



COUNTY OF VENTURA

AUDITOR-CONTROLLER

Employee Fraud Hotline Report *Update #21* For the Period July through December 2011

Three ways to contact the Hotline:

Call:
(805) 644-6019



Write:
Employee Fraud Hotline
Ventura County Auditor-Controller
Administration Building L#1540
800 South Victoria Avenue
Ventura, CA 93009

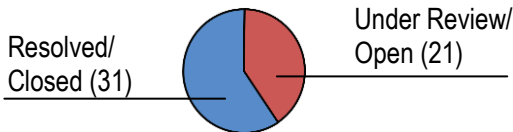
E-Mail*:
Fraud.Hotline@ventura.org
* E-mail is not confidential.

I am pleased to present the Semi-Annual Report of the Employee Fraud Hotline for the period July through December 2011. The Employee Fraud Hotline was established as an avenue to report fraud, waste, and abuse occurring at the County of Ventura. I encourage employees to resolve concerns through their normal administrative channels whenever possible. However, the Employee Fraud Hotline provides an alternative reporting mechanism to ensure that concerns about possible wrongdoing in our County government are properly addressed. This report reflects information provided to the Board of Supervisors on January 24, 2012.

Christine L. Cohen
Auditor-Controller

Hotline Activity at a Glance . . . During July through December 2011, the Employee Fraud Hotline received 52 new complaints of improper activity, of which we pursued 37 (71%). Fifteen of the new issues were not pursued because the complainants were redirected to other hotlines or other appropriate agencies.

As of December 31, 2011, most of the 52 new issues have been resolved/closed:



For most of the 52 new issues, the complainants chose to remain anonymous:

Anonymous.....	65%
Not Anonymous.....	35%

Most of the new complaints were made by phone:

Contact Method

Phone	60%
E-mail	25%
Regular Mail	13%
In Person.....	2%

During July through December 2011, we resolved/closed a total of 34 Hotline issues out of the 55 total complaints that were under review/open (52 new complaints and 3 complaints from prior periods):

Summary Outcomes of 34 Hotline Issues Resolved/Closed during July-December 2011

Unsubstantiated	19
Redirected to Other Hotlines/Agencies.....	15

DESCRIPTION OF SUBSTANTIATED COMPLAINTS

No Hotline issues were substantiated during July through December 2011.