



# **TRIO: Tool for Risk, Interventions and Outcomes**

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# Challenges Facing APS Systems

- Unstable funding and increased accountability
- Changing landscape of the aging population
- Bifurcated social work/health care system
- Lack of federally supported infrastructure
- **Lack of a standardized approach to investigation and assessment**
- **Event/allegation driven approach**
- **Lack of outcome measures**

# The Missing Link.....


A comprehensive  
evidenced-based **framework** and  
**measurement process** to provide  
**guidance** to APS social workers  
ensuring **consistency in practice** and  
**improving outcomes**  
for clients served

# APS Framework: Social Work Practice Model

- Bio-psycho-social assessment
- Person in environment fit

# APS Framework: Progressive Nature of Abuse/Neglect

- Worsens over time without appropriate intervention
- Periods of stability
- Tipping points



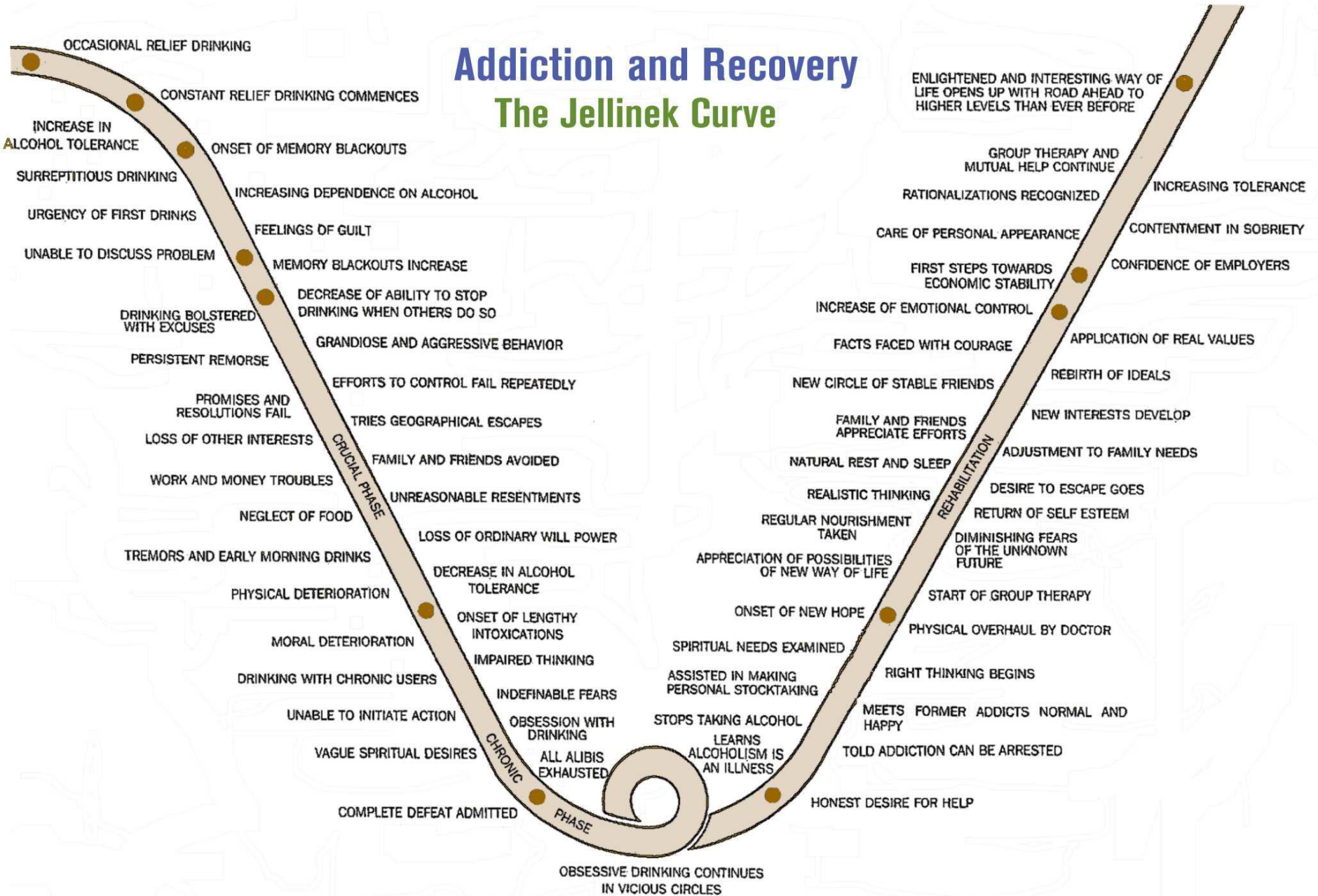
“Although longitudinal data are absent, it seems probable that elder abuse situations may follow a pattern similar to disease progression, which would include lead time prior to the manifestation of active signs and symptoms; periods of ‘remission’; and critical points in which mistreatment becomes more intensive or acute”

National Academy of Sciences. 2003

Elder Mistreatment Abuse, Neglect and Exploitation in an Aging America

# Addiction and Recovery

## The Jellinek Curve



# TRIO

P A N O R A M I C   S O F T W A R E ,   I N C .

## Tool for Risk, Interventions and Outcomes

[Link to online demonstration](#)

- Designed by social workers for social workers
- Follows social work practice
- Contains agreed-upon terminology for consistency
- Forms a client profile based on cluster of elements
- Guides, but does not direct
- Documents the work of the APS social worker
- Measures progress toward goal: to improve, stabilize or reduce the rate of decline in safety, stability and health
- Measures prognosis of recurrence
- Measures an agreed-upon goal to eliminate or reduce the protective issue

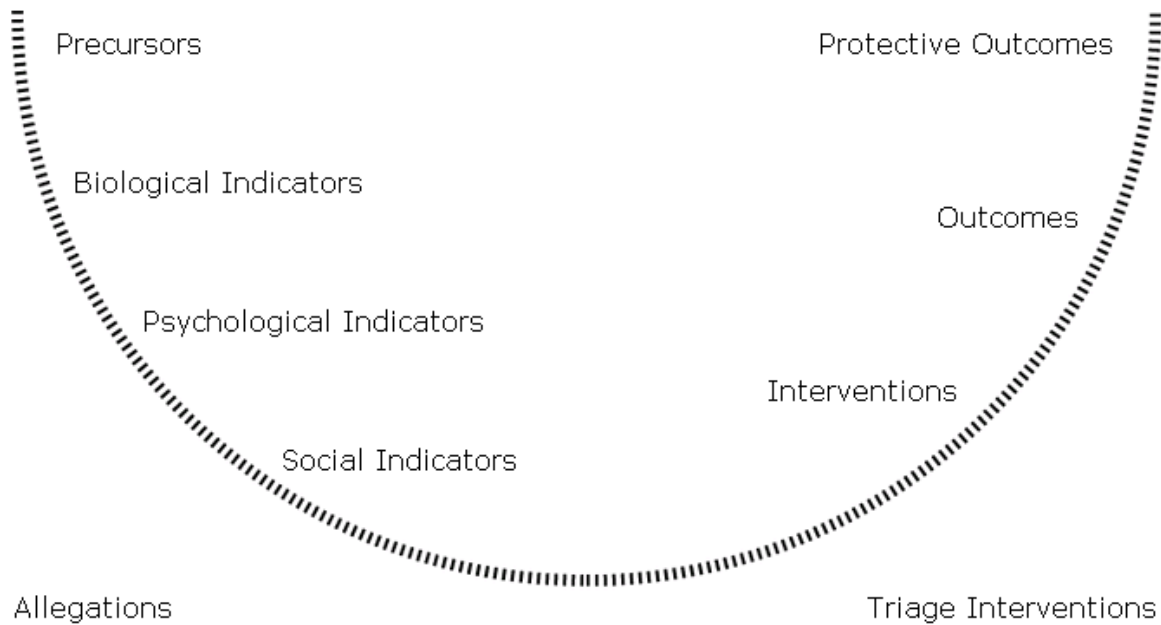


# TRIO

PANORAMIC SOFTWARE, INC.

Curve

## Adult Protective Services Tool for Risk, Interventions and Outcomes



# TRIO

P A N O R A M I C   S O F T W A R E ,   I N C .

Curve

## Adult Protective Services Tool for Risk, Interventions and Outcomes

### Psychological Indicators

- Self-blame for current situation-Makes excuses for alleged perpetrator ⓘ
- Feelings of shame, guilt, fear and or loneliness ⓘ
- Feelings of depression ⓘ
- Sense of resignation and hopelessness with vague reference to mistreatment ⓘ
- Appears anxious ⓘ
- Appears clingy ⓘ
- Appears afraid of someone or something ⓘ
- Behavior that is passive ⓘ
- Behavior that is helpless ⓘ
- Behavior that is withdrawn ⓘ
- Hoarding ⓘ

[Return to Curve](#)

# The Ventura County APS Model

- Regularly scheduled Supervision
- Curb-side consulting
- Regularly scheduled MDTs
- Integrated medical/social work
- Use of evidenced based tools
- TRIO
- Robust case management system



# TRIO Outcomes

November 1, 2011 to September 5, 2014

Total Episodes n= 4,764

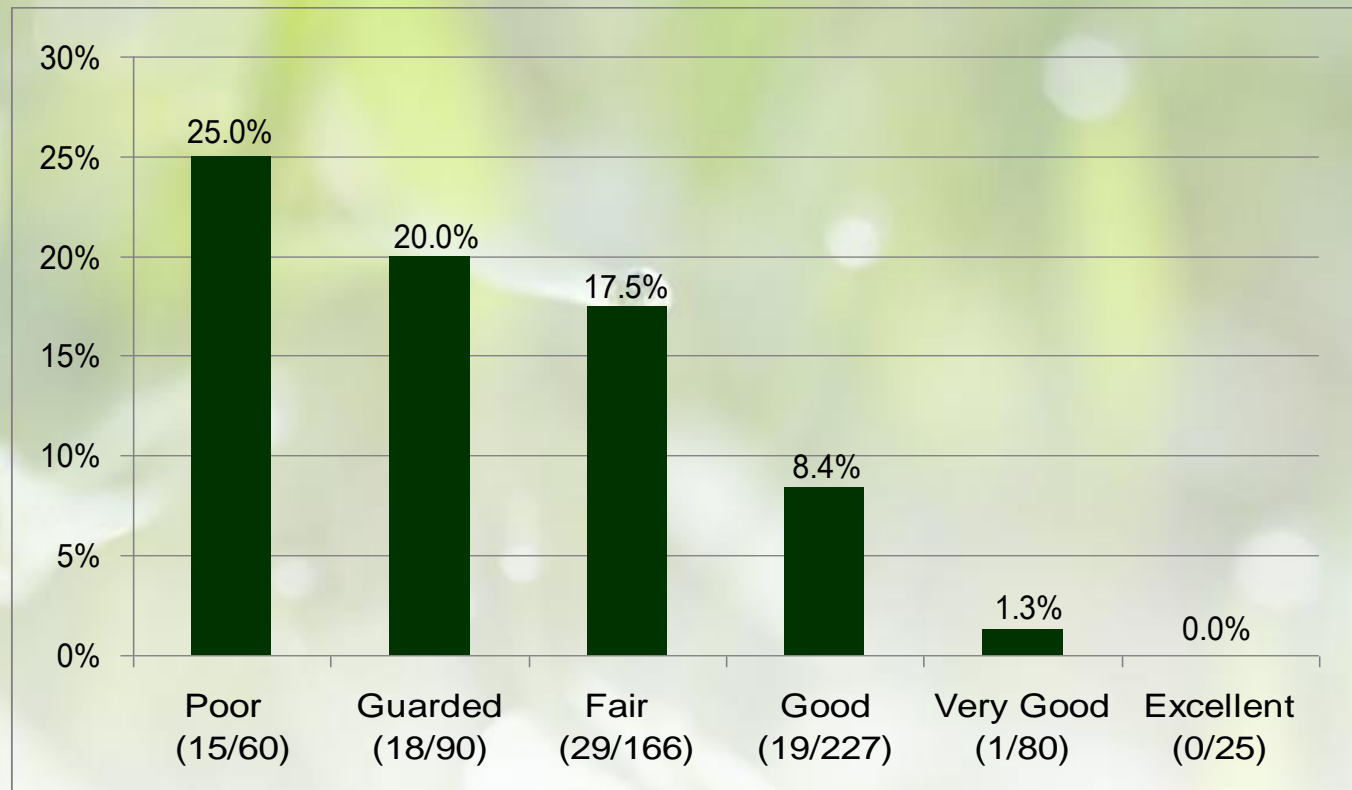
CONFIRMED Episodes of ABUSE/NEGLECT (n= 2,293)

	Episodes with Social Work Only	Episodes with Social Work + In-Home Nursing	Difficult Episodes Presented to Rapid Response MDT	Difficult Episodes Presented to FAST
	n = 1,572	n= 549	n=159	n = 13
Protective Issue <b>unresolved</b>	<b>27%</b>	<b>19%</b>	<b>24%</b>	<b>15%</b>
Protective Issue <b>eliminated or reduced</b>	<b>73%</b>	<b>81%</b>	<b>76%</b>	<b>85%</b>
<b>Total</b> (rounding with rounding errors)	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Statistically significant differences found using chi-square test (p<.01)

# 180-Day Recidivism by Prognosis

Prognosis for recidivism (evaluated at case closure) and actual 180-day APS recidivism were closely related



Statistically significant difference ( $p < .001$ )

# Acknowledgements

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- Rapid Response MDT members
- Panoramic Software Corporation

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# The APS TRIO

The TRIO is a model for standardizing practice

Designed and developed by social workers for social workers

Documents the work, guides practice and measures client and program outcomes

Available at no cost including training by Linda Henderson

Log on: <https://aps.panosoft.com/TRIO>

User name: TRIO

Password: I would like to test TRIO

(write using the space bar between each word)



