TO:

VCAAA Advisory Council Members

FROM:

Victoria Jump, VCAAA Director

DATE:

May 13, 2015

SUBJECT:

Recommendation to Renew FY 2015-2016 Grantee Funding and Related Service Categories Including Service Category Deviations Greater or Less than 10%; Approval of the Award of Sole Source Contracts for the Provision of Legal Services and Ombudsman/Preplacement Counseling Services for a Period of Up to Four Years Commencing FY 2015-2016; Approval of Conversion of Grantee Contract with the Conejo Recreation and Park District to a Vendor Contract.

A. Recommendation to Renew FY 2015-2016 Grantee Funding and Related Service Categories. The following grants are being recommended for renewal based on the applications received from the grantees and compliance with the terms and conditions of their FY 2014-2015 contracts:

Grantee	Funding Source	Project	Grant Amount
Catholic Charities of Los Angeles	Title IIIB	Case Management-Social Model	\$35,000
City of Port Hueneme	Title IIIC2	Senior Nutrition Program	\$15,962
City of Oxnard	Title IIIC1/IIIC2	Senior Nutrition Program	\$85,906
City of Moorpark	Title IIIC1/IIIC2	Senior Nutrition Program	\$21,282
Camarillo Health Care District	Title IIIC1/IIIC2	Senior Nutrition Program	\$55,942
City of Fillmore	Title IIIC1/IIIC2	Senior Nutrition Program	\$29,419
Help of Ojai	Title IIIC1/IIIC2	Senior Nutrition Program	\$73,060
City of Santa Paula	Title IIIC1	Senior Nutrition Program	\$21,282
City of Simi Valley	Title IIIC1/IIIC2	Senior Nutrition Program	\$110,394
SER – Jobs for Progress, Inc.	Title V	Senior Community Services Employment Program	\$118,478

Grantee applications with asterisks below have contingencies	Grantee	applications	with	asterisks	below	have	contingencies	
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Grantee F	unding Source	Project	Amount
San Salvador Mission*	Title IIIC1/IIIC2	Senior Nutrition Program	\$21,282
City of Ventura*	Title IIIC1/IIIC2	Senior Nutrition Program	\$58,568

B. Approval of FY 2015-2016 Grantee Funding and Related Service Categories Including Service Category Deviations Greater or Less than 10%. Advisory Council Policy and Procedure III-G – Contractual Procedures requires full Advisory Council approval for any proposed deviations from the original contracted service units of more than 10%. Staff has reviewed the deviations and made adjustments when needed to ensure that grantees total contracted units are not less than what they are originally contracted to perform. Staff is recommending that the Advisory Council approve the following grants for FY 2015-2016:

Grantee	Funding Source	Project	Amount
Camarillo Health Care District	Title IIIE	Family Caregiver Support Center	\$20,000
Conejo Valley Senior Concerns	Title IIIE	Family Caregiver Resource Center	\$80,000

C. Approval of the Award of Sole Source Contracts for the Provision of Legal Services and Ombudsman/Preplacement Counseling Services for a Period of Up to Four Years Commencing FY 2015-2016. Staff is recommending that the Advisory Council approves the award of a sole source contract to Grey Law and Long Term Care Services of Ventura County Inc. A request for letters of intent and notice of intent to contract was issued on March 19, 2015. Both Grey Law and Long Term Care Services of Ventura County, Inc. responded. The Advisory Council approved the release of the request for letters of intent at the March 11, 2015, meeting.

Grantee	Funding Source	Project	Amount
Grey Law of Ventura County, Inc.	Title IIIB, VIIb, HICAP	Legal Services	\$59,000
Long Term Care Services of Ventura County, Inc.	Title IIIB, VIIa, State: (SDF/SNF Q&A)/Title IIIE	Long Term Care Ombudsman/Pre-Placement Counseling	\$157,849

D. Approval of Conversion of Grantee Contract with the Conejo Recreation and Park District (CRPD) to a Vendor Contract. After months of discussion with Conejo Recreation and Park District staff, we are recommending that the current grantee contract be converted to a vendor contract, effective July 1, 2015. This will substantially change the nature of the relationship with CRPD but will provide more flexibility in the provision of meals at the Goebel Senior Center. This change is a result of CRPD requesting a change in its program, as it explores a Café-style program. Rather than receiving grant funding and VCAAA supplying the food through Jordano's, eligible meals will be reimbursed on a per-meal basis. This amount is in the process of being negotiated. The total cost to the Senior Nutrition Program will not change. The amount available for a vendor contract for this community will be \$71,000 which includes the cost food. Donations collected at this meal site will be available to provide additional meals.

	l (-rantee'	CATHOLIC CHARITIES LOS ANGELES INC.	S OF Contract A	\mount:	\$35,000	-1
	L Projecti	CASE MANAGEMENT SOCIAL MODEL	Contract Y	ear:	FY 2015 - 2	016
	Funding Source (check all the apply	□ Title IIIB     □ Title IIIC1     □ Title IIIC2     □ Title IIID     □ Title IIIE     □ Title VII     □ Ombudsman	Renewal Recomme	nded:	(see H)	Contingencies  Council Approval for Renewal
A.		scal Year Contracted S				
	Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Thro	Delivered ough 3 <sup>rd</sup> uarter	% To Goal Through 3 <sup>rd</sup> Quarter
	Counseling	Hour	1,171	1	,248	107%
В.	Proposed	Next Fiscal Year Con	tracted Service:			
٥.	Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Con	iscal Year tracted nount	% Change
	Counseling	Hour	1,587	1	,587	0%
C.	☐ Yes ☐ No Grantee Se	entage change more ervice Targeting <sup>ii</sup> - Ex	tent to which Granto	ee Undei	rstands and i	meets the
		nt to serve targeted p	opulations.	0/, 6	f population S	Sorved
	Targeting Ca	e (at or below the fede	ral poverty level)	76 0	1 population 8 49	
		h one of more disability			99	0%
		one (at risk for social is	solation)		45.	
	% minority					1%
	% at high nu	tritional risk			30.	1%
E.	Other Eval	uation Factors				
		very, Staffing and Or	_	-		or all requirements
		emonstrates a strong et ervice (includes outread				ficiencies – see F ficiencies – see F
		organizational capacity			rido major de	molemoles dee i
		Fiscal – Grantee manag				r all requirements
		well throughout the gran				ficiencies – see F
		orks with VCAAA staff if				ficiencies – see F
		Grantee submits accur				r all requirements ficiencies – see F
		required by the VCAA	eports, year-end closeout reports and all			ficiencies – see F

Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	
<ul> <li>F. Has Grantee had a corrective action plan for under   ☐ Yes – Fill in Box G as to why.</li> <li>☐ No</li> </ul>	rperformance in the past year?
G. Concerns or Issues Regarding Grant:	
Corrective Action Plan was submitted by Grantee and Two Corrective Action Plans (Q1 & Q2) were submitted by G Grantee was 27% above contracted level as of December 31 contracted levels were due to counting as "new" any regular the new fiscal year. In Q2, the grantee's staff and volunteers Assistance Programs, causing November and December ser	rantee and accepted by VCAAA.  1, 2014. Regarding Q1, above clients serving for the first time in put extra time into Holiday
Grantee is currently performing as contracted. This grantee is service with the grant funds awarded.	s exemplary and provides excellent
H. Contract Contingency Requirements	

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals.
 Social need is caused by non-economic factors, including:

<sup>·</sup> Physical and mental disabilities, especially severe disabilities;

<sup>·</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

<sup>•</sup> Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

Grantee: Project:	CITY OF PORT HUENEME SENIOR NUTRITION PROGRAM	Contract Amount: Contract Year:	\$15,962 FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☑ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	Yes Yes With Contingencies (see H) Advisory Council Approval Required for Renewal No
	Fiscal Year Contracted Service:	Units Contracted	Units Delivered % To Goa

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	0	0	-
Home-Delivered Meals (C2)	1 meal	4,875	4,668	95.8%
Total (C1 + C2)	1 meal	4,875	4,668	95.8%

**Proposed Next Fiscal Year Contracted Service:** B.

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	0	0	0
Home-Delivered Meals (C2)	1 meal	6,500	6,500	0
Total (C1 + C2)	1 meal	6,500	6,500	0

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?

☐ Yes ☐ No

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	54.8% (9.7% declined to state)
% served with one of more disability	93.5%
% that live alone (at risk for social isolation)	58.1%
% minority	16.1%
% at high nutritional risk	96.8%

#### E. Other Evaluation Factors

Service Delivery, Staffing and Organizational Capacity –	
Grantee demonstrates a strong effort to deliver contracted	☐ Has some deficiencies – see F
service (includes outreach, PR, etc.) and has the staff and	☐ Has major deficiencies – see F
organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	
expenditures well throughout the grant cycle and stays within	☐ Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	Has major deficiencies – see F

Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	Meets most or all requirements     Has some deficiencies – see F     Has major deficiencies – see F     Meets most or all requirements     Has some deficiencies – see F     Has major deficiencies – see F
<ul> <li>F. Has Grantee had a corrective action plan for unde  ☐ Yes – Fill in Box G as to why.</li> <li>☒ No</li> <li>G. Concerns or Issues Regarding Grant:</li> </ul>	Has major deficiencies – see F
None.	
H. Contract Contingency Requirements	

- Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line),
   with particular attention to low-income minority individuals
- Older individuals with the greatest social need with particular attention to low-income minority individuals.
   Social need is caused by non-economic factors, including:
  - Physical and mental disabilities, especially severe disabilities;
  - Language barriers, which include limited English-speaking ability among older adults; and,
  - Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals
- Older Native Americans
- Older individuals who reside in rural areas
- Older individuals at risk for institutional placement
- Family or informal caregivers<sup>ii</sup>
- Older individuals with Alzheimer's disease.

<sup>&</sup>lt;sup>1</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

	ventura County A	lied Agency	on Aging Chant	ee iteliewalitevie	ΛΛ
	Grantee: CITY OF OXNARI	)	Contract Amou	ınt: \$85,906	
E			M Contract Year:	1 Contract Year: FY 2015 - 2016	
(	Title IIIB  ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID		Renewal Recommended	Yes  Yes With Contingencies (see H)  Advisory Council Approx Required for Renewal  No	
A.	<b>Current Fiscal Year Contrac</b>	ted Service:			
	Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
	Congregate Meals (C1)	1 meal	7,500	7,346	97.9%
	Home-Delivered Meals (C2)	1 meal	17,550	17,945	102.3%
-	Total (C1 + C2)	1 meal	25,050	25,291	101%
В.	Proposed Next Fiscal Year	Contracted	Service:		П
	Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
	Congregate Meals (C1)	1 meal	10,000	10,000	0
F	-lome-Delivered Meals (C2)	1 meal	23,400	23,400	0
-	Γotal (C1 + C2)	1 meal	33,400	33,400	0
C.	☐ Yes ☑ No				
	requirement to serve targe		ons.		
		g Category	vorty lovel)	% of Population 56.1% (21.9% decl	
	% low income (at or below t % served with one of more		verty level)	38.2%	
	% that live alone (at risk for		n)	50.1%	
	% minority			71.5%	
	% at high nutritional risk			60.8% (10.2%	refused)
E.	Other Evaluation Factors				
	Service Delivery, Staffing and Organizational Capacit  – Grantee demonstrates a strong effort to deliver contracted service (includes outreach, PR, etc.) and has the staff and organizational capacity to continue to do so.			<ul><li>✓ Meets most or al</li><li>☐ Has some deficient</li><li>☐ Has major deficient</li></ul>	encies – see F encies – see F
	Budget and Fiscal – Grantee manages and monitors expenditures well throughout the grant cycle and stays within budget and works with VCAAA staff if there's a			<ul><li>✓ Meets most or al</li><li>☐ Has some deficie</li><li>☐ Has major deficie</li></ul>	encies – see F

problem.

	Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	Meets most or all requirements     Has some deficiencies – see F     Has major deficiencies – see F     Meets most or all requirements     Has some deficiencies – see F     Has major deficiencies – see F		
F.	Has Grantee had a corrective action plan for underp  ☐ Yes – Fill in Box G as to why.  ☐ No	performance in the past year?		
G	. Concerns or Issues Regarding Grant:			
	None.			
H. Contract Contingency Requirements				

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

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<sup>•</sup> Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

<sup>•</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

Older individuals who reside in rural areas

Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

Grantee:	CITY OF MOORPARK SENIOR NUTRITION PROGRAM	Contract Amount:	\$21,282
Project:		Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	<ul> <li>Yes</li> <li>Yes With Contingencies</li> <li>(see H)</li> <li>Advisory Council</li> <li>Approval Required for</li> <li>Renewal</li> <li>No</li> </ul>

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	2,447	2,417	98.8%
Home-Delivered Meals (C2)	1 meal	2,991	3,405	113.8%
Total (C1 + C2)	1 meal	5,438	5,822	107.1%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	3,262	3,262	0
Home-Delivered Meals (C2)	1 meal	3,988	3,988	0
Total (C1 + C2)	1 meal	7,250	7,250	0

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?

☐ Yes ⊠ No

D<sub>±</sub> Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	24.2% (42.3% declined to state)
% served with one of more disability	30.2%
% that live alone (at risk for social isolation)	34.9%
% minority	24.2%
% at high nutritional risk	22.8% (30.2% refused)

	Meets most or all requirements
Grantee demonstrates a strong effort to deliver	Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	Meets most or all requirements
expenditures well throughout the grant cycle and stays within	Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	Has major deficiencies – see F

	submits accurate and timely fiscal year-end closeout reports and all by the VCAAA.	<ul> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> </ul>
	licable - Grantee accurately enters n to the Q system in a timely	Meets most or all requirements Has some deficiencies – see F Has major deficiencies – see F
F. Has Grantee had a  ☐ Yes – Fill in Box C  ☐ No	•	erperformance in the past year?
G. Concerns or Issues	Regarding Grant:	
H. Contract Contingen	cy Requirements	

- Physical and mental disabilities, especially severe disabilities;
- Language barriers, which include limited English-speaking ability among older adults; and,
- Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals
- Older Native Americans
- Older individuals who reside in rural areas
- Older individuals at risk for institutional placement
- Family or informal caregivers<sup>ii</sup>
- Older individuals with Alzheimer's disease.

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line),
 with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals.
 Social need is caused by non-economic factors, including:

Grantee:	CAMARILLO HEALTH CARE DISTRICT	Contract Amount:	\$55,942
Project:	SENIOR NUTRITION PROGRAM	Contract Year:	FY 2015 - 2016
	☐ Title IIIB	The second	⊠Yes
Funding	☐ Title IIIC1		Yes With Contingencies
Source	☐ Title IIIC2	Renewal	(see H)
(check	Title IIID	Recommended:	Advisory Council Approval
all the	☐ Title IIIE	rtecommended.	Required for Renewal
apply	Title VII		No
	Ombudsman		

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units contracted through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	495	650	131.3%
Home-Delivered Meals (C2)	1 meal	14850	14261	96%
Total (C1 + C2)	1 meal	15,345	14,911	97.2%

B. Proposed Next Fiscal Year Contracted Service:

requirement to serve targeted populations.

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% change
Congregate Meals (C1)	1 meal	660	660	0
Home-Delivered Meals (C2)	1 meal	19,800	19,800	0
Total (C1 + C2)	1 meal	20,460	20,460	0

C.	Is the percentage change more than 10% <sup>i</sup> ?  ☐ Yes ☑ No
D.	Grantee Service Targeting <sup>ii</sup> - Extent to which Grantee Understands and meets the

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	26.7% (28.8% declined to state)
% served with one of more disability	57.6%
% that live alone (at risk for social isolation)	42.1%
% minority	20.9%
% at high nutritional risk	38.5% (40.6% refused)

E	Other Evaluation Factors	
	Service Delivery, Staffing and Organizational Capacity	
	Grantee demonstrates a strong effort to deliver	Has some deficiencies – see F
	contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
	the staff and organizational capacity to continue to do so.	
	Budget and Fiscal – Grantee manages and monitors	
	expenditures well throughout the grant cycle and stays within	Has some deficiencies – see F
	budget and works with VCAAA staff if there's a problem.	☐ Has major deficiencies – see F

Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	
<ul> <li>F. Has Grantee had a corrective action plan for under ☐ Yes – Fill in Box G as to why.</li> <li>☒ No</li> </ul>	performance in the past year?
G. Concerns or Issues Regarding Grant:  None.	
H. Contract Contingency Requirements	

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

<sup>•</sup> Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

<sup>·</sup> Physical and mental disabilities, especially severe disabilities;

Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

<sup>•</sup> Older individuals with Alzheimer's disease.

Grantee:	CITY OF FILLMORE	Contract Amount:	\$29,419
Project:	SENIOR NUTRITION PROGRAM	Contract Year:	FY 2015 – 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	<ul> <li>∑ Yes</li> <li>☐ Yes With Contingencies</li> <li>(see H)</li> <li>☐ Advisory Council Approval</li> <li>Required for Renewal</li> <li>☐ No</li> </ul>

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	4,328	5,335	123.2%
Home-Delivered Meals (C2)	1 meal	3,837	3,159	82.3%
Total (C1 + C2)	1 meal	8,165	8,494	96.1%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	5,771	5,771	0
Home-Delivered Meals (C2)	1 meal	5,116	5,116	0
Total (C1 + C2)	1 meal	10,887	10,887	0

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?

	Yes
$\boxtimes$	No

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	71.2% (16.1% declined to state)
% served with one of more disability	34.7%
% that live alone (at risk for social isolation)	33.1%
% minority	52.5%
% at high nutritional risk	24.6% (47.5% refused)

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F ( )	THAT HIVE	HISTIAN	Hactors
E. O	LITEL LVO	luation	<b>Factors</b>

Meets most or all requirements
☐ Has some deficiencies – see F
Has major deficiencies – see F
Has some deficiencies – see F
Has major deficiencies – see F

<b>Reporting</b> - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.	<ul><li></li></ul>
Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	
F. Has Grantee had a corrective action plan for under  Yes – Fill in Box G as to why.  No	
G. Concerns or Issues Regarding Grant:  None.	
None.	
H. Contract Contingency Requirements	

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

ii The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals.
 Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

<sup>•</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

<sup>•</sup> Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

Grantee: Project:	HELP OF OJAI	Contract Amount:	\$73,060
	SENIOR NUTRITION PROGRAM	Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	<ul> <li>✓ Yes</li> <li>✓ Yes With Contingencies (see H)</li> <li>✓ Advisory Council Approval Required for Renewal</li> <li>✓ No</li> </ul>

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	3,000	3,521	117.4%
Home-Delivered Meals (C2)	1 meal	9,375	9,544	101.8%
Total (C1 + C2)	1 meal	12,375	13,065	105.6%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	4,000	4,275	6.9%
Home-Delivered Meals (C2)	1 meal	12,500	12,750	2%
Total (C1 + C2)	1 meal	16,500	17,025	3.2%

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?
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☐ Yes

⊠ No

# D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	31.8% (55.4% declined to state)
% served with one of more disability	50%
% that live alone (at risk for social isolation)	50%
% minority	10.8%
% at high nutritional risk	33.3% (17.2% refused)

#### E. Other Evaluation Factors

	Meets most or all requirements
	☐ Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	

Budget and Fiscal – Grantee manages and monitors expenditures well throughout the grant cycle and stays within budget and works with VCAAA staff if there's a problem.	<ul> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> </ul>
Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.	<ul> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> </ul>
Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	<ul> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> </ul>
F. Has Grantee had a corrective action plan for under  ☐ Yes – Fill in Box G as to why.  ☐ No  C. Concerns or leaves Pagarding Grant:	performance in the past year?
G. Concerns or Issues Regarding Grant:  None.	
H. Contract Contingency Requirements	

<sup>&</sup>lt;sup>1</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>quot;The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line),
 with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals.
 Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

<sup>•</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

<sup>•</sup> Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

<sup>•</sup> Older individuals with Alzheimer's disease.

Grantee:	CITY OF SANTA PAULA	Contract Amount:	\$21,282
Project:	SENIOR NUTRITION PROGRAM	Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	<ul> <li>✓ Yes</li> <li>✓ Yes With Contingencies</li> <li>(see H)</li> <li>✓ Advisory Council Approval</li> <li>Required for Renewal</li> <li>✓ No</li> </ul>

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	3,675	3,759	102.3%
Home-Delivered Meals (C2)	1 meal	0	0	-
Total (C1 + C2)	1 meal	3,675	3,759	102.3%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	4,900	4,900	0
Home-Delivered Meals (C2)	1 meal	0	0	0
Total (C1 + C2)	1 meal	4,900	4,900	0

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?
----	--------	------------	--------	------	------	--------------------

	Yes
$\square$	Nο

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	34.6% (26.1% declined to state)
% served with one of more disability	5.1%
% that live alone (at risk for social isolation)	31.1%
% minority	47.1%
% at high nutritional risk	16.7% (6.6% refused)

E.	Other	Eval	uation	Fact	ors
			uauvii	1 001	$\sigma$

Service Delivery, Staffing and Organizational Capacity	Meets most or all requirements
Grantee demonstrates a strong effort to deliver	Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	
expenditures well throughout the grant cycle and stays within	Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	☐ Has major deficiencies – see F

Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely	
manner.	Has major deficiencies – see F
F. Has Grantee had a corrective action plan for unde   ☐ Yes – Fill in Box G as to why.  ☐ No	erperformance in the past year?
G. Concerns or Issues Regarding Grant:  A Corrective Action Plan was required in Q2, beca congregate meals served was 88.53% of the cont because their permanent Senior Nutrition Coordin halted the monthly Special Event Luncheons that time their numbers are increasing once again.	racted meal count. This is ator was temporarily out, which
Corrective Action Plan for Q2 was submitted by gr	antee and accepted by VCAAA.
H. Contract Contingency Requirements	

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line),
 with particular attention to low-income minority individuals

<sup>•</sup> Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

<sup>•</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

<sup>•</sup> Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

	ventura County	Area Agency	on Aging Grant	ee Renewai Rev	iew
Grantee:	CITY OF SIMI VA	LLEY	Contract Amou	nt: \$110,394	
Project:	SENIOR NUTRIT	ION PROGRAM	Contract Year:	FY 2015 - 201	16
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman		Renewal Recommended	(see H) Advisory C	Contingencies Council Approval or Renewal
. Current	: Fiscal Year Contr	acted Service:			
Se	ervice Category	Unit of U Measure	nits Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	7,433	8,181	110.1%
Home-Delivered Meals (C2)	1 meal	22,296	25,255	113.3%
Total (C1 + C2)	1 meal	29,729	33,436	112.5%

**Proposed Next Fiscal Year Contracted Service:** B.

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	9,910	9,910	0
Home-Delivered Meals (C2)	1 meal	29,728	29,728	0
Total (C1 + C2)	1 meal	39,638	39,638	0

Requested Next Fiscal Year Contracted Service with Request for Increase:

☐ Yes ☑ No	C.	Is the percentage change more than 10% <sup>i</sup> ?	
No		☐ Yes	
	nj.	⊠ No	

Grantee Service Targetingii - Extent to which Grantee Understands and meets the D. requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	47.4% (22% declined to state)
% served with one of more disability	35.5%
% that live alone (at risk for social isolation)	36.2%
% minority	23.6%
% at high nutritional risk	32.5% (5% refused)

ı	F.	Othor	Eval	luation	<b>Factors</b>
-1	C .	CHIEL		luanon	Faciois

Service Delivery, Staffing and Organizational Capacity	
Grantee demonstrates a strong effort to deliver	☐ Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	Meets most or all requirements
expenditures well throughout the grant cycle and stays within	Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	Has major deficiencies – see F

	Reporting - Grantee submits accurate and time and program reports, year-end closeout report other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurate all required information to the Q system in a time manner.	Has some deficiencies – see F Has major deficiencies – see F		
	Has Grantee had a corrective action plan  ☐ Yes – Fill in Box G as to why. ☐ No  Concerns or Issues Regarding Grant:	for underperformance in the past year?		
	<ul> <li>S. Concerns or Issues Regarding Grant:</li> <li>➤ In Q1, a Corrective Action Plan was required, because the number of meals was at 116%. The City of Simi Valley expected to maintain that level of meal count with existing contracted grant funding, and has continued to run a well-managed program with an enthusiastic staff.</li> </ul>			
	Corrective Action Plan for Q1 was s VCAAA.	ubmitted by grantee and accepted by		
		additional meals in FY2015-16. However, e to support these additional meals.		
Н.	Contract Contingency Requirements			

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

ii The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

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Older individuals with the greatest social need with particular attention to low-income minority individuals.
 Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

	vice Category Ur	nit of Units Contract asure Through 3rd	
Source (check all the apply	☐ Title IIID☐ Title IIIE☐ Title VI☐ Title VII☐ Ombudsman	Renewal Recommend	(see H)
Funding	☐ Title IIIB☐ Title IIIC1☐ Title IIIC2☐ Tit	11.563.T	<ul><li>✓ Yes</li><li>✓ Yes With Contingencies</li></ul>
Project:	SENIOR COMMUNITY S EMPLOYEMENT PROGR		ear: FY 2015 - 2016
Grantee:	SER – JOBS FOR PROG	GRESS Contract An	mount: \$118,478

Service Category	Unit of Measure	Units Contracted Through 3rd Quarter <sup>1</sup>	Units Delivered Through 3rd Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Participants:				
Contracted to serve	1 Participant	10	12	120%
Carried over from prior year	1 Participant	8	11	137.5%
New participants this year	1 Participant	2	5	250%
Retention <sup>2</sup>	1 Participant	75%	N/A	N/A
Service Level <sup>3</sup>	1 Participant	121.9%	145.5%	119.4%
Community Service⁴	1 Hour	54.4%	72.7%	133.6%
Most in need⁵	1 Barrier	1.6%	1.75%	91.4%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Participants:				
Contracted to serve	1 Participant	13	13	0
<ul> <li>Carried over from prior year</li> </ul>	1 Participant	10	10	0
<ul> <li>New participants this year</li> </ul>	1 Participant	3	3	0
Retention	1 Participant	100%	100%	0
Service Level	1 Participant	162.5%	162.5%	0
Community Service	1 Hour	72.6%	72.6%	0
Most in need	1 Barrier	2.15%	2.15%	0

C.	Is the percentage change more than 10	1% <sup>6</sup> 7
	Yes	
	⊠ No	

Grantee Service Targeting<sup>7</sup> - Extent to which Grantee Understands and meets the D. requirement to serve targeted populations. Refer to Most in Need in Section A.

E. Other Evaluation Factors

Service Delivery, Staffing and Organizational Capacity	Meets most or all requirements
Grantee demonstrates a strong effort to deliver	☐ Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	Meets most or all requirements
expenditures well throughout the grant cycle and stays within	☐ Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	☐ Has major deficiencies – see F

Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	
<ul> <li>F. Has Grantee had a corrective action plan for under  ☐ Yes – Fill in Box G as to why.</li> <li>☒ No</li> <li>G. Concerns or Issues Regarding Grant:</li> </ul>	performance in the past year?
This is one of the more complex OAA grants. SER Jo	abs provides excellent service
·	·
The inability for Participants finding unsubsidized er	inproviment is not a reflection of
the grantee.	F Comments
H. Contract Contingency Requirements  None.	

- Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals
- Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:
  - Physical and mental disabilities, especially severe disabilities;
  - Language barriers, which include limited English-speaking ability among older adults; and,
  - Cuitural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals
- · Older Native Americans
- Older individuals who reside in rural areas
- Older individuals at risk for institutional placement
- Family or informal caregivers<sup>7</sup>
- Older individuals with Alzheimer's disease.

<sup>&</sup>lt;sup>1</sup> Minimum Requirement to Provide Services: California Dept. of Aging establishes these requirements based on directives from the US Dept. of Labor. Minimum requirements will be included in VCAAA's contract renewal, SCOPE OF WORK section for FY 2014-15.

<sup>&</sup>lt;sup>2</sup> Retention: This measure reports the job retention of those exiters who had wages in the first quarter after the quarter of exit, i.e., who entered employment.

<sup>3</sup> Service Level: This is the number of participants active at any time during the reporting period divided by the number of modified positions.

<sup>&</sup>lt;sup>4</sup> Community Service: This measure reports the amount of community service provided compared to the amount of community service funded by the grant. The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period

<sup>&</sup>lt;sup>5</sup> Most in Need: This measure reports the average number of specified barriers to employment per participant. Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period

<sup>&</sup>lt;sup>6</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>7</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

Grantee:	SAN SALVADOR MISSION	Contract Amount:	\$21,282
Project:	SENIOR NUTRITION PROGRAM	Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	<ul> <li>☐ Yes</li> <li>☐ Yes With Contingencies (see H)</li> <li>☐ Advisory Council Approval Required for Renewal</li> <li>☐ No</li> </ul>

#### A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	1,967	1,859	94.5%
Home-Delivered Meals (C2)	1 meal	1,020	1,061	104%
Total (C1 + C2)	1 meal	2,987	2,920	97.8

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	2,622	2,622	0
Home-Delivered Meals (C2)	1 meal	1,360	1,360	0
Total (C1 + C2)	1 meal	3,982	3,982	0

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?
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	Yes
$\boxtimes$	No

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served	
% low income (at or below the federal poverty level)	72.3%	
% served with one of more disability	29.8	
% that live alone (at risk for social isolation)	23.4%	
% minority	66%	
% at high nutritional risk	12.8% (44.7% refused)	

#### E. Other Evaluation Factors

Service Delivery, Staffing and Organizational Capacity –	
Grantee demonstrates a strong effort to deliver contracted	☐ Has some deficiencies – see F
service (includes outreach, PR, etc.) and has the staff and	Has major deficiencies – see F
organizational capacity to continue to do so.	-
Budget and Fiscal – Grantee manages and monitors	
expenditures well throughout the grant cycle and stays within	☐ Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	Has major deficiencies – see F

<b>Reporting</b> - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.				
Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	Meets most or all requirements Has some deficiencies – see F Has major deficiencies – see F			
<ul> <li>F. Has Grantee had a corrective action plan for underperformance in the past year?</li> <li>☐ Yes – Fill in Box G as to why.</li> <li>☒ No</li> </ul>				
G. Concerns or Issues Regarding Grant:	1			
H. Contract Contingency Requirements				
Contingency: A current Environmental Health Certif the application.	icate is required to complete			

- Language barriers, which include limited English-speaking ability among older adults; and,
- Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals
- Older Native Americans
- Older individuals who reside in rural areas
- Older individuals at risk for institutional placement
- Family or informal caregivers<sup>ii</sup>
- Older individuals with Alzheimer's disease.

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>quot;The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

<sup>•</sup> Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

<sup>•</sup> Physical and mental disabilities, especially severe disabilities;

Grantee:	CITY OF VENTURA SENIOR NUTRITION PROGRAM	Contract Amount:	\$58,568
Project:		Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☐ Title IIIE ☐ Title VII ☐ Ombudsman	Renewal Recommended:	<ul><li>☐ Yes</li><li>☐ Yes With Contingencies (see H)</li><li>☐ Advisory Council Approval Required for Renewal</li><li>☐ No</li></ul>

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Congregate Meals (C1)	1 meal	4,070	4,020	98.8%
Home-Delivered Meals (C2)	1 meal	10,500	11,485	109.4%
Total (C1 + C2)	1 meal	14,570	15,505	106.4%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Congregate Meals (C1)	1 meal	5,426	5,426	0%
Home-Delivered Meals (C2)	1 meal	14,000	14,000	0%
Total (C1 + C2)	1 meal	19,426	19,426	0%

C.	Is the percentage change more than 10	% <sup>i</sup> ?
	☐ Yes	
	⊠ No	

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level)	67% (18.8% declined to state)
% served with one of more disability	41.6%
% that live alone (at risk for social isolation)	45.2%
% minority	26.1%
% at high nutritional risk	41.9% (3.6% refused)

F	Other	Fva.	luation	<b>Factors</b>
<b>—</b> 1	Other	Lva	Idauoii	I actors

Service Delivery, Staffing and Organizational Capacity	
<ul> <li>Grantee demonstrates a strong effort to deliver</li> </ul>	Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	
expenditures well throughout the grant cycle and stays within	Has some deficiencies – see F
budget and works with VCAAA staff if there's a problem.	Has major deficiencies – see F

	<b>Reporting</b> - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.	<ul> <li>✓ Meets most or all requirements</li> <li>✓ Has some deficiencies – see F</li> <li>✓ Has major deficiencies – see F</li> </ul>
	Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	<ul><li>✓ Meets most or all requirements</li><li>☐ Has some deficiencies – see F</li><li>☐ Has major deficiencies – see F</li></ul>
F.	Has Grantee had a corrective action plan for underp  ☐ Yes – Fill in Box G as to why.  ☐ No	erformance in the past year?
G. Concerns or Issues Regarding Grant:		
Н	. Contract Contingency Requirements	
	Contingency: Current Fire Inspection certificate is re application.	quired to complete this

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>quot;The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

<sup>•</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

# Ventura County Area Agency on Aging Grantee Contract Application Review

Grantee:	CAMARILLO HEALTH CARE DISTRICT	Contract Amount:	\$20,000
Project:	FAMILY CAREGIVER CENTER	Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB ☐ Title IIIC1 ☐ Title IIIC2 ☐ Title IIID ☑ Title IIIE ☐ Title VII ☐ Ombudsman	Recommended:	<ul> <li>Yes</li> <li>Yes With Contingencies</li> <li>(see H)</li> <li>Advisory Council Approval</li> <li>Required</li> <li>No</li> </ul>

#### A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Supplemental – CG Adaptations	1 Occurrence	45	57	126.7%
Supplemental – CG Asst. Devices	1 Occurrence	27	26	96.3%
SUPPLEMENTAL TOTAL:	1 Occurrence	72	83	115.2%
Respite – In-Home Supervision	1 Hour	536	605	112.9%
Respite - Adult Day Care	1 Hour	525	716	136.4%
RESPITE TOTAL:	1 Hour	1,061	1,324	124.8%

#### B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Supplemental – CG Adaptations	1 Occurrence	52	12	-76.9%
Supplemental - CG Asst. Devices	1 Occurrence	36	12	-66.7%
Respite – In-Home Supervision	1 Hour	588	500	-15%
Respite – Adult Day Care	1 Hour	900	500	-44.4

C.	Is the percentage change more than 10% <sup>13</sup>
	∀es
	□No

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level	N/A
% served with one of more disability	N/A
% that live alone (at risk for social isolation)	N/A
% minority	N/A

041	Evaluation	Eastava
ITHOR	Evallation	Parme

	☐ Has some deficiencies – see F
service (includes outreach, PR, etc.) and has the staff and	☐ Has major deficiencies – see F
organizational capacity to continue to do so.	

#### Ventura County Area Agency on Aging Grantee Contract Application Review

		A		
	Budget and Fiscal – Grantee manages and monitors expenditures well throughout the grant cycle and stays within budget and works with VCAAA staff if there's a problem.  Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	Meets most or all requirements		
		nas major deliciencies – see r		
F.	<ul> <li>Has Grantee had a corrective action plan for underp</li> <li>Yes – Fill in Box G as to why.</li> <li>No</li> </ul>	performance in the past year?		
G	. Concerns or Issues Regarding Grant:			
	<ul> <li>In Q1, Caregiver Adaptations exceeded the contracted amount at 138% of the expected service level; Respite-In Home Service units were at 68%; and Respite-Out of Home Service units were at 30%.</li> <li>In Q2, Respite Service units were at 116%.</li> </ul>			
	Grantee submitted Corrective Action Plans, which VCAAA a	pproved and accepted.		
	In Q3, Caregiver Adaptations exceeded the contracted a of Home Service units were at 136% of contract count the March 31, 2015. A Corrective Action Plan will be reques performing well.	nrough the nine months ending on		
	Available funding for this program was reduced to 50	0% of FY2014-15, since a new		
	FCRC is being established in the Santa Clara Valley.			
11.7				
H	. Contract Contingency Requirements			
	None.			
1				

- Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals
- Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:
  - Physical and mental disabilities, especially severe disabilities;
  - Language barriers, which include limited English-speaking ability among older adults; and,
  - Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals
- Older Native Americans
- Older individuals who reside in rural areas
- Older individuals at risk for institutional placement
- Family or informal caregivers<sup>ii</sup>
- Older individuals with Alzheimer's disease.

Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

Grantee:	CONEJO VALLEY SENIOR CONCERNS	Contract Amount:	\$80,000
Project:	FAMILY CAREGIVER RESOURCE CENTER	Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	☐ Title IIIB☐ Title IIIC1☐ Title IIIC2☐ Title IIID☐ Title IIIE☐ Title VII☐ Ombudsman☐ Title VIII	Renewal Recommended:	☐ Yes ☐ Yes With Contingencies (see H) ☑ Advisory Council Approval Required for Renewal ☐ No

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units Contracted Through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Caregivers of Elderly:				
Support Services	1 Hour	728	745	102.3%
Supplemental Services	1 Occurrence	28	39	139.3%
Respite Services	1 Hour	900	991	110.1%
Access Assistance	1 Contact	1.275	1,483	116.3%
Information Services	1 Activity	56	59	105.4%
Caregivers of Child: (Grand	parents Raising Gr	andchildren)		
Support Services	1 Hour	117	261	223.1%
Access Assistance	1 Contact	126	16	12.7%
Information Services	1 Activity	14	13	92.9%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% Change
Caregivers of Elderly:				
Support Services	1 Hour	970	975	0.5%
Supplemental Services	1 Occurrence	37	37	0
Respite Services	1 Hour	1,200	1,200	0
Access Assistance	1 Contact	1,700	1,800	5.9%
Information Services	1 Activity	74	60	-18.9%
Caregivers of Child: (Grand	parents Raising G	randchildren)	felt skall ak shape	
Support Services	1 Hour	156	275	76.3%
Access Assistance	1 Contact	168	150	-10.7%
Information Services	1 Activity	18	16	-11.1%

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?

$\boxtimes$	Yes
	No

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of Population Served
% low income (at or below the federal poverty level	N/A
% served with one of more disability	N/A
% that live alone (at risk for social isolation)	N/A
% minority	N/A

#### E. Other Evaluation Factors

	Service Delivery, Staffing and Organizational Capacity  – Grantee demonstrates a strong effort to deliver contracted service (includes outreach, PR, etc.) and has the staff and organizational capacity to continue to do so.  Budget and Fiscal – Grantee manages and monitors expenditures well throughout the grant cycle and stays within budget and works with VCAAA staff if there's a	<ul> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> </ul>				
	problem.					
	<b>Reporting</b> - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.	<ul><li></li></ul>				
	Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	<ul><li></li></ul>				
F.	Has Grantee had a corrective action plan for underp  ☐ Yes – Fill in Box G as to why. ☐ No	performance in the past year?				
G.	Concerns or Issues Regarding Grant:					
	Grantee was outside of the performance range on al Elderly (performance exceeded contracted levels) ar below contracted levels) for the nine months ending was transitioning with new staff, had a slow down down downed units due to a new caregiver support grous currently on track to meet target contract levels.	nd child (performance was on March 31, 2015. Grantee uring the holidays, and were				
	Grantee has submitted a Corrective Action Plan in Q2, which has been approved and accepted by VCAAA.					

#### **H. Contract Contingency Requirements**

None.

- Physical and mental disabilities, especially severe disabilities;
- Language barriers, which include limited English-speaking ability among older adults; and,
- Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals
- Older Native Americans
- Older individuals who reside in rural areas
- · Older individuals at risk for institutional placement
- Family or informal caregivers<sup>ii</sup>
- Older individuals with Alzheimer's disease.

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

ii The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

Grantee:	GREY LAW OF VENTURA COUNTY INC	Contract Amount:	\$59,000
Project:	LEGAL ASSISTANCE, COMMUNITY EDUCATION, AND FAST	Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	<ul> <li>☐ Title IIIB</li> <li>☐ Title IIIC1</li> <li>☐ Title IIIC2</li> <li>☐ Title IIID</li> <li>☐ Title IIIE</li> <li>☐ Title VII</li> <li>☐ Ombudsman</li> <li>☐ HICAP</li> </ul>	Recommended:	☐ Yes ☐ Yes With Contingencies (see H) ☐ Advisory Council Approval Required ☐ No

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units contracted through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Legal Assistance (IIIB)	1 hour	1,097	1,074	97.9%
Minimum # of Ur	duplicated Clients	627	844	134.6%
Community Education (IIIB)	1 activity	6	11	183.3%
Minimum # of Ur	duplicated Clients	156	318	203.8%
Elder Abuse Prevention, Education & Training (Financial Abuse Specialist Team or "FAST")	1 session*	6	7	116.7%
Minimum # of Un	duplicated Clients	66	140	212.1%

B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% change
Legal Assistance (IIIB)	1 hour	1,467	1,400	-4.6%
Minimum # of Un	duplicated Clients	838	800	-4.5%
Community Education (IIIB)	1 activity	8	8	0
	duplicated Clients	208	208	0
Elder Abuse Prevention, Education & Training (Financial Abuse Specialist Team or "FAST")	1 session*	8	8	0
Minimum # of Un	duplicated Clients	88	88	0
HICAP Legal Representation	1 hour	9	9	0

C.	Is the	percentage	change	more	than	10% <sup>i</sup> ?
$\smile$ .	13 1110	percentage	OHIGHT		CITCALI	10/0:

$\times$	Yes
	No

D. Grantee Service Targeting<sup>ii</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of population Served
% low income (at or below the federal poverty level	N/A
% served with one of more disability	N/A
% that live alone (at risk for social isolation)	N/A
% minority	N/A

E. Other Evaluation Factors	3				
Service Delivery, Staffing and Organizational Capacity – Grantee demonstrates a strong effort to deliver contracted service (includes outreach, PR, etc.) and has the staff and organizational capacity to continue to do so.	<ul><li>✓ Meets most or all requirements</li><li>☐ Has some deficiencies – see F</li><li>☐ Has major deficiencies – see F</li></ul>				
Budget and Fiscal – Grantee manages and monitors expenditures well throughout the grant cycle and stays within budget and works with VCAAA staff if there's a problem.	<ul><li>✓ Meets most or all requirements</li><li>☐ Has some deficiencies – see F</li><li>☐ Has major deficiencies – see F</li></ul>				
<b>Reporting</b> - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all other reports required by the VCAAA.	<ul><li>✓ Meets most or all requirements</li><li>☐ Has some deficiencies – see F</li><li>☐ Has major deficiencies – see F</li></ul>				
Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	<ul><li>✓ Meets most or all requirements</li><li>☐ Has some deficiencies – see F</li><li>☐ Has major deficiencies – see F</li></ul>				
F. Has Grantee had a corrective action plan for underperformance in the past year?    Yes – Fill in Box G as to why.   No					
G. Concerns or Issues Regarding Grant:					
This grantee exceeded 115% level in the category of Community Education, due to an anticipated a drop off in the LIFE programs; however, they did not drop off completely. Also, this grantee takes every opportunity to go out to the public to tell about its services, and these services have been requested more often than anticipated.					

Corrective Action Plan submitted by Grantee was approved and accepted by VCAAA.

**H.Contract Contingency Requirements** 

<sup>&</sup>lt;sup>1</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

<sup>&</sup>quot;The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

<sup>·</sup> Physical and mental disabilities, especially severe disabilities;

<sup>•</sup> Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

Older individuals who reside in rural areas

<sup>•</sup> Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.

A.

B.

C.

D.

E.

Grantee:	LONG TERM C	ARE SERV	/ICES	Contra	ct Amou	nt: \$2	7,624	
Project:	PLACEMENT ( FAMILY CARE		NG FOR	Çontra	ct Year:	E	′ 2015 - 2	016
Funding Source (check all the apply	Title IIIB Title IIIC1 Title IIIC2 Title IIID Title IIIE Title IIIE Title VII Ombudsman			Recom	mended	:	(see H) Advisory	Contingencies Council Required
Current Fis	scal Year Contra	acted Servi	ice:					
	ce Category	Unit of		ontracte	ed U	Inits De	livered	% To Goal
		Measure	through	3 <sup>rd</sup> Qua	rter	Throug		Through 3 <sup>rd</sup>
المناف الله				100	عتبط	Quar		Quarter
Caregiver Co	***************************************	1 Hour		120		12:		101.7%
	Minimum # of Undup	licated Clients		112		12:		108.9%
Proposed	Next Fiscal Yea	er Contract	ed Servic	ne:				
	e Category	Unit of	Current		ear N	ext Fisc	al Year	% change
001110	o category	Measure	Contract			Contra		70 0.1.090
-11						Amo	unt	
Caregiver Co	ounseling	1 Hour		160		16		0%
	Minimum # of Undup	licated Clients	·	150		15	0	0%
☐ Yes ☐ No ☐ Grantee S	entage change ervice Targeting ent to serve targ	g <sup>ii</sup> - Extent	to which	Grante	e Under	stands	and mee	ts the
District Control	Category	ii Jae'i j		Bright.	% of po	pulatio	n Served	
	ome (at or belov		al poverty	level	N/A			
	with one of more				N/A			
	e alone (at risk fo	or social iso	lation)		N/A			
% minority	У				N/A			
Other Eva	luation Factors							
Service D - Grantee contracted	Delivery, Staffing e demonstrates a d service (include and organizations	strong effo es outreach	rt to deliv , PR, etc.	er ) and ha	is	Has so	me defic	all requirements iencies – see F iencies – see F
	nd Fiscal – Gra				X	Meets	most or a	Ill requirements
expenditu	res well through	out the grar	nt cycle ar	nd stays		Has so	me defic	iencies – see F iencies – see F
Reporting and progr	g - Grantee subn am reports, year	end closed				Has so	me defic	all requirements iencies – see F

Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	<ul> <li>✓ Meets most or all requirements</li> <li>☐ Has some deficiencies – see F</li> <li>☐ Has major deficiencies – see F</li> </ul>
F. Has Grantee had a corrective action plan for unde ☐ Yes – Fill in Box G as to why. ☐ No	erperformance in the past year?
G. Concerns or Issues Regarding Grant:	
Contracted performance is outstanding.	
H. Contract Contingency Requirements	

Physical and mental disabilities, especially severe disabilities;

Language barriers, which include limited English-speaking ability among older adults; and,

- Older Native Americans
- Older individuals who reside in rural areas
- Older individuals at risk for institutional placement
- Family or informal caregivers<sup>ii</sup>
- Older individuals with Alzheimer's disease.

<sup>&</sup>lt;sup>1</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations of from the original contracted service units of more than 10%.

ii The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Grantee:	LONG TERM CARE SERVICES OMBUDSMAN	Contract Amount:	\$130,225
Project:		Contract Year:	FY 2015 - 2016
Funding Source (check all the apply	<ul> <li>☐ Title IIIB</li> <li>☐ Title IIIC1</li> <li>☐ Title IIIC2</li> <li>☐ Title IIID</li> <li>☐ Title IIIE</li> <li>☐ Title VII</li> <li>☐ Ombudsman - State</li> </ul>	Recommended:	<ul> <li>Yes</li> <li>Yes With Contingencies</li> <li>(see H)</li> <li>Advisory Council</li> <li>Approval Required</li> <li>No</li> </ul>

A. Current Fiscal Year Contracted Service:

Service Category	Unit of Measure	Units contracted through 3 <sup>rd</sup> Quarter	Units Delivered Through 3 <sup>rd</sup> Quarter	% To Goal Through 3 <sup>rd</sup> Quarter
Complaint Resolution	% of open complaints resolved or partially resolved	56%	87%	155%
Work with Resident Councils	1 meeting attended	247	239	97%
Work with Family Councils	1 meeting attended	15	26	173%
Consultation to Facilities	1 interaction <sup>1</sup>	898	1,233	137%
Information & Consultations to Individuals	1 interaction <sup>2</sup>	2,244	3,420	152%
Community Education Sessions	1 session <sup>3</sup>	52	66	127%
Visits to SNF (skilled nursing facilities)	% of visits per quarter <sup>4</sup>	100%	100% (1,021)	100%
Visits RCFE (residential care facilities)	% of visits per quarter <sup>5</sup>	100%	100% (2,425)	100%
Number of Full-Time Equivalent (FTE) Staff	1 FTE staff member <sup>6</sup>	4	4	100%
Number of Certified LTC Ombudsman Volunteers	1 certified volunteer <sup>6</sup>	65 (average)	61	94%
NORS training	1 session	1	1	100%

<sup>&</sup>lt;sup>1</sup> Count of instances of ombudsman representatives' interactions with facility staff for the purpose of providing general information and assistance unrelated to a complaint. Consultation may be accomplished by telephone, letter, email, fax, or in person.

<sup>&</sup>lt;sup>2</sup> Count of instances of ombudsman representatives' interactions with residents, family members, friends, and others in the community for the purpose of providing general information and assistance unrelated to a complaint. Consultation may be accomplished by telephone, letter, email, fax, or in person.

<sup>&</sup>lt;sup>3</sup> LTC Ombudsman Program participation in public events planned to provide information or instruction to community members about the LTC Ombudsman Program or LTC issues. The number of sessions refers to the number of events, not the number of participants.

<sup>&</sup>lt;sup>4</sup> Percentage of nursing facilities within Ventura County that were visited by an ombudsman representative at least once each quarter. The percentage is determined by dividing the number of nursing facilities in the county that were visited at least once each quarter by the total number of nursing facilities in the PSA. As of 5/1/14, there are 22 SNFs in Ventura County.

<sup>&</sup>lt;sup>5</sup> Percentage of RCFEs within Ventura County that were visited by an ombudsman representative at least once each quarter during the fiscal year. As of 5/1/14, there are 205 RCFEs in Ventura County.

<sup>&</sup>lt;sup>6</sup> Per Administration on Aging Report Part III. B.2

#### B. Proposed Next Fiscal Year Contracted Service:

Service Category	Unit of Measure	Current Fiscal Year Contracted Amount	Next Fiscal Year Contracted Amount	% change
Complaint Resolution	% of open complaints resolved or partially resolved	75%	83%	10.6%
Work with Resident Councils	1 meeting attended	330	314	-4.8%
Work with Family Councils	1 meeting attended	20	23	15%
Consultation to Facilities	1 interaction	1,200	2,316	93%
Information & Consultations to Individuals	1 interaction	3,000	4,059	35.3%
Community Education Sessions	1 session	70	68	-2.9%
Visits to SNF (skilled nursing facilities)	% of visits per quarter	100%	100%	0
Visits RCFE (residential care facilities)	% of visits per quarter	100%	100%	0
Number of Full-Time Equivalent (FTE) Staff	1 FTE staff member	4	4	0
Number of Certified LTC Ombudsman Volunteers	1 certified volunteer	65 (average)	62 (average)	-4.6%
NORS training	1 session	1	1	0

C.	Is the percentage change more than 10% <sup>i</sup> ?
	⊠ Yes
	□ No

D. Grantee Service Targeting<sup>II</sup> - Extent to which Grantee Understands and meets the requirement to serve targeted populations.

Targeting Category	% of population Served
% low income (at or below the federal poverty level	N/A
% served with one of more disability	N/A
% that live alone (at risk for social isolation)	N/A
% minority	N/A

F	Other	<b>Eval</b>	luation	<b>Factors</b>
_	Outer	L V 6	IUGLIOIL	1 001013

Service Delivery, Staffing and Organizational Capacity	
- Grantee demonstrates a strong effort to deliver	☐ Has some deficiencies – see F
contracted service (includes outreach, PR, etc.) and has	Has major deficiencies – see F
the staff and organizational capacity to continue to do so.	
Budget and Fiscal – Grantee manages and monitors	Meets most or all requirements
expenditures well throughout the grant cycle and stays	Has some deficiencies – see F
within budget and works with VCAAA staff if there's a	Has major deficiencies – see F
problem.	

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	Reporting - Grantee submits accurate and timely fiscal and program reports, year-end closeout reports and all	<ul><li></li></ul>				
	other reports required by the VCAAA.  Q Data Entry - if applicable - Grantee accurately enters all required information to the Q system in a timely manner.	Has major deficiencies – see F  Meets most or all requirements  Has some deficiencies – see F  Has major deficiencies – see F				
F	F. Has Grantee had a corrective action plan for underperformance in the past year?  ☐ Yes – Fill in Box G as to why.  ☐ No					
G	. Concerns or Issues Regarding Grant:					
	Ombudsman service categories exceeded the contra for the nine months, ending on March 31, 2015.	cted units of service by 121%				
	This grantee has a proven track record of exceeding and of consistently maintaining a high level of service year. Thus, it was not be asked to submit an explanate levels of service.	e throughout the contract				
1.1	Contract Continuous Provinces and					
Н	. Contract Contingency Requirements					
	te.					
13						

<sup>&</sup>lt;sup>i</sup> Advisory Council Policy and Procedure III-G Contractual Procedures requires full Advisory Council approval for any deviations from the original contracted service units of more than 10%.

<sup>&</sup>lt;sup>ii</sup> The Older Americans Act (OAA), the Older Californians Act (OCA) and the California Code of Regulations, Article 3, Section 7310 (CCR.3§7310) require that specific segments of the population be "targeted" as having priority for services funded or provided by the VCAAA. The targeted populations are as follows:

<sup>•</sup> Older individuals with the greatest economic need (i.e., an income level at or below the federal poverty line), with particular attention to low-income minority individuals

<sup>•</sup> Older individuals with the greatest social need with particular attention to low-income minority individuals. Social need is caused by non-economic factors, including:

Physical and mental disabilities, especially severe disabilities;

Language barriers, which include limited English-speaking ability among older adults; and,

<sup>•</sup> Cultural, social or geographical isolation including isolation caused by (1) racial or ethnic status that: (a) restricts the ability of an individual to perform normal daily tasks, or (b) threatens the capacity of the individual to live independently; and (2) isolated, abused, neglected and/or exploited older individuals

Older Native Americans

<sup>•</sup> Older individuals who reside in rural areas

Older individuals at risk for institutional placement

Family or informal caregivers<sup>ii</sup>

Older individuals with Alzheimer's disease.