

## Response to 2012-2013 Grand Jury Report Form

Report Title: Detention Facilities Inspections

Report Date: June 25, 2013 Responding Agency/Dept. Probation Agency

Response Prepared by: Patrick Neil Title: Chief Deputy

### FINDINGS

- I (we) agree with the findings numbered: FI-05 and FI-06
- I (we) disagree wholly or partially with the findings numbered: \_\_\_\_\_  
(Attach a statement specifying any portions of the findings that are disputed; include an explanation of the reasons therefore.)

### RECOMMENDATIONS

- Recommendations numbered R-04, and the first two recommended actions in R-05 have been implemented.  
(Attach a summary describing the implemented actions.)
- Recommendations numbered \_\_\_\_\_ have not yet been implemented, but will be implemented in the future.  
(Attach a timeframe for the implementation.)
- Recommendations numbered \_\_\_\_\_ require further analysis.  
(Attach an explanation and the scope and parameters of an analysis or study, and a timeframe for the matter to be prepared for discussion by the officer or director of the agency or department being investigated or reviewed, including the governing body of the public agency when applicable. This timeframe shall not exceed six months from the date of publication of the grand jury report.)
- Recommendations numbered R-05, only as to a partial implementation of the third recommended action will not be implemented because they are not warranted or are not reasonable.  
(Attach an explanation.)

Date: August 30, 2013

Signed: \_\_\_\_\_



Number of pages attached: 16

## Response to 2012-2013 Grand Jury Report Form

Report Title: Detention Facilities Inspections

Report Date: June 25, 2013

Responding Agency: Probation Agency

Response By: Patrick A. Neil

Title: Chief Deputy

### FINDINGS

- We agree with the findings numbered FI-05, FI-06

#### Finding: FI-05

**Response:** We agree with the finding that the pharmacy door should remain locked at all times, except when nurse is in the pharmacy. The Grand Jury observed the pharmacy door in the medical unit was left ajar or propped open (FA-12) and recommended that it remain locked. Based on the Grand Jury's concerns, CFMG modified their policy (attached). The door is now kept closed at all times, except when the nurse is inside the pharmacy.

#### Finding: FI-06

**Response:** We agree with the findings. Based on the Grand Jury's concerns, Probation has implemented the following:

1. If there is only one CFMG staff on duty and a youth must be seen in the medical clinic, a Corrections Services Officer (CSO) will remain in the common area of the medical clinic. Additionally, if a youth is classified as a high risk, deemed a safety/security risk for potential violence or assaultive behavior toward staff, or when a safety concern or discomfort is expressed by CFMG staff dealing with a particular youth, a CSO will remain present in the medical clinic while the youth is seen.
2. The Grand Jury was concerned that medical staff did not have immediate access to handheld radios or a personal alarm on their uniform (FA-13). Probation has purchased and supplied medical staff with two radio holsters (image attached). This provides medical staff with a method to carry the radios on their person and have the immediate ability to activate a duress alarm.

### RECOMMENDATIONS

- Recommendation R-04 has been implemented
- Recommendation R-05 has been partially implemented

#### Recommendation: R-04

**Response:** This recommendation has been implemented. Please find attached copies of Juvenile Facilities (JF) policies that are applicable to the medical clinic. These policies address the concerns raised by the Grand Jury. California Forensic Medical Group (CFMG), the contracted medical provider for JF youth, has a long-standing philosophy of standing as a support for the minors in our facility. Probation and CFMG have worked together for many years and have developed an outstanding professional

relationship. Probation acknowledges that CFMG may not necessarily want to be associated with security so closely, but both parties agree that safety and security are important considerations. These policies are made known to all pertinent staff.

**Recommendation: R-05**

**Response:** This recommendation has been partially implemented as detailed in our responses to FI-05 and FI-06. This approach does not require that "security staff remain in the clinic when juveniles are treated." However, Probation's new policy will ensure that medical staff is never alone with a minor and that special concerns are communicated between medical and security staff.

Moreover, Probation met with Shirley Scott, CFMG Facility Coordinator, and Nicoleta Weeks, CFMG Program Manager, to further reinforce this issue. CFMG has modified their practices (policy attached) and will no longer conduct a visit if another nurse, reception staff, or CSO is not in the immediate area. Additionally, they are aware that Probation staff will provide security in the medical clinic as deemed necessary by either party. CFMG nursing staff indicated they have a long standing relationship with Probation and feel comfortable addressing any safety/security concerns.

We wish to thank the Grand Jury for their attention to the safety of the staff and residents in our facility, and to thank the Court for this opportunity to respond to the report.

A handwritten signature in blue ink that reads "P.A.N.-1". The signature is stylized and appears to be written in a cursive or semi-cursive font.

Patrick A. Neil  
Chief Deputy, Institutions