

# WORKFORCE DEVELOPMENT BOARD OF VENTURA COUNTY

# **PROGRAMS COMMITTEE MEETING**

Wednesday, March 1, 2017 3:00 p.m. - 4:30 p.m.

Human Services Agency (Redwood Room) 855 Partridge Drive, Ventura, CA

# AGENDA

3:00 p.m.	1.0	Call to Order and Agenda Review	Tony Skinner
3:05 p.m.	2.0	<b>Public Comments</b> Procedure: The public is welcome to comment. All comments not related to items on the agenda may be made at the beginning of the meeting only.	Tony Skinner
3:10 p.m.	3.0	Approval of the Committee's Minutes for 8/3/16 & 10/5/16	Tony Skinner
3:15 p.m.	4.0	New Youth Contracts for 2017-2018: An Update	Tony Skinner
4:00 p.m.	5.0	WIOA and the Programs Committee: An Overview	Patrick Newburn & Committee Members
4:15 p.m.	6.0	Oversight of Client-Centered Programs (Youth, Adult, Dislocated Worker, Rapid Response, the One-Stop Operator, the AJCC Partners, and the Eligible Training Provider List): A Discussion	Patrick Newburn & Committee Members
4:20 p.m.	7.0	Committee Member Comments	Committee Members
4:30 p.m.	8.0	Adjournment	Tony Skinner
		<u>Next Meeting:</u> April 5, 2017 (3:00 p.m 4:30 p.m.) Human Services Agency (Redwood Room) 855 Partridge Drive, Ventura, CA 93003	

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### WDB Programs Committee August 3, 2016

# MINUTES

#### **Meeting Attendees**

Committee Members	WDB Staff	Guests
Tony Skinner (Chair)* Kathy Harner* Mary Navarro-Aldana*	Patricia Duffy Richard McNeal Cheryl Moore	Karen Blufer (theAgency) Mariana Cazares (Boys and Girls Clubs of Greater Oxnard and Port Hueneme)
Roger Rice*	Patrick Newburn Theresa Salazar Vital	Linda Fisher-Helton (Area Housing Authority: committee membership in progress) Jessica Gallardo (PathPoint)
*WDB Members		Sally Harrison (County CEO's Office) Vivian Pettit (CSD)

#### 1.0 Call to Order and Agenda Review

Tony Skinner called the meeting to order at 3:05 p.m.

#### 2.0 Public Comments

Roger Rice noted the opening of a new Career Education Center on August 27<sup>th</sup> at 1 p.m. in a facility obtained from Moorpark College.

Charlotte Piper (PathPoint)

#### 3.0 Brief Review: Policy on Programs Committee Membership

Two minor revisions of Local Policy Bulletin #2016-03 (Policy on Non-WDB Members of the Programs Committee) will be presented for approval to the next meeting of the Executive Committee: "Labor Organizations" will be changed to "Workforce Organizations" in deference to the language of WIOA. The Reference will be corrected to read: "WIOA 107(b)(2)(B)(i-iv)."

#### 4.0 RFP for 2017-2010 Youth Contracts: Initial Considerations

The Committee discussed at length the several parts of the hand-out "WIOA Youth RFP for 2017-2020: Decision Points." A consensus emerged that the staff will collect and report to the committee additional demographic data that will help to determine to what areas and to what particular groups of clients funds would be best directed. Specific areas of concern were: (1) drop-out rates in the school districts; (2) the geographic distribution of poverty in the County (CALWORKS data vs. census tracts); (3) the past distribution of service by our providers to the several target categories; and (4) current perceptions among various possible providers of the needs of their constituents. On the subject of in-kind contributions the committee suggested a look at past contributions and a possible reconsideration of how the in-kind contribution is evaluated, or rated.

#### 5.0 WIOA and the Programs Committee: An Overview

Cheryl Moore, using a PowerPoint presentation, described the place and function of the Programs Committee within the context of WIOA in terms of the workforce development system; regions and regional planning, collaboration and strategy; regional sectors and occupations; system and committee alignment; and regional performance.

### 6.0 Council Member Comments

There were no comments

#### 7.0 Adjournment

Tony Skinner adjourned the meeting at 4:25 p.m.

#### Next Meeting

October 5, 2016 (3:00 p.m. – 4:30 p.m.) Human Services Agency (Redwood Room) 855 Partridge Drive, Ventura, CA



### WDB Programs Committee October 5, 2016

#### MINUTES

#### **Meeting Attendees**

Tony Skinner (Chair)\* Roger Rice (Vice Chair)\* Archie Scott

### WDB Staff

Richard McNeal

Patrick Newburn

Theresa Salazar Vital

Cheryl Moore

<u>Guests</u>

Jerry Beckerman (Seque Program) Karen Blufer (theAgency) Mariana Cazares (Boys and Girls Clubs of Greater Oxnard and Port Hueneme) Charlotte Piper (PathPoint) Omar Zapata (Boys and Girls Clubs of Greater Oxnard and Port Hueneme)

#### \*WDB Members

## 1.0 Call to Order and Agenda Review

Tony Skinner called the meeting to order at 3:07 p.m.

#### 2.0 Public Comments

There were no comments.

#### 3.0 Approval of the Minutes of August 3, 2016

Approval of the Minutes of August 3, 2016, was deferred to the next meeting.

#### 4.0 Request for Proposals (RFP): Status

Richard McNeal reported the status of the upcoming RFP for WIOA Youth Services, describing additional research on the part of the staff to determine (1) how many enrollments there have been in the several categories of participants over the last several years; (2) whether the existing geographic distribution of funds should be continued; and (3) whether the request for an in-kind, or leveraged, contribution should be increased. As expected, the three biggest categories of enrollments were deficiency in work skills, deficiency in English language skills, and school dropouts. Analysis of poverty data indicated that there should be a slight increase in the amount of funds devoted to west Ventura, including the Santa Clara Valley, together with a slight decrease in the amount devoted to the east County. Analysis of required in-kind funds in other RFPs, taken together with DOL's own current practice, seemed to justify an increase from 10% to 15%. The Committee agreed with these changes. Liaison between the WIOA staff and the Contracts unit has resulted in a tentative schedule for release of the RFP on October 14<sup>th</sup>, with an award notice on January 10, 2017.

Theresa Salazar Vital reported that the current Business Services contract with EDC-VC will be extended one year, as permitted by the original RFP.

### 5.0 Performance: Update

With the aid of nine charts, Theresa Salazar Vital summarized enrollments and performance in the adult, dislocated worker, youth and rapid response programs for the program year 2015-2016. The Committee responded with numerous questions asking for clarification of the process.

Consideration of performance issues for 2016-2017 was deferred to a subsequent meeting.

#### 6.0 Youth Community Forum: October 14, 2016

Cheryl Moore announced that the Workforce Development Board will host a Youth Community Forum at the Ventura County Community Foundation on October 14<sup>th</sup> to discuss successful models of workforce development programs for out-of-school youth in the County.

- Workforce development program opportunities for youth with barriers to employment; limited English proficiency; disabilities
- Integration and retention in regional sector pathways programs to living wage jobs
- Specialized supportive services
- Outreach to out-of-school youth

#### 7.0 WIOA Success Story

Charlotte Piper from PathPoint presented the story of Noah Amaro, from Fillmore, who successfully re-enrolled in Fillmore High School, gained work experience through a paid internship with One Step A La Vez, then was hired at Burger King and now is a full-time student at Ventura College, following a business and mathematics program.

#### 8.0 Committee Member Comments

Roger Rice announced that Gina Johnson, of the County Probation Department, is creating a comprehensive directory of services for youth. Committee members suggested various ways in which other agencies might collaborate in the production and distribution of such a directory and so coordinate their respective methods of outreach.

#### 9.0 Adjournment

Tony Skinner adjourned the meeting at 4:25 p.m.

#### Next Meeting

November 2, 2016 (3:00 p.m.-4:30 p.m.) Human Services Agency (Redwood Room) 855 Partridge Drive6, Ventura, CA



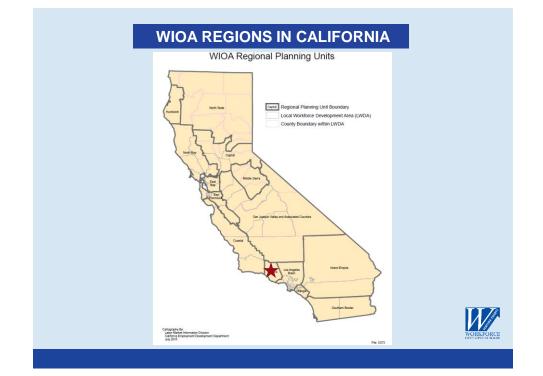


# **WIOA Regional Planning and Performance**

WDB Programs Committee March 1, 2017

> Patrick Newburn, WDB Administration Manager Workforce Development Board of Ventura County





# WIOA REGIONAL PLANNING

- A. Plan development and implementation
- B. Service strategies and cooperative delivery agreements
- C. Industry initiatives for in-demand sectors or occupations
- D. Labor market data collection and analysis
- E. <u>Administrative cost</u> arrangements, including pooling of funds for administrative costs
- F. Coordination of <u>transportation</u> and other supportive services
- G. Coordination with regional <u>economic development</u> services and providers
- H. Agreement for collectively negotiating and reporting on levels of <u>performance</u> for local areas

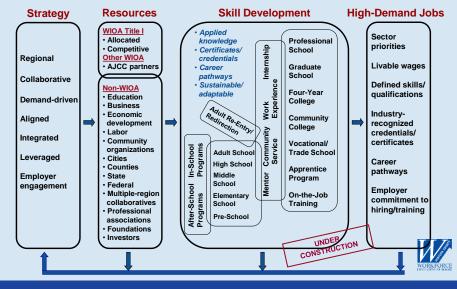






# **REGIONAL STRATEGY**





# **REGIONAL SECTORS/OCCUPATIONS**

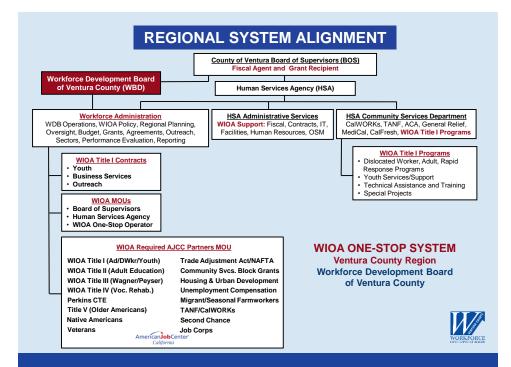
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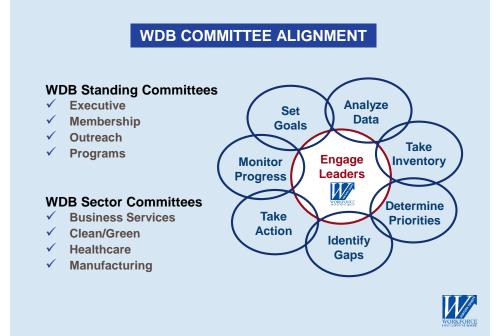
 2012	2014

WORKFORCE		Occupa	ational Emp WDB HE	oloyment Da	Planning Ur ata Growth COMMITTE	Projections EE			19719	
U.S. D.O.L. SOC Code*	Occupations	2016 VENTURA COUNTY Median Annual Wages**	2012 VENTURA COUNTY Average Annual Employment	2022 VENTURA COUNTY Employment Growth Projection %	2012 VENTURA COUNTY Average Annual Job Openings****	2012 VENTURA COUNTY Average Annual Job Replacement Openings	2012 CALIFORNIA Average Annual Employment	2022 CALIFORNIA Employment Growth Projection %	2012 CALIFORNIA Average Annual Job Openings****	2014 Education an Training Level
29-1141	Registered Nurses	\$92,035	3,720	13.4	122	72	254,500	16.9	9,230	Associate's Deg
31-9092	Medical Assistants	\$35,966	2,370	28.7	113	45	81,600	23.2	3,450	Vocational / O
31-1014	Nursing Assistants	\$30,121	1,470	17.7	54	28	98,400	23.6	4,180	Vocational / O
31-1011	Home Health Aides	\$26,605	1,300	43.1	81	25	44,900	39.0	2,610	Less Than H.
31-9091	Dental Assistants	\$36,211	1,000	25.0	46	21	45,200	15.5	1,640	Vocational / O
29-2061	Nurses	\$52,825	750	26.7	38	18	60,700	25.7	3,040	Vocational / O
29-2021	Dental Hygienists	\$95,342	660	31.8	38	17	21,800	23.4	1,060	Associate's De
11-9111	Medical and Health Services Managers	\$119,353	490	16.3	20	12	27,900	22.2	1,290	Bachelor's De
29-1051	Pharmacists	\$132,706	460	13.0	17	11	26,900	15.2	1,050	Doctoral Deg
29-2052	Pharmacy Technicians	\$37,019	430	23.3	13	4	31,400	18.5	900	H.S. Diplom
29-1123	Physical Therapists	\$87,003	430	34.9	26	11	16,400	28.7	870	Doctoral Deg
31-2011	Occupational Therapy Assistants	\$61,806	390	46.2	24	6	1,600	43.8	100	Associate's De
29-1069	Physicians and Surgeons, All Other	\$154,497	370	24.3	19	9	27,900	12.9	1,050	Doctoral Deg
21-1029	Social Workers	\$54,925	360	8.3	11	8	14,000	7.9	400	Bachelor's De
21-1022	Healthcare Social Workers	\$65,201	330	15.2	12	7	13,200	24.2	600	Master's Deg
31-9099	Healthcare Support Workers, All Other	\$41,809	320	21.9	12	6	12,400	13.7	400	H.S. Diplom
29-1127	Speech-Language Pathologists	\$86,110	320	18.8	11	5	11,200	14.3	330	Master's Deg
29-2034	Radiologic Technologists	\$70,771	310	12.9	8	4	15,000	17.3	470	Associate's De
29-1062	Family and General Practitioners	\$212,262	310	19.4	14	8	17,400	12.1	640	Doctoral Deg
11-9151	Social and Community Service Managers	\$87,292	300	20.0	12	6	14,200	15.5	510	Bachelor's De
31-9096	Veterinary Assistants and Laboratory Animal Caretakers	\$31,235	280	7.1	7	5	9,200	4.3	210	H.S. Diplom
29-2041	Emergency Medical Technicians and Paramedics	-	280	35.7	17	8	16,800	23.2	850	Vocational / C
31-2022	Physical Therapist Aides	\$29,603	270	44.4	18	6	5,900	33.9	330	H.S. Diplom
29-2071	Medical Records and Health Information Technicians	\$45,886	270	14.8	11	7	16,500	20.6	780	Vocational / C

# **REGIONAL SECTORS/OCCUPATIONS**

WORKFORCE	MANUFACTURING WORK READ Workforce Development Br		
SAFETY	MATH CONCEPTS	MEASUREMENTS	HAND AND POWER TOOLS
Lock-out, Tap-out, Try-out     Bio mechanics     MSDS     Potentiareerupy sources (gravity, potentiale, hydraulic, chemical, steam/gas pressure)	Combined operations of fractions and mixed number     Table of docimal polyvalents and polymological and the second operation of the second operation of precision, loterance and dearances     Steel rules and gape blocks     Algebraic operations of additions, subtraction and multipleation     Ratios and proportions     Mathematical conversions from standard RPM, and implication of RPM and lorgue     Review of implication of RPM and lorgue	Standards     Units of measurement     Mass and weight measurement     Metric measurement     Metric measurement     Measuring fluids     Indicators     Micrometers     Gauging bols     Calipers     Diameter tape	Electric drills     Preumatic drills and hammers     Screedvires, nut-runners and     weraches     weraches     weraches     Wrenches     Wrenches     Tape and dies     Hammers     Squares     Levels     Pipe threading machines
BASICS OF QUALITY CONTROL	BLUEPRINT CONCEPTS	EMPLOYABILITY SKILLS	COMPUTER SKILLS
Process     Baic quality methodology and inspection techniques     Importance of individual – do it right first time     Manufacturing theory and quality     Lean manufacturing and quality	Introduction to schematics and symbols     Preunadics and hydraulic schematics     Playing schematics     Differenzing a schematics     Differenzing in schematics     Views     Electrical symbols     Hydraulic and pneumatic symbols     Hydraulic and pneumatic diagrams     Assembly instructions	Basics of interviewing     Work effic     Communication skills     Communication skills     Basic company policy understanding     Trane management     Task prioritization     Worker, supervisor, manager     eliquette and protocol basics	Excel     Word     OS basics     computer navigation     computer security     computer security     computer security     computer security     tere basics, PC, CAD, jpg, pr     timpn, TIFF, Sold Works, etc     File actinision basics





# **REGIONAL PERFORMANCE**

- Program Performance (WIOA Title I)
  - Adults
  - Dislocated Workers
  - Youth
  - Business Services
- Fiscal Performance
- Eligible Provider Performance
- AJCC Delivery System Performance







# WORKFORCE DEVELOPMENT BOARD OF VENTURA COUNTY

# <u>Role</u>

The Workforce Development Board of Ventura County (WDB) is a public board of leaders from business, labor, education, economic development, government, and community-based organizations, who are appointed by the Ventura County Board of Supervisors to:

- Administer federal Workforce Innovation and Opportunity Act (WIOA) funds.
- Provide oversight for workforce development programs and services to benefit job seekers, workers, youth, and employers in Ventura County.
- Facilitate regional collaboration, alignment, and leveraging of private/public resources to support the workforce needs of employers in Ventura County.

# <u>Vision</u>

The Ventura County region will have a high quality, appropriately-skilled workforce that is ready and able to support the changing business needs of employers in a dynamic, competitive, global economic environment. The regional workforce strategy will include ongoing skills attainment that is supportive of regional growth industry sectors and clusters and enabled by a braided, leveraged workforce system that addresses business-driven demands and worker needs for well-paid, steady employment.

# 2013-2017 Goals

- <u>Business</u>: Meet the workforce needs of high-demand industry sectors in the Ventura County regional economy.
- Job Seeker: Increase the number of adults in the Ventura County region who obtain a
  marketable and industry-recognized credential or degree and are placed in a related sector
  job. Focus WIOA programs on unemployed, underemployed, low-skilled, low-income,
  veterans, individuals with disabilities, and other at-risk populations.
- <u>Youth</u>: Increase the number of youth in the Ventura County region who graduate prepared for post-secondary vocational training, further education, and/or a career. Focus WIOA programs on out-of-school youth.
- <u>Systems</u>: Support workforce development system alignment, service integration and continuous improvement in the Ventura County region.

# **Commitment**

Working in partnership with other regional leaders, the WDB is committed to serving as a convener, workforce analyst, broker, facilitator, and unifying community voice in advancing the achievement of the *Ventura County Regional Strategic Workforce Development Plan 2013-2017* for the benefit of the Ventura County region and the people of California.

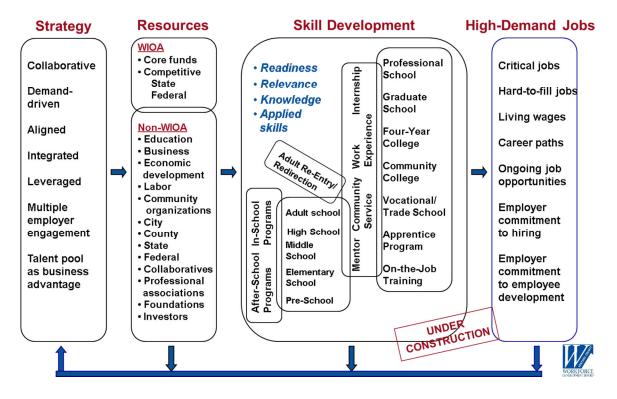


# WORKFORCE DEVELOPMENT BOARD OF VENTURA COUNTY

# Workforce Development Board at Work

- Executive Committee
- Business Services
   Committee
- Clean/Green Committee
- Healthcare Committee
- Manufacturing Committee
- Membership Committee
- Outreach Committee
- Programs Committee

# BUILDING A COMPETITIVE WORKFORCE PIPELINE IN VENTURA COUNTY



# WIOA Programs and Services

- · Adult, dislocated worker, and youth support: job preparation and training, searches, transitions
- Employer support: recruitment and training, business transitions, business consulting
- American Job Center: in-person assisted services for job seekers and employers at locations in Oxnard and Simi Valley
- American Job Center: on-line resources for job seekers and employers at <u>www.CalJOBS.org</u>
- Other Ventura County workforce development resource connections
  - Regional information and services for employers: www.venturacountygrowsbusiness.com
  - Ventura County youth career awareness and preparation: <u>www.vcjobswithafuture.org</u>
  - Workforce Development Board: (805) 477-5306; <u>www.workforceventuracounty.org</u>



*Workforce Development Board (WDB) of Ventura County* – Performance Report Program Year 2015 – 2016: Third Quarter (Q3) July 1, 2015 to March 31, 2016

#### Total Core Self Service Adult **Dislocated Worker** Youth Enrollments (Universal Enrollments Enrollments Enrollments ALL Customers) PROVIDERS 341 742 183 218 12,153

# **TOTALS FOR VENTURA COUNTY**

#### **Community Services Department (CSD)**

WIOA Core Enrollments	Tentative Plan New Unique	Actual New Unique	Plan to Actual	Total Enrollments 7/1/15 to 3/31/16 (with Training)	Total Current Enrollments 7/1/15 to 5/17/16 (with Training)
Adult	82	109	132%	183 (117)	185 (123)
Dislocated Workers	126	83	66%	218 (148)	228 (161)

## **COMMON MEASURES OUTCOMES**

	ENT	ERED	EMPLOY	MENT			OYMENT INTION			AVERAGE	EARNI	NGS
ADULT	Goal	Actual	Success Rate	Clients	Goal	Actual	Success Rate	Clients	Goal	Actual	Success Rate	Earnings & Clients
VC WDB	73.5	80.4	109.3%	66/82	83.5	90.5	108.3%	125/ 138	\$14,000	\$17,226.41	123.0%	\$1,946,585.30 /113
CSD	73.5	79.7	108.4%	63/79	83.5	90.5	108.3%	125/ 138	\$14,000	\$16,640.88	118.8%	\$1,647,448.00 /99

	ENT	ERED	EMPLOY	MENT			OYMENT ENTION			AVERAG	E EARNI	NGS
DW	Goal	Actual	Success Rate	Clients	Goal	Actual	Success Rate	Clients	Goal	Actual	Success Rate	Earnings & Clients
VC WDB	76.5	90.7	118.5%	98/108	84.0	92.4	110.0%	86/93	\$15,750	\$23,902.54	151.7%	\$1,960,008.40 /82
CSD	76.5	90.7	118.5%	98/108	84.0	92.4	110.0%	86/93	\$15,750	\$23,902.54	151.7%	\$1,960,008.40 /82

	EMPLOYMENT OR EDUCATION PLACEMENT					-	CERTIFI	CATE	LITERACY AND NUMERACY GAIN			
YOUTH	Goal	Actual	Success Rate	Clients	Goal	Actual	Success Rate	Clients	Goal	Actual	Success Rate	Clients
VC WDB	68.0	78.1	114.8%	136/174	58.0	65.0	112.0%	104/ 160	58.0	78.9	136.0%	90/114
BGC	68.0	83.1	122.2%	74/89	58.0	71.7	123.6%	56/78	58.0	77.7	133.9%	35/45
PPT	68.0	77.7	114.2%	49/63	58.0	61.0	105.1%	36/59	58.0	91.1	157.0%	31/34
VACE	68.0	61.9	91.0%	13/21	58.0	47.3	81.5%	9/19	58.0	68.5	118.1%	24/35

VC WDB: Ventura County Workforce Development Board

PPT: PathPoint BGC: Boys & Girls Clubs of Oxnard and Port Hueneme Goal: LWIA Draft Performance Goals for PY 2015-2016

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VACE: Ventura Adult and Continuing Education

Success Rate: Actual performance divided by goal. Less than 80% at end of program year = failed performance

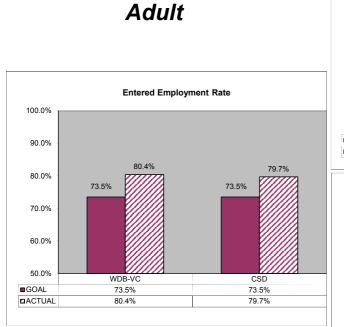
Clients: Numerator = Only clients with a positive outcome. Denominator = All clients included in the outcome

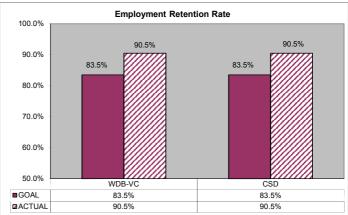
Entered Employment, Employment/Education Placement & Degree/Certificate Attainment: Clients leaving the program between October 1, 2014 and September 30, 2015

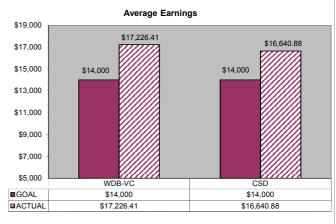
- Average Earnings & Retention: Clients leaving the program between April 1, 2014 and March 31, 2015

- Literacy and Numeracy: Clients in the program between July 1, 2015 and June 30, 2016

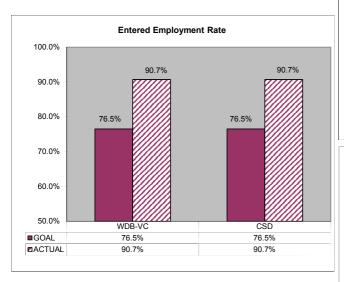
#### WIOA Performance Report - Common Measures Outcomes PY 2015-2016: Third Quarter (Q3) July 1, 2015 to March 31, 2016



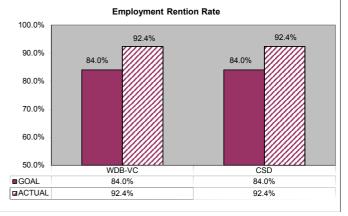


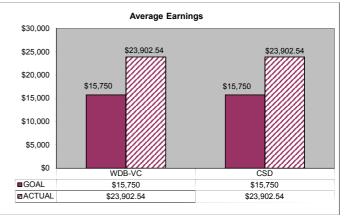






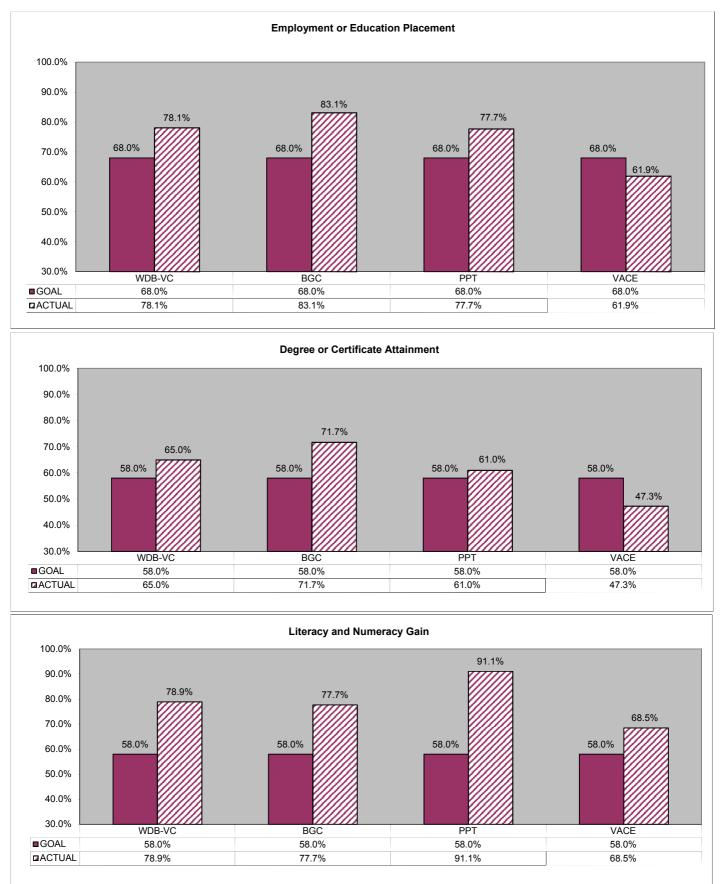
**WDB-VC** = Workforce Development Board of Ventura County





# WIOA Performance Report - Common Measures Outcomes PY 2015-2016: Third Quarter (Q3) July 1, 2015 to March 31, 2016

# Youth



# Fact Sheet: One-Stop Career Centers

The Workforce Innovation and Opportunity Act (WIOA), signed into law on July 22, 2014, is the first legislative reform of the public workforce system in 15 years. WIOA presents an extraordinary opportunity to improve job and career options for our nation's workers and jobseekers through an integrated, job-driven public workforce system that links diverse talent to businesses. It supports the development of strong, vibrant regional economies where businesses thrive and people want to live and work.

# HIGHLIGHTS OF WIOA REFORMS FOR ONE-STOP CENTERS

WIOA retains the nationwide system of one-stop centers, which directly provide an array of employment services and connect customers to workrelated training and education. WIOA furthers a high quality one-stop center system by continuing to align investments in workforce, education, and economic development to regional in-demand jobs. The new law places greater emphasis on one-stops achieving results for jobseekers, workers, and businesses. WIOA reinforces the partnerships and strategies necessary for one-stops to provide job seekers and workers with the high-quality career services, education and training, and supportive services they need to get good jobs and stay employed, and to help businesses find skilled workers and access other supports, including education and training for their current workforce.

# Improved Access to Comprehensive Services

- Each local area must have one comprehensive one-stop center that provides access to physical services of the core programs and other required partners.
- In addition to the core programs, for individuals with multiple needs to access the services, the following partner programs are required to provide access through the one-stops: Career and Technical Education (Perkins), Community Services Block Grant, Indian and Native American Programs, HUD Employment and Training Programs, Job Corps, Local Veterans' Employment Representatives and Disabled Veterans' Outreach Program, National Farmworker Jobs Program, Senior Community Service Employment Program, Temporary Assistance for Needy Families (TANF), Trade Adjustment Assistance Programs, Unemployment Compensation Programs, and YouthBuild. TANF is now a required partner, unless the Governor takes special action to make TANF an optional one-stop partner.
- WIOA eliminates stand-alone Wagner-Peyser Employment Service offices. These services will now be provided alongside partner programs within one-stop centers.

# WIOA PROGRAMS

WIOA authorizes the one-stop career center (also known as American Job Center) service delivery system and six core programs. The core programs are:

- WIOA Title I (Adult, Dislocated Worker and Youth formula programs) administered by Department of Labor (DOL);
- Adult Education and Literacy Act programs administered by the Department of Education (DoED);
- Wagner-Peyser Act employment services administered by DOL; and
- Rehabilitation Act Title I programs administered by DoED.

WIOA also authorizes the Job Corps program, the YouthBuild program, Native American programs, and Migrant and Seasonal Farmworker programs, as well as evaluation and multistate projects.

The law supersedes the Workforce Investment Act of 1998 and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act of 1973.



# The Workforce Innovation and Opportunity Act

- A local area also may have additional affiliate one-stop centers with any subset of partners, or specialized centers.
- Local boards have the flexibility to include additional partners in one-stop centers. The law specifically identifies the following federally funded partners: Employment and training programs administered by the Social Security Administration, including the Ticket to Work and the Self-Sufficiency Program; employment and training programs carried out by the Small Business Administration; Supplemental Nutrition Assistance Program (SNAP) employment and training programs; Client Assistance Programs; and programs authorized under the National and Community Service Act of 1990.
- WIOA allows other partners to be part of the one-stop delivery system, including local employers and communitybased, faith-based, and/or non-profit organizations, as well as employment, education, and training programs provided by public libraries or in the private sector.

# **Enhanced and Streamlined Operations:**

- Local areas are encouraged to integrate the intake, case management, reporting, and fiscal and management accountability systems of one-stop partners.
- All partners are required to share in the funding of services and infrastructure costs of the one-stop delivery system.
- One-stop operators will be selected through a competitive process.
- Local boards are responsible for improving access to and the effectiveness of one stop and program services.
- Local boards continue to be required to negotiate and regularly review a Memorandum of Understanding (MOU) with every one-stop partner to describe operations, services provided and coordinated, funding, and referrals. MOUs will be reviewed every three years.
- Local boards will certify one-stops every three years, using criteria written by the state Workforce Development Board that covers effectiveness, programmatic and physical accessibility, and continuous improvement. Local Workforce Development Boards may also establish additional certification criteria.

## **Better Public Recognition**

WIOA calls for the Department of Labor to establish a common identifier, also known as a "brand", for the one-stop system to help job seekers and employers readily access services. The common identifier will be established through the final rule, with guidance and implementation assistance provided by ETA.

# **EFFECTIVE DATES FOR IMPLEMENTATION AND TECHNICAL ASSISTANCE**

In general, WIOA takes effect on July 1, 2015; however, the planning requirements common indicators of performance take effect on July 1, 2016 and other exceptions specifically noted in the law.

DOL is working in coordination with the Department of Education and the Department of Health and Human Services to support the public workforce system to implement WIOA. The DOL WIOA Resource Page (<u>www.doleta.gov/WIOA</u>) will include updated guidance and resources, as well as communicate opportunities to provide input. The WIOA Collection Page (<u>wioa.workforce3one.org</u>) provides links to technical assistance tools and information to support implementation. Questions regarding WIOA can be emailed to <u>DOL.WIOA@dol.gov</u>.



EMPLOYMENT AND TRAINING ADMINISTRATION UNITED STATES DEPARTMENT OF LABOR

# Fact Sheet: Youth Program

The Workforce Innovation and Opportunity Act (WIOA), signed into law on July 22, 2014, is the first legislative reform of the public workforce system in 15 years. The law supersedes the Workforce Investment Act of 1998 and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act of 1973.

WIOA presents an extraordinary opportunity to improve job and career options for our nation's workers and jobseekers through an integrated, job-driven public workforce system that links diverse talent to businesses. It supports the development of strong, vibrant regional economies where businesses thrive and people want to live and work.

WIOA retains the nationwide system of one-stop centers, which directly provide an array of employment services and connect customers to work-related training and education. WIOA furthers a high quality onestop center system by continuing to align investments in workforce, education, and economic development. The new law places greater emphasis on one-stops achieving results for jobseekers, workers, and businesses. WIOA reinforces the partnerships and strategies necessary for one stops to provide job seekers and workers with the high-quality career services, education and training, and supportive services they need to get good jobs and stay employed, and to help businesses find skilled workers and access other supports, including education and training for their current workforce.

# HIGHLIGHTS OF THE WIOA REFORMS FOR THE YOUTH PROGRAM

WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states and local areas can leverage other Federal, State, Local, and philanthropic resources to support in-school and out-of-school youth. WIOA affirms the Department's commitment to providing high quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations, and culminating with a good job along a career pathway or enrollment in post-secondary education. WIOA authorizes the following changes:

# **Key Provisions**

- WIOA requires a minimum of 75 percent of State and Local youth funding to be used for out-of-school youth.
- Vouth Councils no longer required; however, Local Boards are



# WIOA PROGRAMS

WIOA authorizes the one-stop career center (also known as American Job Center) service delivery system and six core programs. The core programs are:

- WIOA Title I (Adult, Dislocated Worker and Youth formula programs) administered by Department of Labor (DOL);
- Adult Education and Literacy Act programs administered by the Department of Education (DoED);
- Wagner-Peyser Act employment services administered by DOL; and
- Rehabilitation Act Title I programs administered by DoED.

WIOA also authorizes the Job Corps program, the YouthBuild program, Native American programs, and Migrant and Seasonal Farmworker programs, as well as evaluation and multistate projects.

The law supersedes the Workforce Investment Act of 1998 and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act of 1973. encouraged to designate a standing Youth Committee, including an existing Youth Council, to contribute a critical youth voice and perspective.

# **Changes to Youth Eligibility**

- Out-of-school youth must be aged 16-24, not attending any school, and meet one or more additional conditions, which could include:
  - School dropout; within age of compulsory attendance but has not attended for at least the most recent complete school year calendar quarter; holds a secondary school diploma or recognized equivalent and is low-income and is basic skills deficient or an English language learner; subject to the juvenile or adult justice system; homeless, runaway, in foster care or aged out of the foster care system, eligible for assistance under Section 477, Social Security Act, or in out-of-home placement; pregnant or parenting; an individual with a disability; low income person who requires additional assistance to enter or complete an educational program or to secure and hold employment
- In-school youth must be aged 14-21, attending school, low income, and meet one or more additional conditions, which could include:
  - Basic skills deficient; English language learner; an offender; homeless, runaway, in foster care or aged out of the foster care system; pregnant or parenting; an individual with a disability; person who requires additional assistance to enter or complete an educational program or to secure and hold employment
- Five new Youth Program elements
  - (1) Financial Literacy; (2) Entrepreneurial skills training; (3) Services that provide labor market and employment information in the local area; (4) Activities that help youth transition to postsecondary education and training; (5) Education offered concurrently with and in the same context as workforce preparation activities and training for a specific occupation or occupational cluster

# **Emphasis on Work-Experience**

At least 20 percent of local Youth formula funds must be used for work experiences, such as summer and yearround employment, pre-apprenticeship, on-the-job training, or internships and job shadowing

# **EFFECTIVE DATES FOR IMPLEMENTATION AND TECHNICAL ASSISTANCE**

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DOL is working in coordination with the Department of Education and the Department of Health and Human Services to support the public workforce system to implement WIOA. The DOL WIOA Resource Page (www.doleta.gov/WIOA) will include updated guidance and resources, as well as communicate opportunities to provide input. The WIOA Collection Page (wioa.workforce3one.org) provides links to technical assistance tools and information to support implementation. Questions regarding WIOA can be emailed to DOL.WIOA@dol.gov.



EMPLOYMENT AND TRAINING ADMINISTRATION UNITED STATES DEPARTMENT OF LABOR

# SECTION 3 LOCAL PLAN

# **Executive Summary**

# VISION, OBJECTIVES, STRATEGIES

The members of the Workforce Development Board of Ventura County (WDBVC) are committed to supporting a high-quality, appropriately skilled workforce that is ready and able to support the changing business needs of local employers in a dynamic, competitive, global economic environment. The Local Board workforce strategy includes ongoing skills attainment that is supportive of regional growth, industry sectors and enabled by a braided, leveraged workforce system that addresses business-driven demands and worker needs for well-paid, steady employment.

The Local Board, working in alignment with the California State Plan, is committed to the achievement of three policy objectives: (1) fostering demand-driven skills attainment; (2) enabling upward mobility for the Ventura County workforce; and (3) aligning, coordinating, and integrating programs and services to economize limited resources. These policy objectives will be achieved through the implementation of the seven local workforce strategies that operate or will operate, as the mechanism for implementing regional coordination to support service alignment and policy implementation. The WDBVC seven crategies are: (1) Building sector strategies; (2) Building Career Pathways Strategies; (3) Organizing Strategies Regionally; (4) Building Earn and Learn Strategies; (5) Building Supportive Services Strategies; (6) Building integrated Service Delivery Strategies; and (7) Building Cross-System Data Capacity Strategies.

# <u>GOALS</u>

The Workforce Development Board of Ventura Covery (WDBVC) will prepare an educated and skilled workforce (including youth and individuals with barriers to employment).

- **ADULT GOAL:** The Local Board with ncrease the number of adults in the Ventura County region who obtain a marketable and indust r-recognized credential or degree and are placed in a related sector job, with a special emphasis on unemployed, underemployed, low-skilled, low-income individuals, veterans, individuals with esabilities and other at-risk populations.
- **YOUTH GOAL:** The Local Bord will increase the number of students and out-of-school youth who graduate prepared for post-secondary vocational training, further education and/or a career, with an emphasis on at-risk populations.
- **PERFORMANCE ACCOUNTABILITY:** The Local Board will meet or exceed the negotiated statutory indicators and performance measures. To ensure the achievement of performance goals, the Local Board will: (1) Develop a regional model for success to meet WIOA Title I and AJCC delivery system requirements; (2) Provide maximum WIOA Title I support to Wagner-Peyser staff to make available all of the mandated basic career services, and; (3) Increase the number of CalWORKs participants served and develop co-enrollment opportunities.

## **ALIGNMENT OF RESOURCES**

In support of regional economic growth and economic self-sufficiency, the Local Board has entered into agreements with mandated and voluntary partners and stakeholders to ensure implementation of an integrated, job-driven service delivery system that provides job seekers, (specifically individuals with barriers to employment) with the skills and credentials necessary to secure and advance in career pathways and enable employers to identify and hire skilled workers and grow their businesses.

# SECTION 3 LOCAL PLAN

The WDBVC plan facilitates the alignment of training, education and employment services to provide support for the skills and training needs of Ventura County employers. The nineteen AJCC partners have executed the Phase I Memorandum of Understanding (MOU) and are working toward agreement and completion of the Phase II MOU. The Local Board Plan will support efforts for program alignment across core programs and with all mandatory partners. In the Ventura County region, the WDBVC has had a long history of working together with partners to serve at-risk populations with barriers to employment and aligning training, education and services to supply the skills, and service support and training needs of Ventura County's employers.

#### SERVICE DELIVERY

Since June 2016, the WIOA AJCC partners have been meeting to collaborate in creating awareness of each entity's unique program needs and to create a more cohesive and comprehensive system of AJCC services. The new AJCC comprehensive center, open in late September 2016, houses three WIOA mandated partners, their respective staffs, and services: Temporary Assistance to Needy Families (TANF); WIOA Title I (Adult/Dislocated Worker programs); and state Employment Development Department (Wagner-Peyser) workforce services. We have expanded the AJCC operational framework for WIOA core program to accommodate co-enrollments and performance outcomes (*e.g.*, industry-recognized certificates, employment, and wages).

The AJCC comprehensive center serves as the primary on ramp for providing priority sector pathway services. We seek to improve client access to resources and services, connecting them, as appropriate, to sector pathways in manufacturing, clean/green, healthcare, and ousiness services to meet employment outcomes. Using current economic and labor market data, the Local Board focuses on four industry sector clusters which provide opportunities for Ventura County workes to make gains in jobs and income. These pathways programs include a high degree of program all inmunt and service coordination among our partners. All the AJCC mandated partners have relationships with GBOs that are integrated into the AJCC constellation of supportive services for their target could on. We will continue to incorporate new relevant CBO services into our AJCC system that will facultate access to support services and career pathway program options.

The coordination of Title I and Title II ctivities is well underway in Ventura County because of the close participation of the respective states in each other's committee work. The WDBVC has an on-going conversation through its numerous committee meetings with representatives of secondary and post-secondary education programs to facilitate information sharing, planning, and prevention of duplicated efforts.

## **CONCLUSION**

The Local Board is committed to its role and will coordinate workforce development programs and economic development by serving as the neutral broker, convener, facilitator, and matchmaker to bring disparate elements of the region's workforce, education, human service, and economic development programs into alignment through partnerships. Seeking practical workforce solutions across traditional private and public sector boundaries, the WDBVC will continue to identify and leverage networks, systems, and resources within Ventura County and in partnership with other regions.

# SECTION 2 REGIONAL PLAN

# EXECUTIVE SUMMARY

Ventura County stretches along 43 miles of Southern California coastline, covers 1,873 square miles and is home to 835,790<sup>1</sup> people. Ventura County is the 13th most populous county in the State of California out of 58 counties. The Ventura County RPU is bounded on the north by Santa Barbara County, on the northeast by Kern County, on the southeast by Los Angeles County and on the west by the Pacific Ocean. There are ten incorporated cities in the Ventura County Region. The Ventura RPU has a large commuting population commuting to Los Angeles and out of the region for employment and a geographic barrier that separates the region, called "the grade."

Respected for working in the best interests of the region, the regional partners in Ventura County have developed an inclusive approach to the development and implementation of regional strategies. The regional planning process, designed for flexibility and responsiveness, benefits from a results-oriented combination of committee, sector, cross-sector and work group activities. By providing a neutral forum for the candid exchange of ideas, the Workforce Development Board of Ventura County (WDBVC) has helped participants in more than 75 public meetings shape the regional plan between July 2015 and December 2016.

# The Ventura County Region, in alignment with California's Unified Strategic Workforce Development Plan, is committed to:

- <u>Fostering "demand-driven" skills attainment by aligning regional education programs with industry sector</u> <u>needs:</u>
  - For over eight years, the WDBv has had a give sector condittees bringing education, industry, labor, and CBOs together in bi-monthly need to the region's identified sectors of Healthcare, Manufacturing, Clean/Green, and the recently dded Business service sector. The committees have successfully utilized sector strategies to align workforce and education programs to meet regional industry sector needs. For example, through the work of the WDBVC Manufacturing Committee industry identified the need for a biomedical device manufacturing certificate, which initiated a collaboration to develop a combined program in two community colleges.
  - The WDBVC Sector Committees work with industry to analyze regional job data, identify regional employment needs, determine credentials, employability skills, and work with educators on the committees to implement programs to address industry needs.
  - The 29.1 million dollars in Career Pathways Trust grants for the region, has enabled more industry and education collaborations. Extensive work has been done to articulate courses between high schools and colleges, as well as in expanding industry internship and externship opportunities.
  - On-going collaboration with the Community Colleges' South Central Coast Regional Consortium, working to align industry workforce needs with CTE education. Deputy Sector Navigators are active committee members on all the WDBVC Sector Committees and WDBVC staff attend SCCRC meetings.
  - SlingShot Project: A cross-regional project. The Los Angeles and Ventura County Regional Health Care Coordinator Career Pathway Project, an industry driven project to collaborate with education to identify career ladders and create industry-driven training programs for care coordinators.
  - Aware that the region has numerous career technical education advisory committees meeting separately, initial discussions have begun with WDB staff, community college representatives, the South Central Coast Regional Consortium, and a career pathways representative to bring together the various healthcare sector

<sup>&</sup>lt;sup>1</sup> United States Census Bureau American Community Survey 2014 <u>www.census.gov</u>

# SECTION 2 REGIONAL PLAN

advisory groups for high schools, adult education and community colleges for a yearly forum. The vision is to create an efficient way for educators to stay current on the healthcare industry's regional workforce needs and implement the necessary changes in the career pathways programs.

### Enabling Upward Mobility for all Californians:

- The AJCC Partners are working to identify gaps in services and are collaborating on ways to provide services to those with barriers to employment and to create pathways to address the client's unique needs.
- The Ventura County Adult Education Consortia received 2.9 million dollars in funding and is addressing identified gaps in adult basic skills and ESL in certain regions and expanding adult literacy programs to those regions. Three employment specialists were added, in the region, for job placement services.
- The Ventura Adult and Continuing Education in cooperation with the Ventura County Sherriff's Office provides educational programs for inmates in the Todd Road jail. VACE has created a culinary preapprenticeship program offering certifications so that inmates can find employment as they re-enter the workforce.
- Ventura County decreased the high school drop-out rate dramatically in 2014-2015 from the year 2012-2013, increasing graduation rates during the same period.
- Maintain on-going collaboration with LiUNA laborers apprenticeship program. Planning to increase apprenticeship opportunities in the region. The region has eight labor unions offering apprenticeship training.
- The region's three community colleges have TAN/ falWC Ks offices IC tated on their campuses that work in collaboration with the Venture County Community Server Expartment TANF/CalWORKs offices and the WIOA AJCC partners.

#### • Aligning, Coordinating and integrating programs and services:

- The Ventura AJCC partners are collaborating to prevent duplication of services, braid resources and develop shared resources to align, frame and guide program coordination to effectively provide services to clients to meet their unique needs.
- The WDBVC Sector Committees share information across agencies and facilitate collaboration to align industry and education to develop career pathway programs that deliver industry-valued credentials aligned with regional workforce needs.

In alignment with the vision and goals outlined in the California Workforce Development Plan, the Regional Plan for Ventura County reflects a serious commitment to supporting state policies and administrative practices across programs, while working to implement local policies and service delivery. Regional sector partners in Ventura County recognize and value the importance of fostering demand-driven skills attainment; enabling upward mobility for all Californians; and aligning, coordinating and integrating workforce development programs for maximum benefit with limited resources.