



WOOLSEY FIRE RECOVERY INFORMATION

County of Ventura
800 S. Victoria Ave., Ventura CA

City of Thousand Oaks
2100 Thousand Oaks Blvd. Thousand Oaks, CA

FOR IMMEDIATE RELEASE

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County/City recovery partnership opens Local Assistance Center

VENTURA, Calif. – On Thursday, November 15 at 1:00 p.m., the County of Ventura and the City of Thousand Oaks will open a Local Assistance Center at the Thousand Oaks Grant R. Brimhall Library. Located at 1401 E. Janss Road in Thousand Oaks, the center is a one-stop resource for residents affected by the Hill and Woolsey Fires.

The Local Assistance Center will be open this Thursday at 1:00 p.m. through next Tuesday, from 9 a.m. to 7 p.m. on weekdays, and 9 a.m. to 5 p.m. on weekends. Dates and hours are subject to change depending on demand. Bilingual staff will be available to provide assistance. Those requiring transportation to the center may call (805) 375-5467.

The center will be staffed by representatives from the County of Ventura, the City of Thousand Oaks, local non-profit agencies, and several state agencies, including the Department of Motor Vehicles, the Contractors State License Board, and the California Office of Emergency Services. The County of Los Angeles will also have representatives on site to assist Los Angeles County residents. The Local Assistance Center is a short-term facility and will close after the initial recovery period, but the services will remain available as usual at city and county offices.

Residents will be able to use the Local Assistance Center to start their recovery from the fire. There will be information on debris removal, permits, housing, rental assistance, vital records, property assessments, public assistance, crisis intervention and stress management, and even services such as replacing driver's licenses. Health care resources will be available on site to provide assistance, education, and connections to other health services in the community.

Additionally, representatives from homeowner's insurance companies are invited to meet with the public in the parking lot at 1300 E. Janss Road during the hours that the Local Assistance Center is open.

To further aid fire victims, [Ventura County Recovers](#) is now offering a registration feature that allows residents to register their contact information to receive information on specific topics. They can also register the address of their damaged or destroyed property so that officials can proactively provide them with information and official notices related to the rebuilding process.



Because there will be numerous updates to the site as new information becomes available, registering on the site will help to ensure that current information gets to the people who need it most.

The registration feature is fully accessible by mobile, tablet and desktop devices.

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