

## WHERE TO OBTAIN INFORMATION

Matters pertaining to the levy and collection of various kinds of taxes must be handled by several departments of the County government. In order that taxpayers seeking information may be served promptly and efficiently, the following suggestions are offered for their guidance:

### 1. ASSESSOR:

The Ventura County Assessor's primary responsibilities are to the assessee of each parcel/account of taxable property and to the taxing entities within whose boundaries the properties lie.

The Assessor and his staff are available to discuss the following information with each assessee and the responsible officers of taxing entities:

- A. Appraisal and assessment of real and personal property.
- B. Local property tax exemptions, including the homeowners' property tax exemption.
- C. Change of ownership and mailing addresses.
- D. Identification and verification of assessee's parcel number/account.
- E. Maps.

Information concerning real property characteristics, as allowed by law, is available to non-asseesees at a fee based upon the cost of developing and providing the data.

The assessment roll is compiled by the Assessor and delivered to the Auditor-Controller for extension of taxes by the application of the tax rates adopted by the Board of Supervisors to the value developed by the Assessor.

Questions relative to the assessment issues noted above should be addressed to the Ventura County Assessor, 800 South Victoria Avenue, L#1270, Ventura, CA 93009-1270, (805) 654-2181, or for information online go to:

<http://assessor.countyofventura.org/>

### 2. AUDITOR-CONTROLLER:

The Property Tax Section of the Auditor-Controller's Office is responsible for entering and/or calculating the tax rates by the correct Tax Rate Area and applying those rates against the property valuation to create a tax charge. Special assessments requested by Special Assessment Districts are added to the tax charge. This information is provided to the County Tax Collector in order to prepare the property tax bills.

The Property Tax Section is also responsible for the distribution of the property taxes collected to all taxing jurisdictions.

The Auditor-Controller and her staff are available to discuss the following information with each taxpayer and the responsible officers of taxing entities:

- A. District valuations.
- B. Tax rates.
- C. Tax levies.
- D. Distribution of taxes.
- E. Bond Issues.
- F. Bond Requirements.

## WHERE TO OBTAIN INFORMATION (Continued)

Questions about the above tax calculation and distribution issues should be addressed to the Ventura County Auditor-Controller's Office, 800 South Victoria Avenue, CA 93009-1540, (805) 654-3181, or for information online go to:

<http://auditor.countyofventura.org/specact.htm>

### 3. TREASURER-TAX COLLECTOR:

The Tax Collector's Office prepares and distributes the tax bills for real estate, unsecured, and public utility properties. The amount shown thereon is taken from the assessment roll and includes all county, city, and special district taxes for the agencies as indicated in the tax rates.

The Tax Collector and his staff are available to discuss the following information with each taxpayer and the responsible officers of taxing entities:

- A. Current taxes - Secured, Unsecured, and Public Utility.
- B. Various mobile home taxes.
- C. Delinquent taxes.
- D. Public Auction Tax Sales.
- E. Franchise Tax, Business Licenses.

Questions concerning current and delinquent taxes should be addressed to the Tax Collector's Office, 800 South Victoria Avenue, Ventura, CA 93009-1290. If you fail to receive a tax bill, please call the Tax Collector's Office at (805) 654-3744. You may also search property tax records online at:

[http://portal.countyofventura.org/portal/page?\\_pageid=822,1&\\_dad=portal&\\_schema=PORTAL](http://portal.countyofventura.org/portal/page?_pageid=822,1&_dad=portal&_schema=PORTAL)