



HOUSING RIGHTS CENTER

WORKING FOR JUSTICE AND EQUALITY IN HOUSING

July 20, 2011

County of Ventura
Meg Kimbell-Drewry
800 South Victoria Ave., L#1940
Ventura, CA 93009

Dear Ms. Kimbell-Drewry,

Please find enclosed the Housing Rights Center's Fiscal Year 10-11 Fair Housing **4th Quarter Program Report for April – June 2011**. You will find:

- CDBG Quarterly Status Report (1 page),
- Year-to-Date Program Summary (6 pages),
- Ventura County summary by Participating City (2 pages), and
- Quarterly Outreach Activity Report (9 pages).

We will forward our cash request separately.

It's our pleasure to work with you and provide services for the residents of the County of Ventura. Please let me know if you have any questions regarding any portion of this report.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chancela'.

Chancela Al-Mansour
Executive Director

Enclosures

1st Qtr. _____ 2nd Qtr. _____ 3rd Qtr _____ 4th Qtr & Final X

Name of Subrecipient: Housing Rights Center		
Name of Program: Fair Housing Program	ESPR Activity #: 1545	
Contact Person: Chancela Al-Mansour	Phone #: 213.387.8400 ext.35	Email: calmansour@housingrightscenter.org

SECTION I - PROJECT STATUS - (Program Progress and/or Delays; not financial)

In the 4th Quarter of FY 2010-11, HRC assisted 74 Ventura County residents. Year-to-date, this represents 118% of our goal to assist 340 Ventura County clients.

SECTION II – NUMBER UNDUPLICATED BENEFICIARIES - ANNUAL GOAL

Annual Client Goal: # of Persons (P) 340

SECTION III – NUMBER UNDUPLICATED BENEFICIARIES SERVED Persons (P)

- Total Beneficiaries Served: **NEW** This Quarter 74 P This Year 402 P
- If Households (H), number of Female Headed Households: This Qtr: 7 This Year: 21
- Beneficiary Income Information - Persons (P)**

Income Category (MFI - Median Family Income)	New Beneficiaries Served This Quarter (P)	Beneficiaries Served This Year (P)
Extremely Low (<30% MFI)	57	295
Very Low (30% to 50% MFI)	7	49
Low/Mod (50% to 80% MFI)	5	35
Non-Low Moderate (>80% MFI)	5	23
	74	402

4. Race and Ethnicity - Number of Persons

Race Category	Number Served this Quarter (new)	Of the # served this Quarter, how many are also Hispanic	Number Served This Fiscal Year	Of the # served this Year, how many are also Hispanic
11 – White	39	0	207	1
12– Black or African American	3	0	14	0
13 – Asian	1	0	9	0
14 – American Indian or Alaska Native				
15 – Native Hawaiian or Other Pacific Islander				
16 - American Indian or Alaska Native and White				
17 – Asian and White				
18 – Black or African American and White				
19 – American Indian or Alaska Native and Black or African American				
20– Multi-Racial -Individuals not included in any of the categories listed above – NOT "Other".	31	14	172	107
Total*	74	14	402	108

(*Totals in cells of the same color must be the same.)

Housing Rights Center
Program Summary
 Cities of Ventura County
 Fiscal Year 2010/2011

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11
DIRECT SERVICES					
General Housing	100	102	86	63	351
Discrimination	14	14	12	11	51
Inquiries	10	7	6	10	33
Cases	4	7	6	1	18
Total	114	116	98	74	402

DEMOGRAPHICS

Race	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	Percentage
Asian	3	3	2	1	9	2%
Blk/Afr Am	5	1	5	3	14	3%
Other	43	56	42	31	172	43%
White	63	56	49	39	207	51%
Total	114	116	98	74	402	100%

Ethnicity	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	Percentage
Mexican/Chicano	11	13	11	9	44	11%
Not Hispanic/Latino	85	78	71	60	294	73%
Other Hispanic/Latino	18	24	16	5	63	16%
Puerto Rican	0	1	0	0	1	0%
Total	114	116	98	74	402	100%

Income	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	Percentage
Moderate	5	7	6	5	23	6%
Low	14	9	7	5	35	9%
Very Low	11	18	13	7	49	12%
Extremely Low	84	82	72	57	295	73%
Total	114	116	98	74	402	100%

Special Groups	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	Percentage
Female Headed	3	7	4	7	21	5%
Senior	17	9	12	6	44	11%
Disabled	33	18	16	12	79	20%
Gov't Subsidized	9	2	10	3	24	6%

Type of Caller	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	Percentage
In-Place Tenant	97	88	78	61	324	81%
Landlord	9	7	3	5	24	6%

Housing Rights Center Program Summary

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	
Manager	0	1	0	0	1	0%
Other	4	12	12	4	32	8%
Realtor	0	2	0	0	2	0%
Rental Homeseeker	4	6	5	4	19	5%
Total	114	116	98	74	402	100%

Housing Rights Center Program Summary

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	
DISCRIMINATION INQUIRIES *Including inquiries that became cases*						
Protected Classification						
Familial Status	2	0	1	1	4	8%
Gender	0	0	0	1	1	2%
Mental Disability	0	5	2	3	10	20%
Physical Disability	8	7	6	5	26	51%
Race	1	1	1	1	4	8%
Discrim. General Information	3	1	2	0	6	12%
Total Inquiries	14	14	12	11	51	100%
Dispositions						
Counseled	7	7	6	7	27	53%
Referred	3	0	0	2	5	10%
Case Opened	4	7	6	1	18	35%
Pending	0	0	0	1	1	2%
Total	14	14	12	11	51	100%

Housing Rights Center Program Summary

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	
DISCRIMINATION CASES						
Protected Classification						
Familial Status	1	0	1	0	2	11%
Mental Disability	0	4	2	1	7	39%
Physical Disability	3	2	2	0	7	39%
Race	0	1	1	0	2	11%
Total Cases	4	7	6	1	18	100%
Findings						
Sustains Allegation	4	6	5	0	15	83%
Inconclusive Evidence	0	1	1	0	2	11%
Pending	0	0	0	1	1	6%
Total	4	7	6	1	18	100%
Dispositions						
Successful Conciliation	3	4	1	0	8	44%
Client Withdrew	0	0	1	0	1	6%
No Enforcement Action Possible	1	1	2	0	4	22%
Pending	0	0	2	1	3	17%
Referred to DFEH	0	2	0	0	2	11%
Total	4	7	6	1	18	100%

Housing Rights Center Program Summary

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	
TENANT / LANDLORD SERVICES						
Housing Issue						
Eviction	13	7	8	3	31	9%
Harassment	2	2	5	2	11	3%
Illegal Entry	3	0	2	1	6	2%
Late Fees	0	1	0	0	1	0%
Lease Terms	6	11	4	3	24	7%
Lockout	1	0	2	0	3	1%
Notices	22	15	17	14	68	19%
Pets	0	0	1	1	2	1%
Refusal to Rent	0	1	1	0	2	1%
Rent Increase	4	7	4	3	18	5%
Secion 8 Information	4	1	2	2	9	3%
Security Deposit	10	15	8	6	39	11%
Substandard Conditions	13	8	11	9	41	12%
Utilities	0	5	0	1	6	2%
Repairs	5	12	10	6	33	9%
L/T General Information	13	13	6	9	41	12%
Other Issue	1	1	1	1	4	1%
Seeking Housing	3	1	2	2	8	2%
Relocation	0	2	2	0	4	1%
Total	100	102	86	63	351	100%
Disposition						
Resolved	57	67	49	32	205	58%
Attorney	0	0	1	0	1	0%
Building and Safety	3	6	3	4	16	5%
Code Enforcement	5	3	2	2	12	3%
Consumer Affairs	1	0	0	0	1	0%
Health Department	4	2	6	7	19	5%
Housing Authority	3	0	3	1	7	2%
Legal Aid	13	12	15	11	51	15%
Mediation	1	1	1	0	3	1%
Other GH Action	3	2	2	1	8	2%
Other FHC Group	0	1	0	0	1	0%
Small Claims Court	6	6	3	2	17	5%

Housing Rights Center Program Summary

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11	
Project Place	4	2	1	3	10	3%
Total	100	102	86	63	351	100%

Housing Rights Center
Program Summary
Type of Issue per Ventura County City
7/1/2010 - 6/30/2011

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11 % to Total	
Camarillo						
General Housing	30	18	24	13	85	24%
Discrimination	2	4	4	3	13	25%
Inquiries	2	2	2	3	9	27%
Cases	0	2	2	0	4	22%
Total	32	22	28	16	98	24%
Fillmore						
General Housing	5	4	4	1	14	4%
Discrimination	2	1	0	1	4	8%
Inquiries	2	1	0	1	4	12%
Total	7	5	4	2	18	4%
Moorpark						
General Housing	6	6	7	4	23	7%
Discrimination	1	0	1	1	3	6%
Inquiries	1	0	1	1	3	9%
Total	7	6	8	5	26	6%
Ojai						
General Housing	6	14	9	8	37	11%
Discrimination	1	2	0	3	6	12%
Inquiries	0	0	0	2	2	6%
Cases	1	2	0	1	4	22%
Total	7	16	9	11	43	11%
Port Hueneme						
General Housing	8	10	13	8	39	11%
Discrimination	0	2	1	0	3	6%
Inquiries	0	1	1	0	2	6%
Cases	0	1	0	0	1	6%
Total	8	12	14	8	42	10%
Santa Paula						
General Housing	6	13	7	5	31	9%
Discrimination	3	2	2	1	8	16%
Inquiries	1	2	0	1	4	12%
Cases	2	0	2	0	4	22%
Total	9	15	9	6	39	10%
Unincorporated						
General Housing	10	13	6	11	40	11%
Discrimination	3	0	0	1	4	8%
Inquiries	3	0	0	1	4	12%
Total	13	13	6	12	44	11%
Thousand Oaks						
General Housing	29	24	16	13	82	23%
Discrimination	2	3	4	1	10	20%
Inquiries	1	1	2	1	5	15%
Cases	1	2	2	0	5	28%
Total	31	27	20	14	92	23%

**Housing Rights Center
Program Summary
Type of Issue per Ventura County City**

	1st Qtr July - Sept	2nd Qtr Oct - Dec	3rd Qtr Jan - March	4th Qtr April - Jun	Total FY 10/11 % to Total	
General Housing	100	102	86	63	351	87%
Discrimination	14	14	12	11	51	13%
Inquiries	10	7	6	10	33	65%
Cases	4	7	6	1	18	35%
Grand Total	114	116	98	74	402	100%

Housing Rights Center
Outreach and Education Report
Ventura County
FY 10/11 - 4th Quarter

Highlights

4/12/2011 **12th Annual Housing Rights Summit**

The Housing Rights Center presented the 12th Annual Housing Rights Summit. The Summit commemorated National Fair Housing Month and the 43rd Anniversary of the Fair Housing Act. The Summit theme: "Fair Housing Is At Your Door" featured keynote speaker André Birotte Jr., United States Attorney for the Central District of California. Topic presentations and discussions throughout the day included: fair lending and foreclosure and the impact of the foreclosure crisis on low-income families, seniors, and communities of color; housing as a human right with special emphasis on housing rights for undocumented individuals, ex-offenders, and homeless populations; sexual orientation discrimination; and disability discrimination with special emphasis on stigma reduction for mental health disabilities, hoarding and disability discrimination within the public service and housing sector. Over 195 community representatives, government staff, legal aid professionals, and students attended the event. Each participant received an event packet and bag that included the agenda, speaker information, a CD with materials and handouts, and a community directory guide. The 12th Annual Summit also featured a Health and Resource Fair which brought together over 25 nonprofit organizations, government agencies, and legal aid agencies for the purpose of sharing information about their services and programs to Summit attendees.

Attendance	195	Literature Distribution	585
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Agency Contacts

4/7/2011 **April 2011 Project Place**

Amy Ly, Outreach Coordinator, emailed the April 2011 edition of Project Place to 156 social service and community service providers throughout Los Angeles and Ventura Counties. Project Place is made available upon request free of charge to the public.

Attendance		Literature Distribution	156
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4/13/2011 **FH 101 Fax Invitations**

Sear Nuong, Outreach Coordinator, faxed invitations to conduct free Fair Housing 101 Presentations to forty-six (46) social service organizations throughout the Antelope Valley (Lancaster and Palmdale) and Ventura County. Agencies included: City of Palmdale Families in Action, Children's Bureau - Antelope Valley, Catholic Charities of LA - Lancaster Community Shelter, Family Focus Resource Empowerment Center, LA County Dept. of Children & Family Services-Palmdale, Palmdale Families in Action, Greater Valley Immigration Citizenship and Education Services, Riley Wellness Connections, Inc., El Nido Family Centers, Mhala Antelope Valley, American Health Services, LA County Dept. of Children & Family Services-Lancaster, Mental Health America of Los Angeles, Maravilla Foundation, Easter Seals Southern California - Lancaster, Penny Lane Family Preservation, Professional Counseling Services, Valley Oasis, Grace Resource Center, Children's Center, Wise Senior Services, Cedarwood Counseling, Homeless Solutions Access Center, Family Growth Counseling, Walden Family Services, Valley Child Guidance Center, Los Angeles Caregiver Resource Center - Antelope Valley, High Desert Recovery Services, Riley Wellness Connections, Inc., Lancaster Adult Day Health Care Center, Lancaster Community Shelter, Among Friends Adult Day Health Care Center, Goldberg House, New Beginnings Counseling Center, Villa Esperanza, Rain Project Transitional Living Center, Head Start Ventura County, United Way of Ventura County, Lutheran Social Services, Santa Paula Family Resource Center, Multipurpose Center Little House, Aspira Foster & Family Service, Independent Living Resource Center, Family Care Center, Interface Children & Family Services of Ventura County.

Attendance		Literature Distribution	46
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Outreach and Education Report

Ventura County FY 10/11 - 4th Quarter

5/4/2011 **May 2011 Project Place**

Amy Ly, Outreach Coordinator, emailed the May 2011 edition of Project Place to 157 community and social service organizations throughout Los Angeles and Ventura Counties. Project Place will be made available, free of charge, to the public.

Attendance	Literature Distribution	157
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6/1/2011 **June 2011 Project Place**

Amy Ly, Outreach Coordinator, emailed the June 2011 edition of Project Place to 157 social service and community service providers throughout Los Angeles and Ventura Counties. Project Place is made available free of charge, upon request to the public.

Attendance	Literature Distribution	157
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6/16/2011 **Fair Housing 101 Fax Invitations**

Amy Ly, Outreach Coordinator, faxed invitations to conduct free Fair Housing 101 presentations to 14 social service and community service organizations throughout Los Angeles and Ventura Counties. Agencies contacted included: Mar Vista Family Center, Beyond Shelter, Casa Maria Transitional Living, Los Angeles Caregiver Resource Center, Mental Health Association of LA County, Metro West Counseling & Resource Center, Plaza Community Services, Pomona Neighborhood Center, Project Saving Grace, Prototypes, Rain Project Transitional Living Center, Service Center for Independent Living, Skid Row Housing Trust, The Foothills Wellness Community, East Los Angeles Women's Center.

Attendance	Literature Distribution	14
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Booths

5/20/2011 **Fillmore May Festival**

Amy Ly and Sear Nuong, Outreach Coordinators, staffed an informational booth at the Fillmore May Festival. The fair provides the opportunity for social, health, non-profit organizations/offices, and local businesses to connect with residents and local community members and share information about their goods and services. Ms. Ly and Mr. Nuong were available to distribute fair housing literature and provide information on the Housing Rights Center and its programs and services. Literature distributed included: HRC Agency Brochure (E-6), What is Fair Housing (E-6, S-1), Familial Status Discrimination (E-3), Housing Rights for People with Disabilities (S-2), Volunteer Tester Flyer (3), Fillmore Housing Rights Workshop Flyer (10). Total Literature distributed: Thirty-one (31).

Attendance	500	Literature Distribution	31
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Literature Distribution

4/26/2011 **Ojai Housing Rights Workshop**

Sear Nuong, Outreach Coordinator, mailed postcard invitations to residents in Ventura County for our upcoming Housing Rights Workshop in Ojai. The workshop will be conducted on Thursday, May 26, 2011 from 4:30-6:30pm at the HELP of Ojai office in Ojai. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns. Four hundred and ninety-six (496) postcards were mailed to residents throughout Ventura County.

Attendance		Literature Distribution	496
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Outreach and Education Report

Ventura County

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4/29/2011 Ojai Housing Rights Workshop

Sear Nuong, Outreach Coordinator, mailed flyers to various community organizations and city facilities which service the City of Ojai. The flyers advertise our upcoming Housing Rights Workshop in the City of Ojai, which will be conducted on Thursday, May 26, 2011 from 4:30-6:30pm at the HELP of Ojai office. Agencies included: The Ojai Valley Board of Realtors, Boyd Community Center in Ojai, Ojai Recreation Department, Ojai Valley Woman's Club, Ojai Community Development Department, Ojai Public Library, the Ojai Chamber of Commerce, and HELP of Ojai. Total literature distributed: Three hundred and twenty (320). Delivered via US Mail.

Attendance	Literature Distribution	320
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4/29/2011 Thousand Oaks Housing Rights Workshop

Marisol Arzate, Director of Outreach and Education, mailed one-hundred and ninety four (194) informational postcards to residents within the City of Thousand Oaks for the purpose of inviting them to attend the Housing Rights Workshop scheduled for May 9, 2011. The workshop will be conducted at the Grant R. Brimhall Library from 5-7pm, and will include an overview of the federal and state fair housing laws, and general landlord-tenant rights and responsibilities.

Attendance	Literature Distribution	194
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5/6/2011 Fillmore Housing Rights Workshop

Sear Nuong, Outreach Coordinator, mailed postcard invitations to residents in Ventura County and Ventura City for the purpose of announcing HRC's upcoming Housing Rights Workshop in Fillmore. The workshop will be conducted on Monday, June 6, 2011 from 5:00-7:00pm at the Fillmore Veterans Memorial Building. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns. Four hundred and ninety-six (496) postcards were mailed to residents throughout Ventura County and Ventura City.

Attendance	Literature Distribution	496
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5/6/2011 Fillmore Housing Rights Workshop

Sear Nuong, Outreach Coordinator, mailed flyers to various city offices/facilities/agencies in the City of Fillmore. The flyers announce HRC's upcoming Housing Rights Workshop for residents and community members. Recipients of flyers included: Fillmore Police Station, Fillmore Public Library, Fillmore Senior Center, Fillmore Planning Department at City Hall, Fillmore Chamber of Commerce, Troop Real Estate, Winter Haven, and the Fillmore Veterans Memorial Building. Total literature distributed: Two-hundred (200).

Attendance	Literature Distribution	200
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Media - Advertisements

4/30/2011 LA Times Real Estate Section

The Los Angeles Times Real Estate Section features daily an advertisement concerning fair housing entitled 'Live Free From Discrimination.' The ad references the federal and state fair housing laws that protect tenants from housing discrimination and what the protected characteristics are. The Housing Rights Center's contact info, hotline, and website are provided.

Attendance	Literature Distribution	1
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Outreach and Education Report

***Ventura County
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5/31/2011 LA Times Real Estate Section

The Los Angeles Times Real Estate Section features daily an advertisement concerning fair housing entitled 'Live Free From Discrimination.' The ad references the federal and state fair housing laws that protect tenants from housing discrimination and what the protected characteristics are. The Housing Rights Center's contact info, hotline, and website are provided.

Attendance **Literature Distribution** **1**

6/30/2011 LA Times Real Estate Section

The Los Angeles Times Real Estate Section features daily an advertisement concerning fair housing entitled 'Live Free From Discrimination.' The ad references the federal and state fair housing laws that protect tenants from housing discrimination and what the protected characteristics are. The Housing Rights Center's contact info, hotline, and website are provided.

Attendance **Literature Distribution** **1**

Media - Other

4/13/2011 12th Annual Housing Rights Summit

The Sing Tao Daily Newspaper featured an article in Chinese on the Housing Rights Center's 12th Annual Housing Rights Summit. The article provided a brief description of the event and listed the various educational panels that were offered at the Summit.

Attendance **Literature Distribution** **1**

4/22/2011 Thousand Oaks Housing Rights Workshop

The Ventura County Star published an article on its website advertising the upcoming Housing Rights Workshop scheduled in Thousand Oaks for May 9, 2011 at the Grant R. Brimhall Library in Thousand Oaks. The article included a brief overview of the Housing Rights Center's programs and services and a description of the workshop.

Attendance **Literature Distribution**

4/29/2011 Thousand Oaks Housing Rights Workshop

Marisol Arzate, Director of Outreach and Education, submitted an event description to The Acorn Online for publication in their Community Calendar. The event description included information regarding the upcoming Housing Rights Workshop in Thousand Oaks to be conducted on Monday, May 9, 2011 from 5-7pm at the Grant R. Brimhall Library.

Attendance **Literature Distribution** **0**

4/30/2011 HRC Website Hits

From April 1 to April 30, 2011, HRC's website, www.hrc-la.org, received 4,616 visitors. HRC's website has several features including an interactive page where visitors can e-mail a landlord/tenant or discrimination question to HRC staff, access the top 10 questions for tenants, and the top 10 questions about discrimination. All visitors accessing the website can search for fair housing organizations across the country, as well as obtain Project Place, a free monthly listing of rental properties.

Attendance **4616** **Literature Distribution**

5/31/2011 HRC Website Hits

From May 1 to May 31, 2011, HRC's website, www.housingrightscenter.org, received 9,638 visitors. HRC's website has several features including an interactive page where visitors can e-mail a landlord/tenant or discrimination question to HRC staff, access the top 10 questions for tenants, and the top 10 questions about discrimination. All visitors accessing the website can search for fair housing organizations across the country, as well as obtain Project Place, a free monthly listing of rental properties.

Attendance **9638** **Literature Distribution**

Outreach and Education Report

Ventura County FY 10/11 - 4th Quarter

6/6/2011 **Oxnard Housing Rights Workshop**

Marisol Arzate, Director of Outreach and Education, posted a calendar event in the Ventura County Star online newspaper advertising the Oxnard Housing Rights Workshop. The Workshop will be conducted on Monday, June 27, 2011 from 5:30-7:30pm at the Oxnard Main Library.

Attendance

Literature Distribution

6/30/2011 **HRC Website Hits**

From June 1 to June 30, 2011, HRC's website, www.housingrightscenter.org, received 11,158 visitors. HRC's website has several features including an interactive page where visitors can e-mail a landlord/tenant or discrimination question to HRC staff, access the top 10 questions for tenants, and the top 10 questions about discrimination. All visitors accessing the website can search for fair housing organizations across the country, as well as obtain Project Place, a free monthly listing of rental properties.

Attendance 11158

Literature Distribution

Media - Press Releases

4/19/2011 **Thousand Oaks Housing Rights Workshop**

Amy Ly, Outreach Coordinator, submitted a press release to three (3) media agencies to announce the upcoming Housing Rights Workshop for local residents and community members hosted by the Housing Rights Center. The workshop is scheduled to be held on May 9th, 2011 at the Grant R. Brimhall Library in Thousand Oaks from 5-7pm.

Attendance

Literature Distribution

3

4/19/2011 **Simi Valley Landlord - Tenant Workshop**

Sear Nuong, Outreach Coordinator, submitted a Press Release to 9 local newspapers which serve the City of Simi Valley and Ventura County. The Press Release announces our upcoming Landlord/Tenant Workshop in Simi Valley, which will be conducted on Thursday, April 28, 2011 from 5-7pm at Simi Valley City Hall. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns. Total literature distributed: Eighteen (18). A copy of the flyer for the Workshop was also included in the email.

Attendance

Literature Distribution

18

4/26/2011 **Ojai Housing Rights Workshop**

Sear Nuong, Outreach Coordinator, submitted a Press Release to twenty-eight (28) local newspapers which serve Ventura County. The Press Release announces our upcoming Housing Rights Workshop in Ojai, which will be conducted on Thursday, May 26, 2011 from 430-630pm at HELP of Ojai located in the City of Ojai. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns. Our Ventura County Monitor, Ms. Meg Kimbell-Drewry was also cc'd the email.

Attendance

Literature Distribution

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Outreach and Education Report

Ventura County

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4/27/2011 Ojai Housing Rights Workshop

Sear Nuong, Outreach Coordinator, submitted a Press Release to the Ojai Post via online submission at www.ojaipost.com/submit-pr. The press release announces our upcoming Housing Rights Workshop in the City of Ojai, which will take place on Thursday, May 26, 2011 from 4:30-6:30pm at the HELP of Ojai office located in Ojai. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns.

Attendance	Literature Distribution	1
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5/6/2011 Fillmore Housing Rights Workshop

Sear Nuong, Outreach Coordinator, submitted a Press Release to twenty-eight (28) local newspapers which serve Ventura County. The Press Release announces our upcoming Housing Rights Workshop in Fillmore, which will be conducted on Monday, June 6, 2011 from 500-700pm at the Fillmore Veterans Memorial Building located in the City of Fillmore. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns.

Attendance	Literature Distribution	49
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5/11/2011 HRC Awarded FHIP Grant

Marisol Arzate, Director of Outreach and Education, submitted a press release to major LA and Ventura County news outlets with the purpose of announcing the recent grant HRC was awarded by the U.S. Department of Housing and Urban Development (HUD). The year long project, entitled the Fair Housing Initiatives Program (FHIP), allows fair housing organizations to proactively investigate and address housing discrimination, raise public awareness of the Fair Housing Act, and work to promote and support equal housing opportunities. The program will consist of systemic fair housing testing investigations in areas within Los Angeles County which HRC complaint statistics show to be experiencing all forms of discrimination covered by fair housing laws, including persistent housing discrimination based on race, familial status and disability. Under the FHIP Project, HRC will also provide public workshops and trainings on fair housing issues to a variety of different audiences such as property owners, managers, and tenants throughout Los Angeles County. Another project component consists of distributing fair housing information written in languages other than English, such as, Spanish, Chinese, Korean, and Russian. Newsprint sources contacted included: Daily Journal, AV Press, Argonaut, Daily Breeze, Daily News, Hoy, Inglewood Today, Culver City Observer, La Opinion, LA Times, Pasadena Star, Beverly Hills Weekly, and the California Examiner.

Attendance	Literature Distribution	1
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Media - Public Service Announcements

4/19/2011 Thousand Oaks Housing Rights Workshop

Amy Ly, Outreach Coordinator, submitted a PSA to the city of Thousand Oaks TOTV Channel 10 to announce an upcoming Housing Rights Workshop for local residents and community members hosted by the Housing Rights Center. The workshop is scheduled to be held on May 9, 2011 at the Grant R. Brimhall Library from 5-7pm.

Attendance	Literature Distribution	1
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Outreach and Education Report

Ventura County FY 10/11 - 4th Quarter

4/26/2011 Ojai Housing Rights Workshop

Sear Nuong, Outreach Coordinator, submitted a Public Service Announcement to our media contacts for the County of Ventura. The PSA announces our upcoming Housing Rights Workshop in the City of Ojai, which will take place on Thursday, May 26, 2011 from 430pm - 630pm at HELP of Ojai located in the City of Ojai. The workshop will include an introduction to the fair housing laws, housing discrimination, protected classes, and landlord/tenant responsibilities. An outreach coordinator will also be available to answer questions regarding general landlord-tenant issues and concerns. Both Word and Powerpoint formats of the PSA were included. Our Ventura County Monitor, Ms. Meg Kimbell Drewry was also CC'd the email.

Attendance	Literature Distribution	26
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5/6/2011 Fillmore Housing Rights Workshop

Sear Nuong, Outreach Coordinator, submitted a Public Service Announcement to Louie Farah, our media contact for the City of Fillmore. The PSA announces our upcoming Housing Rights Workshop in the City of Fillmore, which will be conducted on Monday, June 6, 2011 from 5-7pm. The workshop will take place at the Fillmore Veterans Memorial Building located at 511 2nd Street in Fillmore. The presentation will include an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws and prohibited practices. A member of the Outreach department will also be available to answer questions regarding general landlord-tenant issues and concerns. Our Ventura County monitor, Ms. Meg Kimbell-Drewry, and Fillmore Deputy City Manager Bill Bartels, were also CC'd to the email.

Attendance	Literature Distribution	3
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5/10/2011 HRC General PSA - Ventura County/City

Sear Nuong, Outreach Coordinator, submitted a Public Service Announcement to our media contacts throughout Ventura County and Ventura City. The PSA advertises the services which HRC provides to the community free of charge. The PSA will be set to run on the city's public access tv channel, community calendar or bulletin boards, and/or the city's website. City recipients included the Cities of: Camarillo, Fillmore, Ojai, Oxnard, Port Hueneme, San Buenaventura, Santa Paula, Thousand Oaks, and Unincorporated Ventura County.

Attendance	Literature Distribution	28
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Other

4/1/2011 April 2011 Project Place

Amy Ly, Outreach Coordinator, created the April 2011 edition of Project Place. Project Place is a monthly property rental listing gathered from various classified and rental property sources and made available upon request, free of charge to the public.

Attendance	Literature Distribution	1
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5/2/2011 May 2011 Project Place

Amy Ly, Outreach Coordinator, created the May 2011 Project Place rental listing. Project Place is a monthly property rental listing gathered from various classified and rental property sources and made available upon request, free of charge to the public.

Attendance	Literature Distribution	1
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6/1/2011 June 2011 Project Place

Amy Ly, Outreach Coordinator, created the June 2011 edition of Project Place. Project Place is a monthly property rental listing gathered from various classified and rental property sources and made available upon request, free of charge to the public.

Attendance	Literature Distribution	1
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Presentations to Governments

Outreach and Education Report

Ventura County FY 10/11 - 4th Quarter

6/16/2011 **Ventura County/City Staff Fair Housing Workshop**

Marisol Arzate, Director of Outreach and Education, conducted a Fair Housing Workshop for Ventura County and Ventura City employees at the Camarillo Library in the City of Camarillo. The presentation included an introduction to the Housing Rights Center and its programs and services, as well as an overview of the fair housing laws, protected classes, unlawful practices, and landlord-tenant law. Ms. Arzate was also available to answer questions pertaining to housing discrimination and landlord-tenant issues. Sixteen (16) city staff attended the workshop. Literature distributed included: HRC Agency Brochure (E-16), What is Fair Housing (E-16), Familial Status Discrimination (E-16), Housing Rights for People with Disabilities (E-16), FH 101 Flyer (E-16), and Basic Rights for Tenants handout (E-16). Total literature distributed: Ninety-six (96).

Attendance	16	Literature Distribution	96
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Tester Trainings

5/19/2011 **Los Angeles Tester Training**

Ken Ward, FHIP Test Coordinator, conducted a Tester Training in Los Angeles. The training included an in-depth coverage of the various methods of testing used in housing discrimination complaint investigation. Seven (7) individuals from throughout Southern California were in attendance. Literature Distributed: Agency Brochure (7).

Attendance	7	Literature Distribution	7
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6/23/2011 **Ventura County Tester Training**

Irma Salgado and Leona Rollins, Case Analysts, and Monica Maldonado, FHIP Test Coordinator, conducted a Tester Training in the City of Thousand Oaks for prospective testers in Ventura County. The training included an in-depth coverage of the various methods of testing used in housing discrimination complaint investigation. Five (5) individuals from throughout Southern California were in attendance. Literature Distributed: HRC Agency Brochure (E-5).

Attendance	5	Literature Distribution	5
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Workshops for the Community

4/7/2011 **Camarillo Housing Rights Workshop**

Marisol Arzate, Director of Outreach and Education, conducted a Housing Rights Workshop for Camarillo residents and community members at the Camarillo Public Library in Camarillo. The presentation included an introduction to the Housing Rights Center and its programs and services, as well as an overview of the fair housing laws, protected classes, and unlawful practices. Ms. Arzate was also available to answer questions pertaining to housing discrimination and landlord-tenant issues. Eight (8) persons attended the workshop. Literature distributed included: HRC Agency Brochure (E-8), What is Fair Housing (E-8), FH 101 Flyer (E-8), Housing Rights for People with Disabilities (E-8), and Familial Status Discrimination (E-8). Total literature distributed: Forty (40)

Attendance	8	Literature Distribution	40
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5/9/2011 **Thousand Oaks Housing Rights Workshop**

Marisol Arzate, Director of Outreach and Education, conducted a Housing Rights Workshop for residents and community members in the City of Thousand Oaks at the Grant R. Brimhall Library. The presentation included an introduction to the Housing Rights Center and its programs and services, as well as an overview of the fair housing laws, protected classes, and unlawful practices. Ms. Arzate was also available to answer questions pertaining to housing discrimination and landlord-tenant issues. Six (6) persons attended the workshop. Literature distributed included: HRC Agency Brochure (E-6), What is Fair Housing (E-6), FH 101 Flyer (E-6). Total literature distributed: Eighteen (18).

Attendance	6	Literature Distribution	18
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Outreach and Education Report

Ventura County

FY 10/11 - 4th Quarter

5/26/2011 Ojai Housing Rights Workshop

Amy Ly, Outreach Coordinator, conducted a Housing Rights Workshop for local residents and community members at Help of Ojai. The workshop included an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws. Ms. Ly was also available answer questions regarding HRC, housing discrimination, and landlord/tenant issues. Literature distributed included: HRC Agency Brochure (E-5), What is Fair Housing (E-5), Housing Rights for People with Disabilities (E-5), Familial Status Discrimination (E-5), and FH 101 Flyer (E-5).

Attendance	5	Literature Distribution	25
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6/6/2011 Fillmore Housing Rights Workshop

Sear Nuong, Outreach Coordinator, conducted the Fillmore Housing Rights Workshop for residents and community members at the Fillmore-Piru Veterans Memorial Building in the City of Fillmore. The workshop included an introduction to the Housing Rights Center's programs and services, as well as an overview of the federal and state fair housing laws. Mr. Nuong was available to answer questions about housing discrimination and landlord/tenant issues.

Attendance	0	Literature Distribution	0
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Total Contacts	26154	Total Literature Distributed	26154
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