

COUNTY OF VENTURA – TRAINING AND DEVELOPMENT CEO-HR

Cultural Diversity and Inclusion Task Force Meeting					
Date: April 27, 2	2017	Time:	1:00-4:00pm	Location: HOA Room 231	
Facilitator: Angela Antenore		Note taker:	Note taker: Betsy Swanson Hollinger		
Attendees: Shawn Atin, Claudia Bautista, Erik Cho, Tabin Cosio, Jackie Griffin, Melissa Livingston, Joseph Moore, Jennifer Orozco, Barry Parker, Ramon Tejada, Staff: Jim Dembowski, Betsy Swanson Hollinger, Angela Antenore (consultant) Not attended: Matt Smith					
Agenda Item	Discussion Summary and Agreements				
Welcome and Introductions Agenda Review	Dr. Ramon Tejada welcomed everyone, and introduced Angela Antenore, a strategic planning and diversity and inclusion subject matter expert and consultant Angela reviewed the agenda and the goals for the meeting: A. Determine key goals, strategies and priorities of the D&I DITF for 2017-18 B. Discuss how to amplify efforts to practice inclusion and support employee engagement in the County of Ventura C. Prioritize and make recommendations for programs, projects and/or policies to support the internal workforce to practice inclusion and support engagement D. Agree upon roles for DITF members to implement and adopt practical strategies to support mentoring and engagement				
HCI Diversity and Inclusion Conference Update	Betsy provided an overview of the 2 day D&I Conference and passed out a summary of the key take away. A web link to the conference presentations was also provided.				



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Introductory Activity

Angela asked each member to speak briefly on member's: Name, Role in the County and:

1) a suggested goal for the DITF for the next 12-18 months

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2) A quick request for what they need to be a champion representing the DITF in their agencies and the organization – get clear on their role and what they can/will commit to

Responses included:

- Understanding your own biases
- Not just using D&I as buzz words but being a leader that demonstrates D&I in action
- Taking back a system to implement with team members, that is clearly defined and accessible to understand
- Setting goals and objectives, thinking outside of the box
- How to be a more inclusive and engaging manager and actively engage employees
- Bring back better recruitment strategies; recruiting for Spanish speaking; as candidates come but don't stay
- Get more comfortable being uncomfortable
- Empower our managers to make change, be a model for vulnerability, feedback and effective change making
- Actionable programs that are fair
- More self-awareness
- Increase the communities perception that COV is able to move D&I to an area that makes a difference and is sensitive to community perspectives

Ground Rules:

- 1. Be curious
- 2. Listen with ear, mind and heart
- 3. Allow different voices to be heard
- 4. Have a bias toward action
- 5. Use consensus strategically
- 6. Be courageous in the group
- 7. Model active engagement
- 8. Have fun

Ground Rule setting



COUNTY OF VENTURA – TRAINING AND DEVELOPMENT CEO-HR

Discussion of	Angela walked the group through the logic model:		
Assumptions and the	Logic Model/Theory of Change		
Logic Model	Consider the Mission Assumptions		
	Measures Inpacts SubLotion Cuttomer		
	People Stratepes How		
	Need to start with why, and define what we want to do		
	Need to measure what we do		
	Needs to be "adaptive" for adaptive challenges, and iterative		
	 Some ideas will be technical and some adaptive 		
	 Adaptive will take longer to see and measure 		
	Task Force will be around as long is it's relevant, be a listening board and self-generating		
	Growing the Task Force needs members to be ambassadors and bringing new people in over time will make the		
	changes more sustainable		
	Most effective D&I work is not stand alone, but imbedded into an organizations regular practices		
	Next meeting confirm voluntary or mandatory training.		
Ideas for Action:	Discussion on ideas for action:		
Outcomes	Hiring, promotional practices and systems to support managers		
Catoomes	 Onboarding/orientation, include a culture of engagement for new employees 		
	Mentoring/coaching Training		
	Training Training		
	Creating a culture of inclusion and engagement for all employees		
	Support managing issues when they arise		
	ID "Best Practices" across departments		
	Keep the community in mind		
	Look at manager demographics		
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Strengths,		
Weaknesses,		
Opportunities and		
Barriers		

Task Force members did a round robin and wrote up on the poster paper the following strengths, weaknesses, opportunities and barriers

Strengths:

- County training programs
- County is diverse
- Supportive leadership
- Full service County
- Desirable location
- Value of empowered workforce
- Employee engagement with the mission
- Willing to engage and stretch

Opportunities:

- Exemplary leader/model for others
- Huge opportunity to attract talent
- Responsive to community service needs
- Leverage Task Force and Technology
- Keep informed by community on progress
- Improve recruitment screening and testing

Weaknesses:

- Size of the county and geographic locations
- Hiring and promoting like mindedness
- Timeliness of recruiting and marketing
- We don't know our weaknesses
- Silo'ed organizationally limits the values of ideas, innovation and creativity
- Tools and processes can be inflexible and ridged-"limiting"
- · Civil service requirements/critical view

Barriers:

- Public perception of government
- Own mindset/not self-aware
- Not thinking globally
- Demographics of County
- Past practices
- Unions
- · Lack of diversity in leadership
- Manger's habits



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Final selection of two Ideas for Action:	 Screening/Hiring/Promotional Processes (for incoming/new staff): Mel, Jennifer, Joe, Barry Engagement (all staff): Jackie, Tabin, Claudia, Erik Specifically, in preparation for the next meeting of the DITF each group will report out about these key themes: 	
	 What existing approaches/efforts are thought to be strengths - effective methods approaches to support efficient and effective screening / engagement. What potential obstacles/weaknesses were identified by your groups which may detract from effective and efficient screening / engagement. 	
	Please submit input in writing to Betsy by Friday May 26 th .	
Next Meeting:	Thursday, June 1	
	9:00 AM-12:00 PM	
	HOA Atlantic Con. Room	