



COUNTY OF VENTURA

AUDITOR-CONTROLLER'S OFFICE

Employee Fraud Hotline Report

For the Period January through June 2021 **Update #40**

I am pleased to present the Semiannual Report of the Employee Fraud Hotline for the period January through June 2021. The Employee Fraud Hotline was established as an avenue to report fraud, waste, and abuse occurring at the County of Ventura. I encourage employees to resolve concerns through their normal administrative channels whenever possible. However, the Employee Fraud Hotline provides an alternative reporting mechanism to ensure that concerns about possible wrongdoing in our County government are properly addressed. This report reflects information provided to the Board of Supervisors on July 27, 2021.

Jeffery S. Burgh
Auditor-Controller

THREE WAYS TO CONTACT THE HOTLINE

Call:
(805) 644-6019

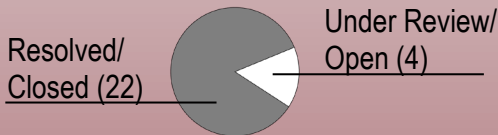
Write:
Employee Fraud Hotline
Ventura County Auditor-Controller
Administration Building L#1540
800 South Victoria Avenue
Ventura, CA 93009

E-Mail *:
Fraud.Hotline@ventura.org
* E-mail is not confidential



HOTLINE ACTIVITY AT A GLANCE . . . During January through June 2021, the Employee Fraud Hotline received 26 new complaints, of which we pursued 13 (50%). We did not pursue 13 of the new issues because the complainants were redirected to other hotlines or other appropriate agencies.

As of June 30, 2021, most of the 26 new issues have been resolved/closed:



During January through June 2021, we resolved/closed 31 out of the 38 total Hotline issues that were under review/open. Specifically, we resolved/closed 22 out of 26 new complaints, and we resolved/closed 9 out of 12 open complaints from prior periods.

Most of the new complaints were made by phone:

<u>Contact Method</u>	
Phone	38%
Email.....	35%
U.S. or Interoffice Mail	27%

Summary Outcomes of 31 Hotline Issues Resolved/Closed during January-June 2021

Substantiated (see description below).....	1
Unsubstantiated	16
Redirected to Other Hotlines/Agencies.....	13
Insufficient Information	1

DESCRIPTION OF SUBSTANTIATED COMPLAINT

Personal Deliveries at Work. A County employee had personal purchases delivered to the employee's work location on a regular basis in violation of County policy. The employee agreed to stop having personal items delivered to the County facility.