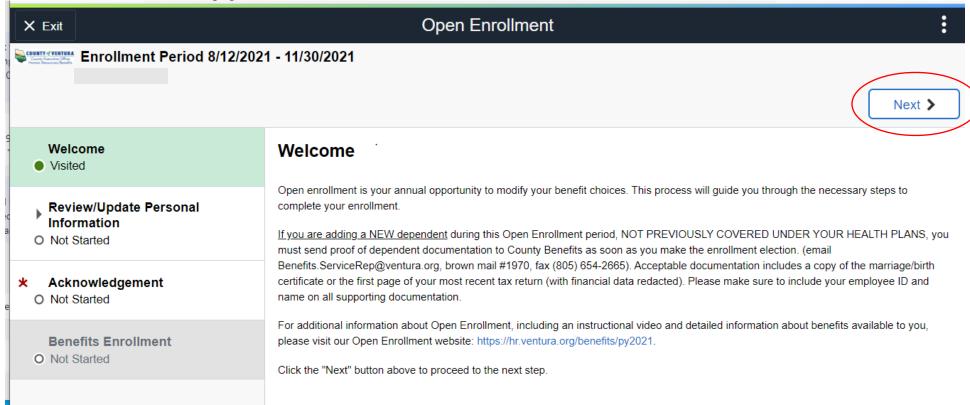
Step-By-Step Guide to Navigate Your 2023 VCHRP Open Enrollment Event

***Accessing via a smartphone or pad will limit your ability to view pages. Please access via a laptop or computer.

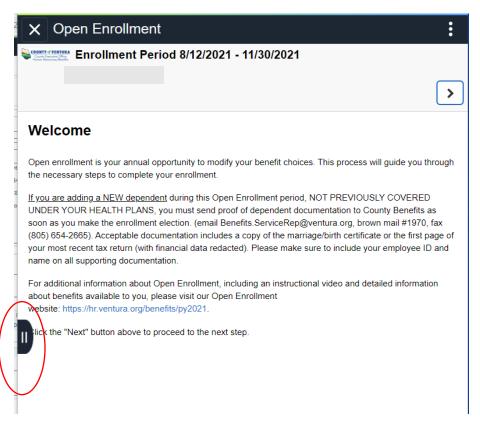
Once you click on the Open Enrollment Tile in VCHRP Employee Self-Service, you will begin the process of Open Enrollment.

1. First, review the "Welcome" page. Once you've read through and understand the information provided on this page, click "Next" to "Review/Update Personal Information." We encourage you to navigate the Benefits Open Enrollment page (link on the welcome page) to watch the short open enrollment video. We also recommend reviewing the plan information on this page and contacting the insurance plans directly if you have additional questions.

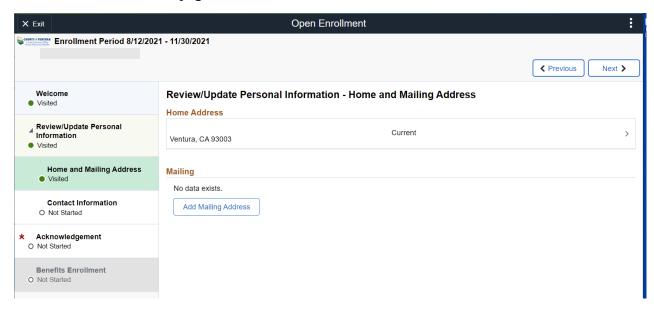
Once done with the "Welcome" page, click "Next."



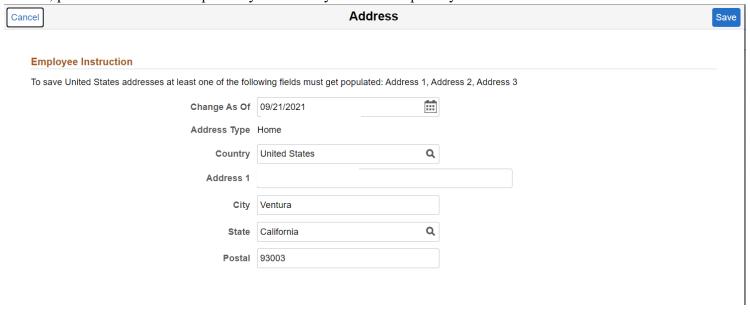
Note: If your screen is smaller than needed for the page to expand completely, it will automatically remove the Step-by-Step tabs on the left-hand side of the page and some other contact information and links on the right-hand side of some pages. You will need to click on the double lines icon to expand the selection or expand your window size when this happens.



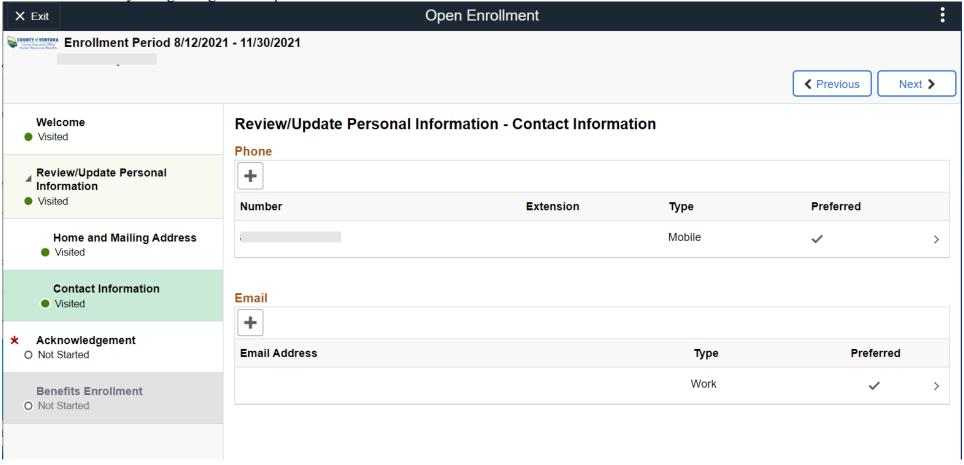
2. Review/Update Personal Information Pages: Click on the home address or the "Add Mailing Address" button to update as needed or click "Next" to move on to the next page.



If needed, you can click on the >, or anywhere on the row your address is listed and from there follow the prompts to update. If you need to add a different mailing address from the home address listed, you can click the "Add Mailing Address" button. Once you've reviewed and/or update this section, press "Next." This step is only needed if you need to update your information.



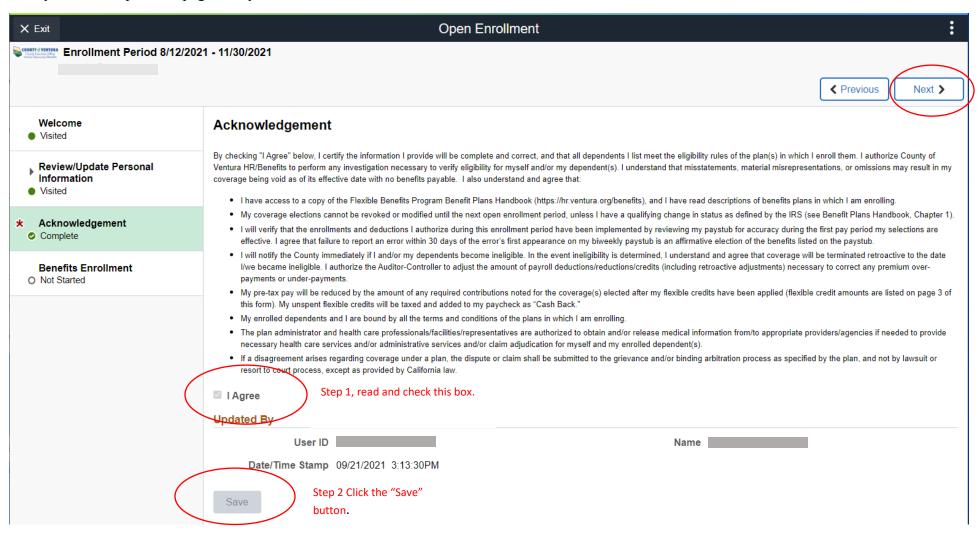
3. On this screen (Contact Information), consider adding a personal email address. This can become important when you are on a leave, and we need to contact you regarding a health plan enrollment or other benefit-related issues.



4. Read and agree to the Acknowledgment on this screen by clicking the "I Agree" checkmark box and then clicking the "Save" button. This will electronically sign and date your Acknowledgment.

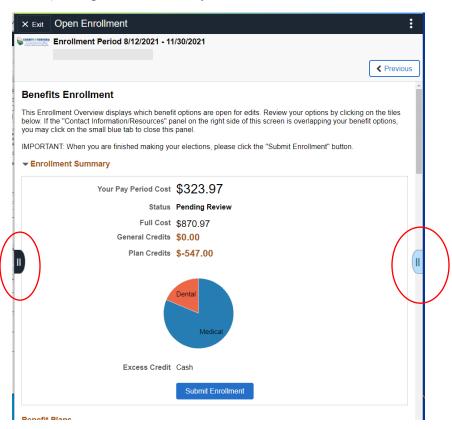
Once you Agree and click Save, you will be able to click the "Next" button, which appears in the upper right-hand corner of the screen. Occasionally, when you click next to proceed to the Benefits Enrollment page, it doesn't open (remains grayed out). If this occurs, "Exit" the Open Enrollment event and return immediately.

The system then opens the page, and you can continue.

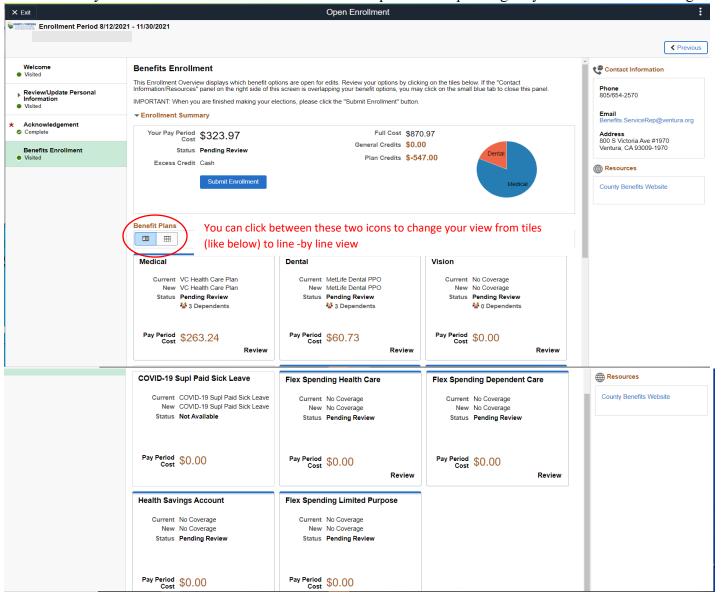


5. Benefits Elections Tab/Screen

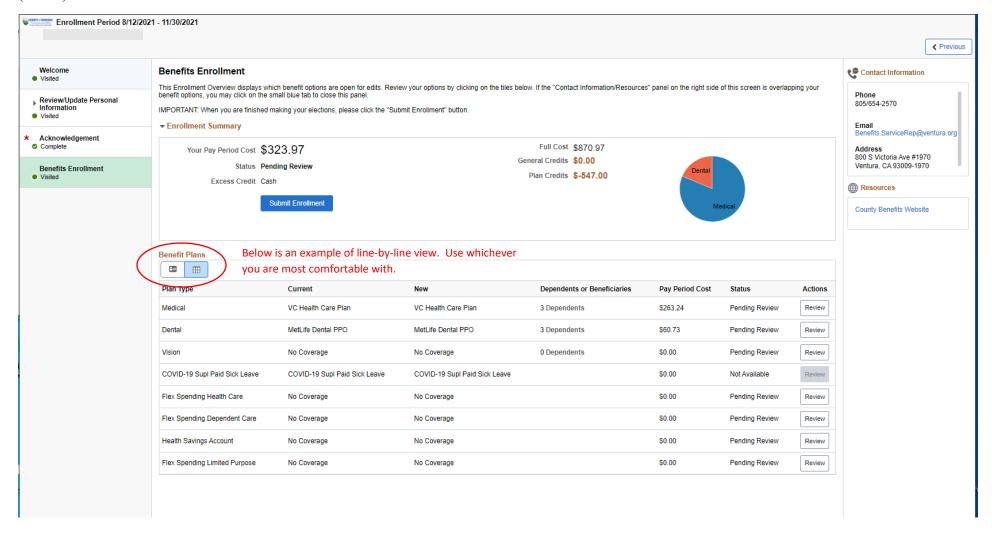
Now you've reached the Benefits Enrollment screen (Again, if this page is greyed out, just "Exit" out of the Open Enrollment event and go back in. This will make the system open this page for you to continue.) If your page is not displaying everything, you will need to click the II (example below) to expand or increase your screen size.



On the "Benefits Enrollment" page (shown below), you can review and make changes to your Benefits Elections if needed. (Remember, if you want to be enrolled in a HealthCare Flexible Spending Account and/or a Dependent Care Flexible Spending Account, you must elect EVERY year you wish to be enrolled). Review and follow the steps below. Below is a close example of what you will see in the "Tile" view, taking into consideration you will need to scroll down some to see all plan tiles depending on your screen size and magnification.



If you'd rather not view your Benefits Elections page in the "Tile" view shown above, you also have the option of viewing it in the "Line" view (below). Click the Benefit Plans icon shown below.



- 5. Continued- Medical Plan Elections- Click on Medical if needed, and you will see the medical plan enrollment page. Follow the directions on the page, as well as see below for important pitfalls. When you're done with the Medical Enrollment section, click the "Done" button.
- 5-1. Reiterating information noted in the image below. If you are adding a new dependent using the "Add/Update Dependents" button OR you show a dependent listed, but they have never been enrolled under one of your health plans, you MUST submit proof of dependent status to Benefits.ServiceRep@ventura.org as soon as you complete your enrollment.

Email the documentation and make sure to include your name and Employee ID, noting in the Subject Line: Open Enrollment Dependent Doc Proof, Name, and Employee ID. We will not process enrollment for dependents who are not verified by close of open enrollment.

5-2. Medical Opt-Out vs. Waive under the Medical section.

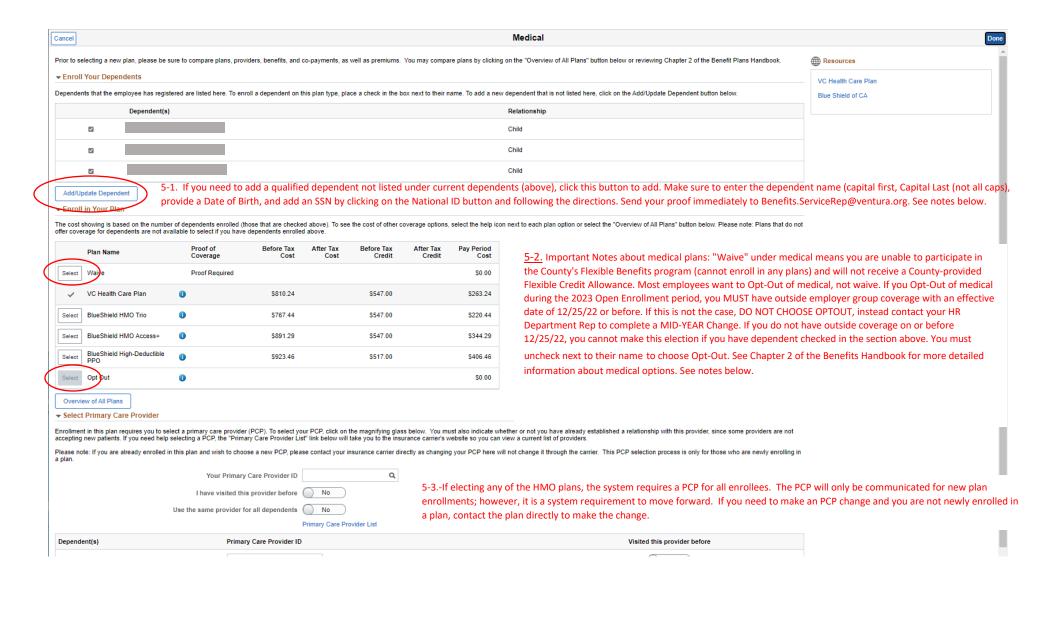
Most employees want to "Opt-Out" of medical rather than "Waive" under medical.

Waiving means you will NOT receive any portion of your Employer-provided Flexible Credit Allowance.

You will also be ineligible to enroll in health plans mid-year for ANY reason.

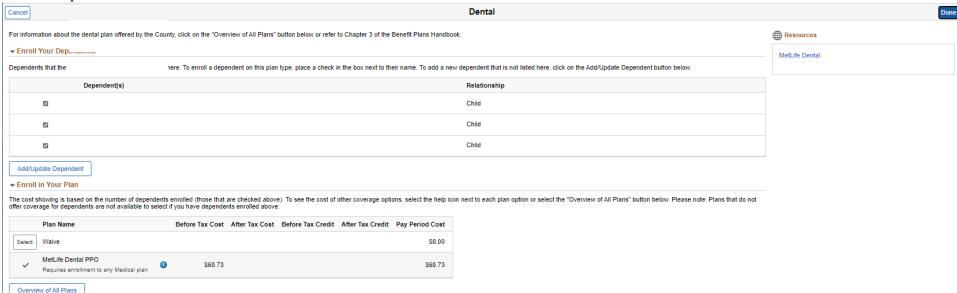
You can "Opt-Out" of medical during open enrollment ONLY if you are enrolled in other Employer Group Health Coverage BY December 25, 2022 (12/25/22). If your coverage begins AFTER 12/25/22, which we will verify before processing, and you elect Opt-out under medical, we will reenroll you in whatever medical plan and coverage level (enroll dependents) you were enrolled in before your open enrollment elections. If you want to Opt-out of medical coverage and your outside plan begins after 12/25/22, contact your Department HR Representative. They will help you submit a mid-year change to Opt-out as soon as possible after your medical coverage is effective. DO NOT elect Opt-out under medical in this situation.

5-3. If electing any of the HMO plans, the system requires you to select a Primary Care Physician. HOWEVER, the PCP information will only be transmitted if you and/or dependents are newly enrolling in the plan. If not, pick a PCP to continue your Open Enrollment elections in the system, but MAKE SURE to contact the plan directly to make any PCP changes to you and/or dependent's enrollments.

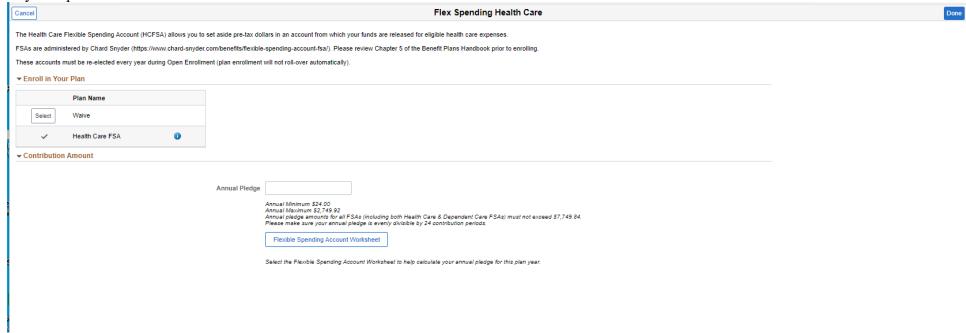


6. Continued- Other Plans- Dental, Vision, Flexible Spending Accounts, etc. on the Benefits Elections tab.

For all plans EXCEPT Medical (dental, vision, flexible spending accounts, and health savings accounts), "Waive" means you don't want to participate in that plan. If you are newly waiving one of these plans and waive is greyed out, make sure all your dependents' names are unchecked. You cannot waive a plan if you have dependents checked because you cannot "waive" a plan and have dependents checked as needing coverage under that plan.



7. Flexible Spending Accounts (HealthCare FSA – Healthcare Expenses other than those enrolled in a High Deductible Health Plan and/or Dependent Care FSA – For childcare expenses for dependents under 13 years old or some qualifying disabled adult dependents). Even if you are enrolled in one of these plans in 2022, you must make a <u>NEW</u> election for 2023 if you want to be enrolled in the plan(s), per IRS rules. Make sure your election amount is divisible by 24. If you visit one of these plans and decide not to enroll, you will need to choose "waive" to continue with your open enrollment.

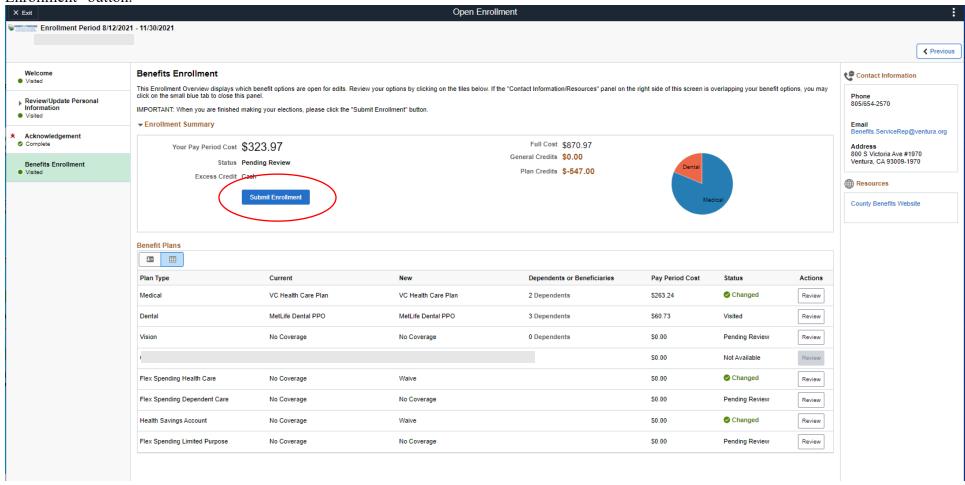


NOTE: Health Savings Accounts and Limited Purpose Flexible Spending Accounts can only be enrolled in by those employees enrolled in a High Deductible Health Plan with the County's Blue Shield HDHP. Health Savings Accounts roll over from year to year if you remain in a qualifying High Deductible Health Plan. Limited Purpose Healthcare F.S.A.'s must be enrolled in each year, just like regular F.S.A.'s. Limited HealthCare F.S.A.s is only for qualifying dental and vision expenses.

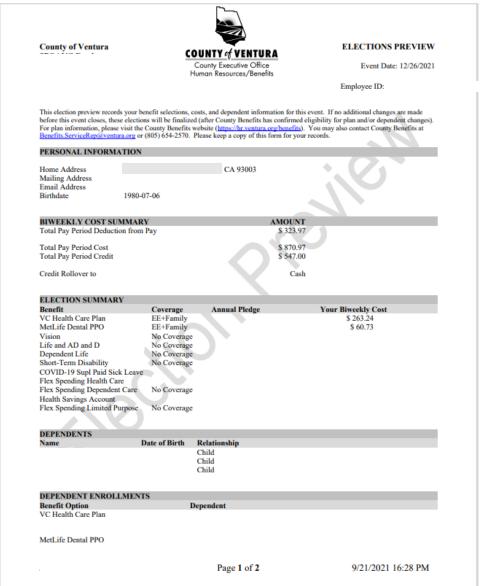
It is wise to consider contributing up to the maximum under an H.S.A. before enrolling in a Limited Purpose HealthCare F.S.A.

8. Finish and SUBMIT your Open Enrollment Elections:

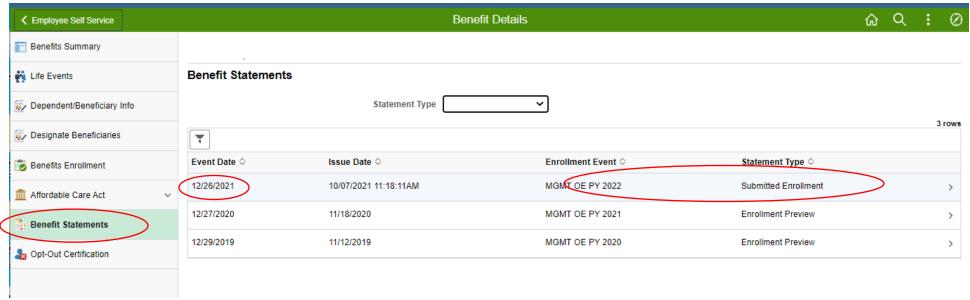
You MUST CLICK the blue "Submit Enrollment" button before exiting your Open Enrollment event, or your elections will NOT be transmitted to the Benefits Division. If you fail to submit your open enrollment elections, your enrollment will remain the same as your current 2022 elections, except for any Flexible Spending Accounts, which you will NOT be enrolled in for the 2023 plan year. You can revisit and submit changes as many times as needed during Open Enrollment. Please make sure to submit your changes by taking the essential final step of clicking the "Submit Enrollment" button.



9. Once you click on the "Submit Enrollment" button, a message will pop up "Benefits Alerts." It says that your choices were successfully submitted to County Benefits and asks you if you want to view your Preview Statement. Click to "View" and save your statement for your records. If you reaccess your Open Enrollment event and "Submit Enrollment" again, your latest elections will be updated and overwrite your Elections Preview Statement.

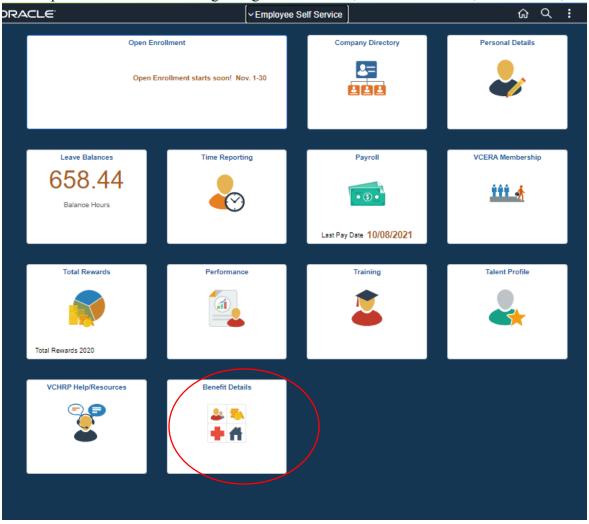


- 10. When you push the "Exit" button to exit the Open Enrollment area, the system will give you a message you should read, which says if you didn't click the "Submit Enrollment" button, you didn't submit your open enrollment elections. If you don't come back and do that before open enrollment ends, your changes will be disregarded. If you did click the submit enrollment button and the Benefits Alerts message came up stating you submitted, say "yes" you do want to exit.
- 11. If you want to view your Preview Benefits Statement outside of the Open Enrollment event, go to Employee Self-Service, Benefits Details tile, Click on Benefits Statements. Review the "PY 2023" Statement.



12. If you need to return to the Open Enrollment event to make changes and submit those before the close of open enrollment, just follow the steps above and make sure to click the Blue "Submit Enrollment" button on the Benefits Enrollments page before exiting. This will elect or overwrite (if you've previously submitted) changes.

13. After Open Enrollment closes beginning December 6th, return to VCHRP, Self-Service, Benefits Details Tile.



14. Input 01/01/23 in the date field and push "Refresh."

This will show all your Benefit elections as of the new year. There will be no correction period for the 2023 plan year, so please ensure you make all plan elections during open enrollment.

