rehab.)	▪ Unemployment Compensation
▪ Perkins CTE (Cmty. College)	▪ TANF/CalWORKs
▪ Title V (Older Americans)	▪ Second Chance
▪ Native Americans	▪ Job Corps
▪ Migrant/Seasonal Farmworkers	▪ Youth Build
▪ Veterans	





WDB RECERTIFICATION FOR 2016-2018

WIOA Implementation

4. Sector initiatives in career pathways
 - High-demand industries
 - Coordination with community colleges, apprenticeship programs, adult basic education, and others
5. AJCC brand implementation

6. Completion of Phase 1 of MOU development





MOU DEVELOPMENT: PHASE 1

Building on a strong history of multiple-agency collaboration in Ventura County to provide workforce services through an aligned system that will benefit the community

Lauri Flack
HSA Community Services Agency

Mary Navarro-Aldana
Employment Development Department



17 – 18

19 - 20

MOU DEVELOPMENT: PHASE 1

MOU Provisions

- Purpose: Common Mission
- AJCC Partner Responsibilities
- One-Stop System: Shared Career Services
- Funding/Operating Costs
- Referral Methods
- Access/Barriers to Employment
- Shared Technology/System Security
- Confidentiality
- Non-Discrimination
- Grievances/Complaints
- MOU Dates and Term
- Modifications/Revisions
- Termination
- Administration/Operations Management
- Dispute Resolution
- Press Releases/Communications
- Hold Harmless/Indemnification/Liability
- Severability



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MOU DEVELOPMENT: PHASE 1

Quick Questions

- Who is the point of contact for the MOU process?
- Who will sign the MOU?
- What AJCC-related services does your organization offer?



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MOU DEVELOPMENT: PHASE 1

Roles of Providers of Career Services

- Assess/Eligibility/Intake/Orient
- Tuition/Fee Assistance
- Curriculum/Program Development
- Training Delivery
- Employer Engagement
- Industry Credential Identification
- Counseling
- Case Management
- Informational Services
- Job Placement
- Job Search Assistance
- Labor Market Information
- Support Services
- Work-Based Learning
- Recruit and Make Referrals
- Other



MOU TIMELINE

2016

- April 1** MOU: Phase 1 (service coordination and collaboration) final document distributed for signature
- April** Q&A assistance available for AJCC partners
- April 28** MOU: Phase 1 signed by AJCC partners ✓
- May** Signed AJCC partner operations meetings begin
- May** MOU: Phase 1 approved/signed by Ventura County Board of Supervisors
- June 15** MOU: Phase 1 submitted by WDB to the State
- July 1** MOU: Phase 1 operations implementation begins
- August** MOU: Phase 2 (cost and resource sharing) planning begins

Note: Federal and state timelines and deliverables are subject to change.



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MOU TIMELINE

2017

- June 30** MOU: Phase 1 fully implemented
- October** MOU: Phase 2 signed by AJCC partners
- November** MOU: Phase 2 approved/signed by Ventura County Board of Supervisors
- Dec. 15** MOU: Phase 2 submitted by WDB to State

2018

- January 1** MOU: Phase 2 implementation begins
- March 15** Local and regional plans submitted by WDB to State
- July 1** Local and regional plans implemented

Note: Federal and state timelines and deliverables are subject to change.



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FOR MORE INFORMATION

American Job Center of California (AJCC)

www.caljobs.ca.gov

Ventura County Comprehensive Service Center: Oxnard
Ventura County Affiliated Service Center: Simi Valley

AJCC Partner MOU

Cheryl Moore: (805) 477-5306; cheryl.moore@ventura.org
Workforce Development Board of Ventura County

AJCC Partner Operations Meetings

Lauri Flack: (805) 477-5307; lauri.flack@ventura.org
Community Services Department, Human Services Agency

Mary Navarro-Aldana: (818) 596-4418; mnavarr1@edd.ca.gov
Workforce Services, Employment Development Department



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Hallmark of Excellence #6

(d) The AJCC has a defined strategy in place to regularly seek and capture employer advice in the design and delivery of demand-driven services for job-seekers. The Ventura County Regional and Local Plan explain how employer needs were identified and how employers are engaged. The AJCC also conducts recruitment events and career fairs.

(d) The AJCC has a defined strategy in place to regularly seek and capture employer advice in the design and delivery of demand-driven services for job seekers.



SKILLS ATTAINMENT FOR UPWARD MOBILITY ALIGNED SERVICES FOR SHARED PROSPERITY

Ventura County Regional Workforce Development Plan

Workforce Innovation and Opportunity Act (WIOA) for Program Years 2017-2020

FEBRUARY 28, 2017

ii. Knowledge/Skills Needed to Meet Employment Needs of Employers, Including In-demand Industry Sectors/Occupations

Business needs in our region are very diverse. But businesses have identified a common challenge: an insufficient number of job seekers with basic employability skills. This challenge is the result of the increasing complexity of technology, an aging workforce and a lack of advanced education in the working-age population. Employers in the region, including those that are involved in the in-demand sector committees, have identified the need for training in the areas of math, writing, communications, English language, basic computer literacy, interpersonal skills common sense and work ethic.

Quantifying the gaps between the skills that employers seek and those that job seekers have is challenging. Skills are attributes of performance requirements, ranging from basic functions such as following instructions to advance functions such as deductive reasoning, analytical thinking and complex problem solving. Additionally, employer requirements for certain functions vary.

The impact of the skills gap in the region affects the bottom-line for many industries. Businesses in the region have noted that skills gaps translate into slower growth, high on-the-job training costs and lost productivity—and an inability to compete and build a strong pipeline of workers.

Employers' needs were identified on the basis of conversations, surveys, LMID data and statistics from the Metropolitan Statistical Area. We also included other workforce partners such as economic development and education. Workforce Development Board members provided input during their

SECTION 2 REGIONAL PLAN

strategic planning process. Businesses are addressing talent shortages through a variety of strategies to overcome hiring difficulties. Through partnerships between educators, community organizations and labor, businesses in the region are offering training and development and modifying their recruitment strategies with on-the-job training, job shadowing and internships.

iv. Employer Engagement in Workforce Development Programs (Including Small Employers and Those in In-Demand Industry Sectors and Occupations)

SECTION 3 LOCAL PLAN

The local plan attempts to lay out a policy framework for aligning education, training and employment services with labor market needs through a process of in-demand industry sector engagement. The Local Board excels in employer engagement and presented “Engaging Champions for Regional Workforce Development” at the National Association of Workforce Boards (NAWB) Conference in Washington, D.C. in March, 2014.

Using this model of engagement, the WDBVC has had continued success in bringing together employers on the four sector committees. Since the business-led sector committees include employers, education, organized labor, and community members in addition to WDBVC members, the board members themselves can reach out to other businesses and recommend that they attend a sector meeting, be a guest speaker or apply to join the committee. Our board members and committee members thus increase the opportunities for industry engagement through networking.

The WIOA AJCC partners addressed the topic of employer engagement as the sole subject of their July 2016 meeting. During that meeting all partners shared what they are currently doing to engage employers in their workforce development programs. Some of the current employer engagement activities included: monthly dinners by employer sector; employer advisory councils; employer representation on Neighborhoods for Learning (NFL); teacher employer contact with businesses that are either closing or downsizing; contact with new businesses opening in the region; contacts with employers mandated to list their openings with the State Labor Exchange; employer involvement in annual sector-driven job fairs and recruitments; cold calling employers to meet their workforce needs; and connecting employers to organizations that assist employers with the expansion of their business.

The WIOA AJCC partners were asked the question, “What can the AJCC system do to facilitate employer engagement?” The responses included: coordinate and eliminate duplication; convene events where employers speak to students in classes; facilitate unpaid internships; attend one another’s council/advisory meetings; provide faculty education sessions from employers; arrange large events (pool resources) for employers; share “what’s in it for them” [employers]; convene an employer fair at the AJCC; develop an employer toolkit that all AJCC partners can use; have an industry employer acknowledged as “Proud Partner of the AJCC”; and create an employer network within the AJCC and host an Employer Acknowledgement & Appreciation Event.

v. Support for a Local Workforce Development System That Meets the Needs of Local Businesses

Provide Business Services that Support Local Employers

The Local Board and partners will continue to provide WIOA funding for business services through formal partner agreements and business resource networks. Currently, the Economic Development Collaborative-Ventura County (EDC-VC) and the County of Ventura Human Services Agency Community Services Department (CSD) receive WIOA funding for business services; and both work in collaboration with the Employment Development Department (EDD). Business services are offered through the American Job Center of California (AJCC) system and through EDC-VC business consultants and networks. Among the resource networks associated with EDC-VC, CSD/WIOA and EDD are the Ventura County Economic Development Roundtable; Small Business Development Center; Service Corps of Retired

SECTION 3 LOCAL PLAN

Executives; Women's Economic Ventures; and the Ventura County Economic Development Association (VCEDA). Business services include:

Recruitment: online job posting service, pre-screened candidates, hosted job recruitments through the AJCC, job matching, and meeting facilities for conducting interviews

Training: career workshops, employer reimbursement for employee training, on-the-job training at employer sites, customized training programs, access to education/training and credentials/certificates in alignment with industry sector priorities

Online resources: candidate search and resume review, labor market data, labor law information, 24/7 job postings, and wage information and statistics

Business consulting: professional guidance and technical support to address business problems to help to avoid layoffs, referrals to resources if longer-term assistance is needed

Business transitions (restructure, closure, relocation): confidential customized transition planning, layoff aversion information, dislocated worker support services, and downsizing/closure management

Identify and Update Employer Needs

To be as responsive and nimble as possible in providing accurate, timely analyses of employer needs, the Local Board will continue to use a variety of data, research, survey, and anecdotal information to help identify and analyze regional labor market needs. Among the sources of reliable information referenced by WDBVC and other regional workforce development partners are Labor Market Information Division-California Employment Development Department; U.S. Bureau of Labor Statistics; Bureau of Economic Analysis; California Department of Education; Dun and Bradstreet Market Insight, EconoVue™, Future Works; The Brookings Institute; sector-specific websites/studies; local information gathering; national, state, trade and professional organizations.

To stay current on employer needs, the Local Board will continue to facilitate bimonthly meetings of the local industry sector committees: Business Services, Clean/Green, Healthcare, and Manufacturing. In addition, the WDBVC will sponsor and/or participate in regional meetings and forums that engage business, education and community leaders in discussions regarding regional and/or sector workforce and economic needs. Examples of relevant forums include:

The Economic Development Roundtable; City Business Forums; California Economic Summit; Ventura County Comprehensive Economic Development Strategy; County of Ventura Regional Focus Group; WDBVC Youth Community Forum; Manufacturing Roundtable of Ventura County; Business/Education Panels, VCEDA; Ventura County Civic Alliance Workforce Education Forums; Business Advisory Committees for Career Technical Education; Ventura County Community College District; California State University, Channel Islands; California Lutheran University; multi-region initiatives (Advanced Manufacturing Partnership of Southern California; California WDB Slingshot project on Healthcare Care Coordinator Career Development).

Integrate Business Services

Business services will continue to be provided through Local Board workforce and economic development partners and the AJCC delivery system as components of a collaborative regional business development network. The current provider of adult, dislocated worker and rapid response programs, CSD, will continue to work with EDD, the WDBVC-contracted EDC-VC provider, and others to identify, align, coordinate, and provide easy access to supportive business services, including Wagner-Peyser Act services. WIOA staff will continue to be initial points of employer contact for business services outreach, employment, and recruitment services, business consulting referrals, business retention, and connectivity with network partners.



The California Employment Development Department

In cooperation with the

America's Job Center of California

Announce an

EMPLOYMENT OPPORTUNITY

with

Career Strategies Inc.

Company Representatives will be on-site to provide information and answer questions.

Thursday, March 29, 2018

11:00 a.m.-1:00 p.m.

**America's Job Center of California in Oxnard
2901 N. Ventura Road, Third Floor, Oxnard Ca**

REQUIREMENTS PRIOR TO APPLYING

- Must be registered in CalJOBSSM at www.caljobs.ca.gov.
- Review Job Order for complete information about available positions.
- Call **805-288-8400** to be scheduled for an interview.

AVAILABLE POSITIONS

- **2-Maintenance Technicians JO# 15784381**
- **1-Grounds Keeper JO# 15784425**
- **1-Housekeeper JO# 15784439**
- See additional job listings for **Career Strategies Inc.** in CalJOBSSM.

ADDITIONAL INFORMATION

Pay is \$12.00 - \$15.00 an hour. Career Strategies is asking applicants to please fill out the application on the website prior to scheduling an interview. www.csiapplicant.com
To schedule an interview please call (805) 288-8400.

CAREER & resource FAIR

**Thursday, October 26, 2017
1 - 4 p.m.**

*Open to all job seekers interested in learning about jobs,
resources, and career opportunities within our community.*

America's JobCenter

2901 N. Ventura Road, Suite #310 (3rd Floor) Oxnard, CA 93036 • (800) 500-7705



America's JobCenter
of CaliforniaSM

Equal Opportunity Employer

Program Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY inquiries, call 1 (800) 735-2922



Hallmarks of Excellence #6

(e) The AJCC is an integral partner in the implementation of the Local Board's integrated business services strategy and seeks to minimize redundant employer contacts while maximizing access to system-wide integrated business services.

The excerpt from the Ventura County Local Plan states business services will continue to be provided by the AJCC delivery system and the economic development partners as well as the Local Board workforce. Shortly after the WIOA, efforts to enhance integrated employer services began in May 2014 with EDD and County (HSA, we moved forward with an Integrated Service Delivery Strategy objective (See Agenda and MOU Phase PPT). In addition, at AJCC Partner Meetings on November 8, 2016 and March 22, 2016, integrated service strategies were presented as part of the MOU process moving forward.



**SKILLS ATTAINMENT FOR UPWARD MOBILITY
ALIGNED SERVICES FOR SHARED PROSPERITY**

**Ventura County Local
Workforce Development Plan**

**Workforce Innovation and Opportunity Act (WIOA)
for Program Years 2017-2020**

FEBRUARY 28, 2017

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Business services will continue to be provided through Local Board workforce and economic development partners and the AJCC delivery system as components of a collaborative regional business development network. The current provider of adult, dislocated worker and rapid response programs, CSD, will continue to work with EDD, the WDBVC-contracted EDC-VC provider, and others to identify, align, coordinate, and provide easy access to supportive business services, including Wagner-Peyser Act services. WIOA staff will continue to be initial points of employer contact for business services outreach, employment, and recruitment services, business consulting referrals, business retention, and connectivity with network partners.

6. Building Integrated Service Delivery Strategies

Nineteen AJCC partners have agreed, through the Phase I and Phase II MOUs, to integrate service delivery and braid resources to ensure access to a comprehensive menu of services tailored to the individual's needs. Partners will agree to achieve program alignment and assure access to the broad array of services that will facilitate program completion. Partners will strive to work together to coordinate assessment and delivery of services

Integrated Service Delivery

May 6, 2014

West Oxnard AJCC

Agenda

Introduction – Steering Committee

ITSD Initiative Kickoff

Vision/Goals and Objectives:

Create a coordinated and efficient

Collaboration and Coordination

Elements of Integration:

- Policy alignment
- Staffing and Customer Flow
- Management Information System
- Continuous Improvement Feedback

Potential Programs Affected:

WIA, Wagner-Peyser, TAA, CalWorks, Rapid Response, Employer Services;
Youth Services; MSFW;

Potential Services Affected

Lobby Services
Resource Center
Career Workshops
Career Academies
OPEN Club

Next Steps:

ITSD Planning Document
Joint Meetings (Steering Committee and Workgroup)



WIOA MOU PHASE II

AJCC Partners Meeting
November 8, 2016

Cheryl Moore, Executive Director
Workforce Development Board of Ventura County

WIOA WORKFORCE DEVELOPMENT SYSTEM





AmericanJobCenter
California

AJCC PARTNERS MEETING

March 22, 2016

AJCC PARTNERS MEETING

Today

- Welcome and Introductions
- Workforce Development Board of Ventura County (WDB)
- Workforce Innovation and Opportunity Act (WIOA)
- American Job Center of California (AJCC) Partners
- Memorandum of Understanding: Phase 1
- Next Steps



WIOA AJCC Partners Operations Meeting

11/8/16, 3:00 – 5:00pm

Oxnard AJCC – 201 N. Ventura Road, Oxnard

Agenda

3:00pm Welcome – Lauri Flack

3:05pm Intros – ALL

3:10pm Agenda Review – Lauri

3:30pm MOU II – Cheryl Moore

4:00pm Current and future value – added features of this meeting – ALL

4:00pm Announcements – ALL

4:45pm Action Items

Meeting Evaluation - +’s and cons

Next Meeting 12/13 @ Ventura College

Host: Karen Engelsen

2017 Meeting Calendar – check in

5:00pm Adjourn

Additional documentation

- bi-monthly -X
- quarterly -

3/27 -
KJCC RP
mts room
2:00

SER - Subsidized

- (SS+) & low income - unemployed -
- Veterans - linked - IN to maintain contact
SSVF - support services & family
DOL funded *
- Mary Ortiz - National Org 4 Hispanic Elderly
55+ low income - unemployed 4 months
- Community Action - Susana Lopez
 - Transition Center - Showers, mailing address
case managers. 1
 - 5th Street - 1-stop (Wednesdays, - BH; HauCent)
 - 621 Richmond
- Sande Knorr - Simi Valley Adult School
- Pam Castleman -
CEC - 2 career specialists
- Ventura College - ✓
- CTE - -> Adult Consortium - June
- Spot -> August -> ~~✗~~
- ✓ Partner Spotlight -
 - > bi-monthly meeting calendar
 - > C&T presentation
 - > September (Ad C&T)



COUNTY OF VENTURA HUMAN SERVICES AGENCY

Barry L. Zimmerman
Director

America's Job and Career Center of California

Partner Meeting Minutes

March 14, 2017

3:00 to 5:00

AJCC-Ventura Room

Meeting Notes:

Meeting Facilitator: Nancy Ambriz

Attendance: (include names of all partners in attendance)

Introduction

Each partner gave a summary of the services they provide and the target population they serve.

MOU Phase II

This was an opportunity to provide preliminary guidance issued by the state on the MOU Phase II requirements. Nancy mentioned that this is still work in process and we will have future discussions at a later date.

EDD Directive dated 10-14-16 #WSDD16-09 handout provided to partners.

Action Item: Teresa to email electronic copy to all partners and include hyperlinks located on last page of document.

CalJOBS_{sm} Access

Access by partners to the CalJOBS_{sm} system was reviewed including the release form that should also be signed by any partner staff who is interested in staff access. For more effective access to use this system, everyone was encouraged to attend a workshop. Specifically, the "Power of CalJOBS_{sm}" to become more familiar with the many advantages and options for customers. This class will empower partners to better assist their customers in accessing jobs and enabling many of the unique features such as the virtual recruiter.

This workshops is offered every Tuesday in Oxnard between 8:00 a.m. and 12:00 p.m., and at the Madera AJCC in Simi Valley the last Tuesday of every month. Tutorials are available on CalJOBS_{sm}.

Action Item: Teresa to email the CalJOBS_{sm} Calendar to partners.

Onboarding Process to AJCC

INTEGRITY COMPASSION EMPOWERMENT

Hallmark of Excellence # 6

(f) The AJCC offers a wide range of AJCC based services for employers including referral of qualified candidates, on-site recruitment, pre-employment testing, skill verification, and hiring and training subsidies.

v. Support for a Local Workforce Development System That Meets the Needs of Local Businesses

Provide Business Services that Support Local Employers

The Local Board and partners will continue to provide WIOA funding for business services through formal partner agreements and business resource networks. Currently, the Economic Development Collaborative-Ventura County (EDC-VC) and the County of Ventura Human Services Agency Community Services Department (CSD) receive WIOA funding for business services; and both work in collaboration with the Employment Development Department (EDD). Business services are offered through the American Job Center of California (AJCC) system and through EDC-VC business consultants and networks. Among the resource networks associated with EDC-VC, CSD/WIOA and EDD are the Ventura County Economic Development Roundtable; Small Business Development Center; Service Corps of Retired

SECTION 3 LOCAL PLAN

Executives; Women's Economic Ventures; and the Ventura County Economic Development Association (VCEDA). Business services include:

Recruitment: online job posting service, pre-screened candidates, hosted job recruitments through the AJCC, job matching, and meeting facilities for conducting interviews

Training: career workshops, employer reimbursement for employee training, on-the-job training at employer sites, customized training programs, access to education/training and credentials/certificates in alignment with industry sector priorities

Online resources: candidate search and resume review, labor market data, labor law information, 24/7 job postings, and wage information and statistics

Business consulting: professional guidance and technical support to address business problems to help to avoid layoffs; referrals to resources if longer-term assistance is needed

Business transitions (restructure, closure, relocation): confidential customized transition planning, layoff aversion information, dislocated worker support services, and downsizing/closure management




ON-THE-JOB TRAINING

- YOU HIRE
- YOU TRAIN
- WE PAY

The American Job Center (AJC) network offers businesses convenient access to workforce development services. Account Executives work one-on-one with employers to help plan ways to build and train your workforce and to refer you to no-cost/low-cost consulting services.

Visit www.caljobs.ca.gov to find the AJC nearest you or call (800) 500-7705 or email hsa-employment-svcs-info@ventura.org for more employer services information.

The Workforce Development Board administers federal funds that help to support AJC and other job seeker, youth, and employer programs and services in Ventura County.

www.jobcenter.usa.gov
www.caljobs.ca.gov
www.workforceventuracounty.org



Bringing People & Opportunities Together

Equal Opportunity Employer/Program/Service. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY Inquiries call (800) 735-2922.

Printed on Recycled Paper





Consider On-the-Job Training When You Are Ready To Hire

Thinking about hiring a new employee? An On-the-Job Training (OJT) program can make it more affordable. Funds are available to help you hire and train a screened applicant. OJT directly reimburses employers up to 50 percent of a trainee's gross wages for the duration of the training period.

OJT is a program of the federal Workforce Innovation and Opportunity Act (WIOA). OJT employers use their own system to teach their employees the new skills necessary for successful permanent employment within their companies.

This is an opportunity for you as an employer to hire and train individuals with the necessary skills they need to succeed in your company.

OJT is an 'earn as you learn' training method that's planned, organized and conducted by you at your workplace.

Benefits to Employers:

- Free screening, assessment and applicant referral
- You decide who to hire
- You determine job performance standards
- Partial wage reimbursement during the training period
- Customized training, your way
- Simple process, minimal paperwork
- OJT programs can be developed for most skilled and semi-skilled jobs
- On-going support and assistance

Benefits to Employees:

- Skills attainment
- Earn as they learn
- Job coaching
- Employment

Interested in hiring an employee through the OJT program? Call (800) 500-7705 or email hsa-employment-svcs-info@ventura.org.

www.jobcenter.usa.gov
www.caljobs.ca.gov
www.workforceventuracounty.org






EMPLOYER SERVICES

- RECRUITMENT
- CUSTOMIZED TRAINING
- BUSINESS DEVELOPMENT
- RAPID RESPONSE

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American Job Center

The American Job Center (AJC) network can assist employers in finding, hiring and training skilled workers at no cost or low cost. Services available to employers include:

Recruitment

Save time and money with FREE AJC recruitment services.

- Postings for job openings
- Pre-screened candidates
- Hosting job recruitments at the AJC
- Meeting facilities for conducting interviews

Customized Training

Connect with local resources to provide training specific to the needs of your business.

- On-the-job training at employer sites
- Customized employee training programs
- Industry-specific education
- Employer reimbursement for employee training

Business Development

Connect with convenient and confidential professional, no-fee employer assistance.

- Business start-up guidance
- Industry-specific consulting
- Targeted loan fund programs
- International trade education

Rapid Response

Free services help employers and workers deal with the effects of layoffs and closures.

- Referrals for no-cost/low-cost business consulting
- Layoff aversion information
- Dislocated worker support services
- Downsizing/closure management



www.jobcenter.usa.gov
www.caljobs.ca.gov
www.workforceventuracounty.org



The California Employment Development Department

In cooperation with the

America's Job Center of California

Announce an

EMPLOYMENT OPPORTUNITY

with

Career Strategies Inc.

Company Representatives will be on-site to provide information and answer questions.

Thursday, March 29, 2018

11:00 a.m.-1:00 p.m.

**America's Job Center of California in Oxnard
2901 N. Ventura Road, Third Floor, Oxnard Ca**

REQUIREMENTS PRIOR TO APPLYING

- Must be registered in CalJOBSSM at www.caljobs.ca.gov.
- Review Job Order for complete information about available positions.
- Call [805-288-8400](tel:805-288-8400) to be scheduled for an interview.

AVAILABLE POSITIONS

- **2-Maintenance Technicians** JO# 15784381
- **1-Grounds Keeper** JO# 15784425
- **1-Housekeeper** JO# 15784439
- See additional job listings for **Career Strategies Inc.** in CalJOBSSM.

ADDITIONAL INFORMATION

Pay is \$12.00 - \$15.00 an hour. Career Strategies is asking applicants to please fill out the application on the website prior to scheduling an interview. www.csiapplicant.com

To schedule an interview please call (805) 288-8400.

County of Ventura Human Services Agency

America's Job Center CareerShops of California

Employment Services Workshops

You must be registered with **CalJOBS** to register for Career Shops

MARCH 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
			1	2
				Resumés that Sell OAJC 8-12 Técnicas para la búsqueda de trabajo OAJC 1-5
5	6	7	8	9
				Winning Interviews OAJC 8-12 Power of CalJOBS OAJC 1-5
12	13	14	15	16
	Veterans' Orientation OAJC 8-12			Resumés that Sell OAJC 8-12 Técnicas para la búsqueda de trabajo OAJC 1-5
19	20	21	22	23
				Job Search / Social Media OAJC 8-12 El poder de CalJOBS OAJC 1-5
26	27	28	29	30
	Power of CalJOBS ECAJC 1-4			

— FREE! Career Shops are offered at no cost to Job Seekers. FREE! —

LOCATION GUIDE

ECAJC – America's Job Center – East County 2900 N. Madera Road, Simi Valley (805) 955-2282	OAJC – America's Job Center – Oxnard 2901 N. Ventura Road, Oxnard (805) 204-5171
---	---

Must be registered with CalJOBS to register for Career Shops
 Career Shops are sponsored by the Human Services Agency, EDD Workforce Services, and the Workforce Development Board
 Equal Opportunity Employer/Program/Service - TDD/TTY Inquiries call 1 (800) 735-2922
 Auxiliary aids and services are available upon request to individuals with disabilities

www.caljobs.ca.gov





CalJOBSSM

En Español

 Sign In

[Register New User](#)

[Forgot Password?](#)



UI OnlineSM
It's here!

A fast, convenient, and secure way to access claim information, certify for benefits, and manage claims.

[LEARN MORE >](#)

 [Find a Job](#)

 [Find a Candidate](#)

 [Find an Office](#)

[More Career Services](#)

[More Employer Services](#)

Search for jobs in your area.

Job Search

10 miles 

[Search](#)



The American Job Center (AJC) network offers businesses convenient access to workforce development services. Account Executives work one-on-one with employers to help plan ways to build and train your workforce and to refer you to no-cost/low-cost consulting services.

Visit www.caljobs.ca.gov to find the AJC nearest you or call (800) 500-7705 or email hsa-employment-srvcs-info@ventura.org for more employer services information.

The **Workforce Development Board** administers federal funds that help to support AJC and other job seeker, youth, and employer programs and services in Ventura County.

www.jobcenter.usa.gov

www.caljobs.ca.gov

www.workforceventuracounty.org



**WORKFORCE
DEVELOPMENT BOARD**
workforceventuracounty.org

Bringing People & Opportunities Together

Equal Opportunity Employer/Program/Service. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY Inquires call (800) 735-2922.

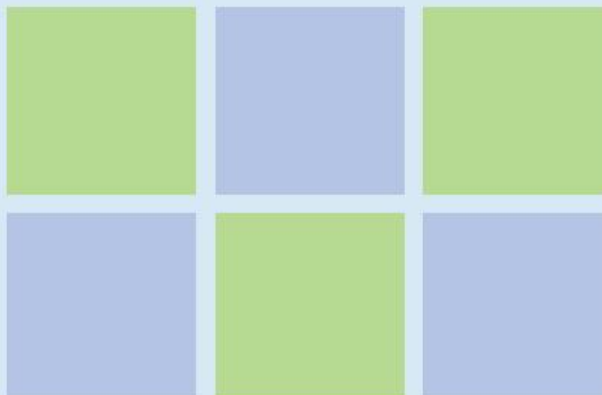


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ON-THE-JOB TRAINING

- YOU HIRE
- YOU TRAIN
- WE PAY





Consider On-the-Job Training When You Are Ready To Hire

Thinking about hiring a new employee? An On-the-Job Training (OJT) program can make it more affordable. Funds are available to help you hire and train a screened applicant. OJT directly reimburses employers up to 50 percent of a trainee's gross wages for the duration of the training period.

OJT is a program of the federal Workforce Innovation and Opportunity Act (WIOA). OJT employers use their own system to teach their employees the new skills necessary for successful permanent employment within their companies.

This is an opportunity for you as an employer to hire and train individuals with the necessary skills they need to succeed in your company.

OJT is an 'earn as you learn' training method that's planned, organized and conducted by you at your workplace.

Benefits to Employers:

- Free screening, assessment and applicant referral
- You decide who to hire
- You determine job performance standards
- Partial wage reimbursement during the training period
- Customized training, your way
- Simple process, minimal paperwork
- OJT programs can be developed for most skilled and semi-skilled jobs
- On-going support and assistance

Benefits to Employees:

- Skills attainment
- Earn as they learn
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www.jobcenter.usa.gov

www.ca.jobs.ca.gov

www.workforceventuracounty.org



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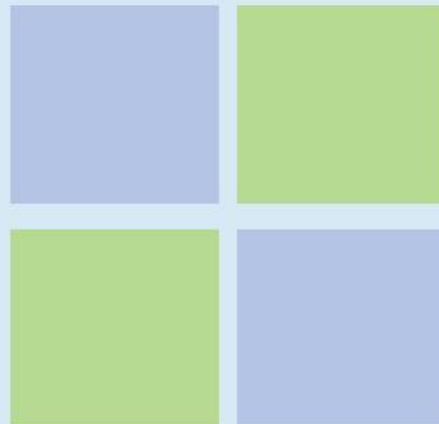
EMPLOYER SERVICES

• RECRUITMENT

• CUSTOMIZED TRAINING

• BUSINESS DEVELOPMENT

• RAPID RESPONSE





American Job Center

The American Job Center (AJC) network can assist employers in finding, hiring and training skilled workers at no- to low-cost. Services available to employers include:

Recruitment

Save time and money with FREE AJC recruitment services.

- ✦ Post a job opening
- ✦ Pre-screened candidates
- ✦ Host job recruitments at the AJC
- ✦ Meeting facilities for conducting interviews

Customized Training

Connect with local resources to provide training specific to the needs of your business.

- ✦ On-the-job training at employer sites
- ✦ Customized employee training programs
- ✦ Industry-specific education
- ✦ Employer reimbursement for employee training



Business Development

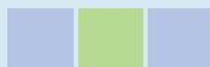
Connect with convenient and confidential professional, no-fee employer assistance.

- ✦ Business start-up guidance
- ✦ Industry-specific consulting
- ✦ Targeted loan fund programs
- ✦ International trade education

Rapid Response

Free services to help employers and workers deal with the effects of layoffs and closures.

- ✦ Referrals for no-cost/low-cost business consulting
- ✦ Layoff aversion information
- ✦ Dislocated worker support services
- ✦ Downsizing/closure management



www.jobcenter.usa.gov

www.caljobs.ca.gov

www.workforceventuracounty.org

Ventura County Rapid Response Employer Services Summary of Services

When a company or business determines a need to reduce their workforce, the Rapid Response Team provides services to support companies during a period of workforce reduction:

Businesses may expect to receive the following services:

- Confidential consultation regarding workforce transition planning;
- Coordinated services to include partner representatives;
- Customized services with the Rapid Response Coordinator (on-site or off-site)

Rapid Response services offered by BESD and our key partners:

- Human Services Agency –BESD/ Workforce Rapid Response Services (www.caljobs.ca.gov; or www.wib.ventura.org).
 - Rapid-Reemployment services to access to Workforce Investment Act (WIA) employment and training services (offered on-site or off-site);
 - (WIA) employment and training services (including customized training for employers who request assistance with skills upgrade);
 - Job & Career Center Resources – career workshops, employer recruitment events;
 - Online job listings – available 24/7 at no cost
 - Access to community resources/services
- State EDD –Job Services and Unemployment Insurance (www.edd.ca.gov)
 - (Re-employment Services; and accessing UI; and California Training Benefits (CTB);
 - Cabrillo Economic Development Corporation - www.keepYourHomeCalifornia.org
 - Mortgage Assistance, Mortgage Reinstatement, Principal Reduction, Transition Assistance.
 - John Stokes – John Stokes Financial (financial choices for managing your resources, 401K).
 - Economic Development Collaborative-Ventura County/Small Business Development Center
 - (SBDC). Information for individuals interested in exploring self-employment options.
 - Human Services Agency – Public Assistance and Affordable Care Act Information.

Rapid Response Services are part of a comprehensive workforce system coordinated by the Human Services Agency, the State of CA Employment Development Department, and our partner representatives.

For more information, contact: Fred Garcia – Rapid Response Coordinator at (805) 204-165 or our Employment Service Information line: (800) 500-7705.



Build your future with O*NET OnLine.

Welcome to your tool for career exploration and job analysis!

O*NET OnLine has detailed descriptions of the world of work for use by job seekers, workforce development and HR professionals, students, researchers, and more!

[What is O*NET?](#)

What's New?

New BLS projections and industry info in O*NET websites

[Learn More](#)

Get O*NET news by [email](#) or [RSS](#).

I want to be a...

Start the career you've dreamed about, or find one you never imagined.

[Find It Now](#)

at My Next Move

ATTN: VETERANS

Put your military skills and experience to work in civilian life. Learn how at:


[MY NEXT MOVE](#) 

[Get Started](#)



Hot Technologies are frequently included in employer job postings.

[Learn More](#)

 **Occupation Search** [Keyword](#) or [O*NET-SOC Code](#):

Find Occupations

Browse groups of similar occupations to explore careers. Choose from industry, field of work, science area, and more.

Bright Outlook

Advanced Search

Focus on occupations that use a specific tool or software. Explore occupations that need your skills.

Browse by O*NET Data:

Crosswalks

Connect to a wealth of O*NET data. Enter a code or title from another classification to find the related O*NET-SOC occupation.

Apprenticeship

¿Habla español?

Mi Próximo Paso incluye tareas, aptitudes, información sobre salarios y más de 900 carreras diferentes.



Hallmarks of Excellence #6

(g) The AJCC consistently seeks feedback and satisfaction data from businesses on the delivery of business services and applies the learning for continuous improvement.

One of the ways this is accomplished is by having customer satisfaction surveys and ongoing employer feedback. As indicated in the Ventura County Local Plan and Regional Plan, coordination of employer contact is accomplished in variety of methods such as Account Executive Staff engagement, Career Fairs; Chamber Meetings and participation in WDB Sector Committees. Furthermore, through our Rapid Response services, coordination with employers and partner coordination is another activity designed to address employer needs. Lastly, we are also working together on employer activities including job fairs or targeted recruitments.



SKILLS ATTAINMENT FOR UPWARD MOBILITY ALIGNED SERVICES FOR SHARED PROSPERITY

Ventura County Local
Workforce Development Plan

Workforce Innovation and Opportunity Act (WIOA)
for Program Years 2017-2020

FEBRUARY 28, 2017

ii. Knowledge/Skills Needed to Meet Employment Needs of Employers, Including In-demand Industry Sectors/Occupations

Business needs in our region are very diverse. But businesses have identified a common challenge: an insufficient number of job seekers with basic employability skills. This challenge is the result of the increasing complexity of technology, an aging workforce and a lack of advanced education in the working-age population. Employers in the region, including those that are involved in the in-demand sector committees, have identified the need for training in the areas of math, writing, communications, English language, basic computer literacy, interpersonal skills common sense and work ethic.

Quantifying the gaps between the skills that employers seek and those that job seekers have is challenging. Skills are attributes of performance requirements, ranging from basic functions such as following instructions to advance functions such as deductive reasoning, analytical thinking and complex problem solving. Additionally, employer requirements for certain functions vary.

The impact of the skills gap in the region affects the bottom-line for many industries. Businesses in the region have noted that skills gaps translate into slower growth, high on-the-job training costs and lost productivity—and an inability to compete and build a strong pipeline of workers.

Employers' needs were identified on the basis of conversations, surveys, LMID data and statistics from the Metropolitan Statistical Area. We also included other workforce partners such as economic development and education. Workforce Development Board members provided input during their

³ State of California Employment Development Department, Labor Market Information, http://www.edd.ca.gov/Labor_Market_Information

⁴ State of California Employment Development Department, Labor Market Information, http://www.edd.ca.gov/Labor_Market_Information

⁵ California Budget Project, Making Ends Meet: How Much Does It Cost to Raise a Family in California? (December 2013), www.cbpp.org/files/13-12-fam.htm

⁶ State of California Employment Development Department, Labor Market Information, http://www.edd.ca.gov/Labor_Market_Information

⁷ State of California Employment Development Department, Labor Market Information, http://www.edd.ca.gov/Labor_Market_Information

⁸ State of California Employment Development Department, Labor Market Information, http://www.edd.ca.gov/Labor_Market_Information

SECTION 2 REGIONAL PLAN

strategic planning process. Businesses are addressing talent shortages through a variety of strategies to overcome hiring difficulties. Through partnerships between educators, community organizations and labor, businesses in the region are offering training and development and modifying their recruitment strategies with on-the-job training, job shadowing and internships.

SECTION 3 LOCAL PLAN

The local plan attempts to lay out a policy framework for aligning education, training and employment services with labor market needs through a process of in-demand industry sector engagement. The Local Board excels in employer engagement and presented “Engaging Champions for Regional Workforce Development” at the National Association of Workforce Boards (NAWB) Conference in Washington, D.C. in March, 2014.

Using this model of engagement, the WDBVC has had continued success in bringing together employers on the four sector committees. Since the business-led sector committees include employers, education, organized labor, and community members in addition to WDBVC members, the board members themselves can reach out to other businesses and recommend that they attend a sector meeting, be a guest speaker or apply to join the committee. Our board members and committee members thus increase the opportunities for industry engagement through networking.

The WIOA AJCC partners addressed the topic of employer engagement as the sole subject of their July 2016 meeting. During that meeting all partners shared what they are currently doing to engage employers in their workforce development programs. Some of the current employer engagement activities included: monthly dinners by employer sector; employer advisory councils; employer representation on Neighborhoods for Learning (NFL); teacher employer contact with businesses that are either closing or downsizing; contact with new businesses opening in the region; contacts with employers mandated to list their openings with the State Labor Exchange; employer involvement in annual sector-driven job fairs and recruitments; cold calling employers to meet their workforce needs; and connecting employers to organizations that assist employers with the expansion of their business.

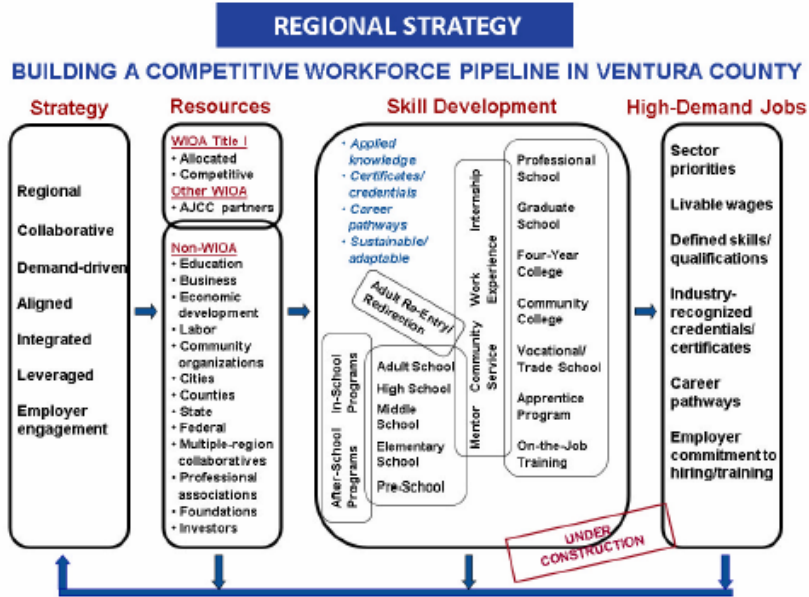
The WIOA AJCC partners were asked the question, “What can the AJCC system do to facilitate employer engagement?” The responses included: coordinate and eliminate duplication; convene events where employers speak to students in classes; facilitate unpaid internships; attend one another’s council/advisory meetings; provide faculty education sessions from employers; arrange large events (pool resources) for employers; share “what’s in it for them” [employers]; convene an employer fair at the AJCC; develop an employer toolkit that all AJCC partners can use; have an industry employer acknowledged as “Proud Partner of the AJCC”; and create an employer network within the AJCC and host an Employer Acknowledgement & Appreciation Event.

iv. Employer Engagement in Workforce Development Programs (Including Small Employers and Those in In-Demand Industry Sectors and Occupations)

SECTION 3 LOCAL PLAN

The chart below, "Building a Competitive Workforce Pipeline in Ventura County,"² describes how strategies, combined with available resources, provide for the skill development available from the area's providers of training, and how these skills result in the desired outcomes: sector priorities, well-paying jobs, career paths, and recognized credentials. (See Figure 2)

Figure 2



Support for Service Alignment and Implementation of Policies in State Plan

The WDBVC plan is formulated to achieve three policy objectives: Fostering "demand-driven skills attainment"; enabling upward mobility for Ventura County's workforce; and aligning, coordinating, and integrating programs and services to economize limited resources. These policy objectives will be achieved by the implementation of seven local workforce strategies that operate, or will operate, as the mechanism for implementing regional coordination to support service alignment and policy implementation.

WDBVC Seven Strategies:

1. Building Sector Strategies
 - a. Organizing Industry To Strategize/Address Common Workforce Needs

² Workforce Development Board of Ventura County (WDB), WDB and WDB Committees, <http://wdbforccventura.org>

COUNTY OF VENTURA

Employer Satisfaction Survey
Human Services Agency/ Community Services Department
Workforce Innovation Opportunity Act (WIOA)
On the Job Training

Exceptional Custom Service is important to us at WIOA. We value your opinions and feedback on your experiences with us. Please take a moment to complete this brief survey to help us better serve you.

1. How did you hear of the WIOA Program?

- ☐ Television or Radio
☐ Newspaper Advertisement or Article
☐ Outreach Program Contact with a mailer or telephone call
☐ Other, please specify _____

2. Which services were of value to you? Please select all that apply.

- ☐ Job Postings
☐ Employable Candidate Referrals for Job Postings
☐ On-The- Job Training (OJT) Program
☐ Employed Worker Program
☐ Labor Market Information
☐ Department of Labor Information, Employment, & Human Resources Consultation
☐ Business to Business Referrals
☐ Program Referrals for Employment Development Department (EDD) for bonding services, Cal Works for the Work Experience Program, Youth Program or other community service programs.

If you have used the OJT Program, please continue to Question No. 3, if not please go to Question 8.

3. Was the Account Executive (AE), professional and knowledgeable about the OJT Program and process?

- ☐ Yes ☐ No

Comments: _____

4. Did the AE explain the OJT purpose, process and obligation to you fully and clearly?

- ☐ Yes ☐ No

Comments: _____

5. Was the AE efficient and timely in processing your invoices for reimbursement or wages?

- ☐ Yes ☐ No

Comments: _____

Please continue on the other side

COUNTY OF VENTURA

6. Did you receive your reimbursements of wages in a timely manner?

☐ Yes ☐ No

Comments: _____

7. Was the AE available and easily accessible for questions, services, and supporting the new hire employee success?

☐ Yes ☐ No

Comments: _____

8. Were you satisfied with the WIOA services you received?

☐ Yes ☐ No

Comments: _____

9. Would you recommend WIOA to other business colleagues?

☐ Yes ☐ No

Comments: _____

10. Are there any suggestions you could provide to improve WIOA services?

☐ Yes ☐ No

Comments: _____

Attach Another Sheet of paper for additional comments

Optional:

Company Name: _____

Company Address: _____

Contact Person Name and Title: _____

Thank you for taking the time to take this survey. Please return to your WIOA Account Executive Representative, or mail, email or fax it to:

America's Job Center of California

Attention: Christy Norton, Manager Business Services Unit

980 Enchanted Way Suite 105, Simi Valley Ca. 93065

Phone: (805)955-2287 / FAX: (805)955-2233

Email: Christy.Norton@Ventura.org

America's **JobCenter**
of CaliforniaSM

Targeted Recruitment Employer Survey

Your feedback is valuable, please complete and share your experience during your recruiting event.

Location and time of the Targeted Recruitment

- ☐ Excellent
- ☐ Met Expectations
- ☐ Did not meet expectations
- ☐ No opinion

How did you hear about our targeted recruitment service?

Would you consider having another targeted recruitment, if it so when?

Overall, please rate the candidates that you met with

- ☐ Excellent
- ☐ Met expectation
- ☐ Did not meet expectations
- ☐ No opinion

What did you like best?

How can we better serve you next time?

Are you aware of the Employer Advisory Council? If not, please provide us with your email address to receiving upcoming employer/human resources monthly seminars:

- ☐ Yes
- ☐ No
- ☐ If you would like to share your experience with our management, please email Andrea.Sanchez@edd.ca.gov
Positive or negative we welcome your feedback!

Thank you!

CAREER & resource FAIR

Thursday, October 26, 2017
1 - 4 p.m.

Open to all job seekers interested in learning about jobs, resources, and career opportunities within our community.

America's JobCenter

2901 N. Ventura Road, Suite #310 (3rd Floor) Oxnard, CA 93036 • (800) 500-7705



America's JobCenter
of California™

Equal Opportunity Employer

Program Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY inquiries, call 1 (800) 735-2922



CAREER & resource FAIR

Thursday, May 24, 2018
9 a.m. - 1 p.m.

Open to all job seekers interested in learning about jobs, resources, and career opportunities within our community.

America's JobCenter

2900 N. Madera Road, Suite 100, Simi Valley, CA 93065 • (800) 500-7705



America's JobCenter
of California™

Equal Opportunity Employer

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The Arts
Collaborative

INVOICE

Date: _____

May 3rd, 2018 • Ventura Fairgrounds

Customer: _____

Contact: _____

Address: _____

Phone: _____

Fax: _____

Email: _____

Credit Card Billing Information

Customer: _____

Contact: _____

Address: _____

Booth Number (s):

☐ **Electrical Required**

NOTES: _____



Vendor set up time:
12 noon to 3 p.m.

Vendor Mixer:
3 p.m. to 4 p.m.

Doors Open to Public:
4 p.m. to 8 p.m.

Exhibitor Booth \$500

Table Not Secure Until Payment In Full Has Been Received

☐ **Paid Amount \$** _____

MasterCard Visa American Express Discover

Check Number/Credit Card _____

Expiration Date _____ Security Code _____

Please Initial and sign terms for participating at Latino Business Expo.

- ☐ Logo submission and print deadline: March 1, 2017
Camera ready artwork in 300 dpi or Vector format.
Transparent backgrounds preferred.
- ☐ Vendor to receive 10 wristbands or tickets for admittance.
- ☐ Vendors must be setup by 3 p.m. **(No Exceptions)**
- ☐ Table location **IS NOT** secured until payment in full is received. Latino Business Expo reserves the right to change the table layout without notice. There is no exclusivity and **only one vendor per table is allowed.**
- ☐ Banners and marketing materials can only be placed on the table/space that vendor has purchased.
- ☐ All payments are non-refundable unless the promoters cancel or reschedule the event.
- ☐ All vendors are responsible for their own powercords.

Signature _____ Date _____

Please Make Checks Payable To:

Latino Business Expo

735 Noontide Way • Oxnard, CA 93030 c/o Adam Casillas

800-335-8809 fax • Adam Casillas 805-216-1927

Rapid Response Procedures

- WARN notices are received to the Rapid Response Manager through CalJOBS. Note: Non-WARN's same procedure is followed but it is kept at the highest confidential matter as it is not known to the public.
- Manager downloads "WARN" notice and a letter that is provided to the Workforce Development Board informing us the dislocation of employee's or a closure of the company.
- The Rapid Response Manager or Coordinator will then contact the person of record and explain the purpose of the call and will schedule a planning session date.
- The Rapid Response Manager will then contact our partner Employment Development Department Manager and request to participate in a planning session to explain our rapid response services.
- Employment Development Department representative and the Rapid Response Manager or Coordinator will attend together and meet with the companies representative(s) and complete a planning session form, present all activities that will be presented to the affected dislocated workers. A date to present information on all services will be scheduled.
- The Rapid Response Manager, Coordinator, Employment Development Representative, Keep Your Home California Representative and Covered California Representative will present all the information given to each customer by form of a packet.
- Sign in sheets and Surveys are collected.
- The Rapid Response Manager completes a state 121 form and provides to the State Regional Advisor on a quarterly basis.

