



WOOLSEY FIRE RECOVERY INFORMATION

County of Ventura
800 S. Victoria Ave., Ventura CA

City of Thousand Oaks
2100 Thousand Oaks Blvd. Thousand Oaks, CA

FOR IMMEDIATE RELEASE

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County/City recovery partnership extends Local Assistance Center

VENTURA, Calif. – The County of Ventura and the City of Thousand Oaks will extend operation of the Local Assistance Center at the Thousand Oaks Grant R. Brimhall Library through Sunday at 5 p.m. Located at 1401 E. Janss Road in Thousand Oaks, the center opened last Thursday and serves as a one-stop resource for residents affected by the Hill and Woolsey Fires.

The Local Assistance Center will be open today and tomorrow from 9 a.m. to 7 p.m., and Wednesday through Sunday from 9 a.m. to 5 p.m., except for Thanksgiving Day when the center will be closed. Dates, hours and services are subject to change depending on demand. Bilingual staff are available to provide assistance. Those requiring transportation to the center may call (805) 375-5467.

The center is staffed by representatives from the County of Ventura, the City of Thousand Oaks, local non-profit agencies, and several state agencies, including the Department of Motor Vehicles, the Contractors State License Board, and the California Office of Emergency Services. Representatives from the Federal Emergency Management Agency (FEMA) are also present. The Local Assistance Center is a short-term facility and will close after the initial recovery period, but services will remain available as usual at city and county offices.

Residents may use the Local Assistance Center to start their recovery from the fire. Information is available regarding debris removal, permits, housing, rental assistance, vital records, property assessments, public assistance, crisis intervention and stress management, and even services such as replacing driver's licenses. Public Health resources are available on site to provide assistance, education, and connections to other health services in the community.

Additionally, representatives from homeowner's insurance companies are available to meet with the public in the parking lot at 1300 E. Janss Road during the hours that the Local Assistance Center is open.



Local Assistance Centers are serving Los Angeles County residents from 10 a.m. to 6 p.m. on weekdays at the Malibu Courthouse, 23525 Civic Center Way, Malibu, and at the Conrad N. Hilton Foundation, 30440 Agoura Hills Road, Agoura Hills.

To further aid fire victims, www.venturacountyrecovers.org is now offering a registration feature that allows residents to register their contact information to receive information on specific topics. They can also register the address of their damaged or destroyed property so that officials can proactively provide them with information and official notices related to the rebuilding process.

Because there will be numerous updates to the site as new information becomes available, registering on the site will help to ensure that current information gets to the people who need it most.

The registration feature is fully accessible by mobile, tablet and desktop devices.

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