(a) A system is in place to assess the satisfaction of both collocated and noncollocated partners with the AJCC and its services.

The system to assess the satisfaction of both collocated and non-collocated partners is currently approached in an information basis by individual meetings with AJCC Consortium Managers or per email request/feedback. A customer satisfaction survey will be implemented as part of a new AJCC website in process of development to specifically include this type of function.



AJCC One-Stop Operator Consortium Meeting February 26, 2018, 3:00 p.m. – 3:00 p.m. Agenda

New Agenda Items:

Events Update Regional Training Coordinator AJCC Program Procedures – Co-Enrollment AJCC Partner Program Roles East County Partner Meeting Request

Ongoing Agenda Items:

East County Career & Resource Fair VOS Greeter

(b) Both collocated and non-collocated partners believe that the AJCC adds value to their program and their customers.

The collocated and non-collocated partner's opinion likely varies from various partners. The partners with long-term history of coordination remain onsite and some have increase their on-site AJCC participation. These partners include Salvation Army (Homeless Veteran's Services); Armed Forces Corporation (AFC-Veteran's Financial Coaching); Department of Rehabilitation (DOR) and Senior Employment Resources (Senior Employment). Our most recent on-site partners include Tribal TANF, Ventura County Office of Education and Oxnard Adult Education. Tribal TANF will schedule full-time hours at the center; Oxnard Adult offers 12 hours of ESL instruction and VCOE participation.

Salvation Army (Homeless Veteran's Services)

Are you a veteran in need of employment?

The Haven Veteran's Employment Services Program is a veteran-centered employment program designed to provide veterans with a customized approach to career development.

OUR ARRAY OF SERVICES INCLUDE:

- Assessments to determine career interests, strengths and talents
- Assistance with overcoming barriers to employment
- Resume development, interview skills training and job search strategies
- Individualized in-depth job search
- Connection with training and housing resources
- Pre-employment counseling and supportive services
- Post-employment coaching and supportive services

WHO IS ELIGIBLE TO RECEIVE THESE SERVICES?

- Be a veteran who was not dishonorably discharged
- Unemployed or under-employed
- ▹ Low or unstable income

FOR MORE INFORMATION PLEASE CALL US!

WEST LA COUNTY (310) 694-7332

SOUTH LA COUNTY (310) 562-2874 NORTH LA COUNTY (310) 562-0 357

VENTURA/SANTA BARBARA COUNTIES (310) 592-9856 Armed Forces Corporation (AFC-Veterans Financial Coaching)

Free Financial Coaching for Veterans

Call us to learn more about the program.

American Job Center of California, County of Ventura, Human Service Agency- has partnered with *the Consumer Financial Protection Bureau* to provide free financial coaching services to veterans. Financial coaches provide support, encouragement, accountability, and tools to help make informed decisions.

Who is eligible for this service?

- Veterans
- Inactive National Guardsmen and Reservists
- Immediate family members

A financial coach is a trained professional who will guide you in a process that is non-judgmental and based on your goals. Financial coaches provide support, encouragement, accountability, and tools to help you make informed decisions.

- One-on-one: Your coach will work with you to help you identify your financial goals, create a plan, and track your progress
- Personalized: The coaching relationship starts with you. Your financial coach will meet you wherever you are on your financial journey.
- No cost to you: The financial coaching services are offered at no cost to you and with no strings attached.

We do not sell products or give advice on specific investment

Financial coaching is provided through an initiative of the Consumer Financial Protection Bureau (CFPB), a federal agency. This program is managed through a contract with the Armed Forces Services Corporation (AFSC).

Tele-coaching and virtual coaching services available.

Contact:

Lucia Trujillo, JD, AFC Financial Coach Desk: 805-289-8124 Mobile: 805-335-0383 Itrujillo@afsc.com

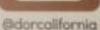


Department of Rehabilitation

CH ON STREET



California Department of Rehabilitation







What are the eligibility requirements?

- 55 years or older
- Be unemployed & need further training to perform jobs available in the area
- Be a resident of the county where the program is managed by SER
- Authorized to work in the U.S.
- Meet family income requirements (Limit of 125% of Poverty Guidelines)

| 2018 Poverty Guidelines For the 48 Contiguous States and the District of Columbia | | |
|--|---|--|
| Persons in Family/Household | Poverty Guideline (x125%) | |
| 1 | \$15,175 | |
| 2 | \$20,575 | |
| 3 | \$25,975 | |
| 4 | \$31,375 | |
| 5 | \$36,775 | |
| 6 | \$42,175 | |
| 7 | \$47,575 | |
| 8 | \$52,975 | |
| | with more than 8 persons, h additional person. | |

SER SCSEP is funded by the U.S. Department of Labor and focuses on the needs of mature workers, the community and employers. SER SCSEP prepares eligible mature workers for unsubsidized jobs through training at community based organizations. The eligible worker will receive a stipend while he or she is in training with the goal of getting unsubsidized employment.

Discover what SER-SCSEP can offer you:

- Services tailored to each individual
- Second career training opportunities
- Training at community-based
- organizations
- Training with flexible schedules
- Receive On-the-Job Training
- Receive a paid stipend while participating

Provide acceptable source documents to prove age, income for the last 6 or 12 month (including family size), residency and employment authorization.

For more information contact: Maria Lopez @ (805) 289-8129

2901 Ventura Rd., 3rd Floor Oxnard, CA 93036



To be given to applicants/participants at orientation/informational sessions.

Effective 01/01/2018

Ventura County Office of Education

Employment Services

The Career Education Center now offers employment services to support and assist adult students. We are here to provide guidance in the areas of career assessment, resume writing, cover letter writing, interview preparation, social branding and professional networking. We strive to build lasting relationships and are passionate about serving the community through career and professional development.

Visit the Employment Center atthe CEC

- Maximize your employment opportunities by attending career readiness workshops.
- Visit an Employment Specialist to explore and discover who is hiring in your industry!
- Create a LinkedIn account to build a professional network.
- · Learn how to enhance your job search.
- Connect with potential employers and build a professional network.
- Take advantage of our job placement assistance.
- Establish professional relationships with teachers and peers.



SERVICES

Classroom Topics:

- Resume Writing
- Cover Letter Writing
- Interview Preparation
- Social Branding
- Networking
- Industry Guest Speakers

Career Counseling:

- Career Assessment
- Resume & Cover Lette
- Interview Practice
- Job Search Tips
- Exposure to social media and how to utilize it more effectively

CONTACT



Employment Specialist David Mason dmason@vcoe.org 805.437.1452

Career Education Center 465 Horizon Circle Camarillo, CA93021 Newest Partner – Owens Valley Career Development Center

WENS VALLEY AREER DEVELOPME LTANE NTER TR IRA COUNTY IS NOW SERVING VENT

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES INCLUDE:

- Monthly Cash Assistance
- Employment Services
- Vocational Training & Education
- Culturally Relevant work activities
- Prevention Programs
- Youth Employment Services
 Tutoring
- Youth Leadership Development
 Alcohol & Drug Prevention
 Life Skills

- Culturally Relevant Activities Language Revitalization

SUPPORTIVE SERVICES INCLUDE:

Transportation Assistance

ARE YOU OR SOMEONE IN YOUR FAMILY NATIVE AMERICAN?

- Childcare Assistance
- Housing & Utility Assistance
- Clothing for School/Work
- Tools for Work

For more Information please call 1(800)924-8091



ARE YOU OR SOMEONE IN YOUR FAMILY NATIVE AMERICAN?

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES INCLUDE:

Monthly Cash Assistance

- Employment Services
- Vocational Training & Education
- Culturally Relevant work activities
- Prevention Programs
 - uth Employment Services
- Tutoring
- Youth Leadership Development
- Alcohol & Drug Prevention
- Life Skills
- Culturally Relevant Activities
- Language Revitalization

SUPPORTIVE SERVICES INCLUDE:

IG VENTURA COUNT

- Transportation Assistance
- Childcare Assistance
- Housing & Utility Assistance
- Clothing for school/work
- Tools for work

For more information please call I(800)924-8091

OWENS VALLEY CAREER DEVELOPMENT CENTER Tribal TANF Program Site Locations

| Inyo County: | |
|------------------------|----------------|
| Bishop | (760)873-5107 |
| Big Pine | (760)938-3355 |
| Lone Pine | (760)876-4300 |
| Kern County | |
| Bakersfield | (661)323-1086 |
| Lake Isabella | (760)379-4770 |
| Tulare County | |
| Porterville | (559)791-9271 |
| Tule River | (559)782-8211 |
| Visalia | (559)738-8248 |
| Fresno County | |
| Big Sandy/Auberry | (559)855-7575 |
| Fresno | (559)226-2880 |
| Cold Springs/Tollhouse | (559)855-7570 |
| Kings County | |
| Hanford | (559)582-555 |
| Mono County | |
| Coleville | (530)495-1000 |
| Ventura County | |
| Oxnard | (800)924-8091 |
| | |
| Toll Free Number - | (800) 924-8091 |

OVCDC **MISSION STATEMENT**

The Owens Valley Career Development Center is a dedicated AmericanIndian organization operating under a consortium of Sovereign Nations. Whereby, providing the opportunity for improvement in the quality of life by focusing on education and self-sufficiency while protecting, preserving and promoting our cultures in the spirit of positive nation building for Native people of today and generations of tomorrow.



Toll Free Number - (800) 924-8091 www.ovcdc.com

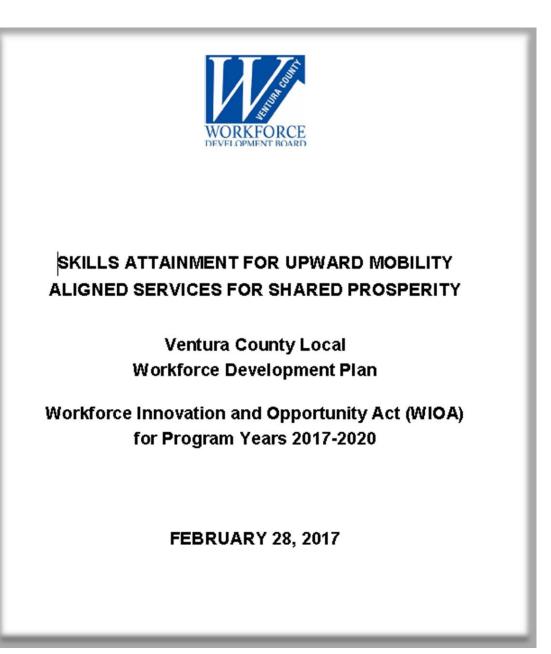


Cash Assistance Program

Dedicated to Providing American Indians with quality education programs and opportunities.

(c) The required AJCC partners meet on a regular basis to discuss the One-Stop system and the AJCC's contribution to the system and make recommendations for continuous improvement

- Excerpt from Ventura County Local Workforce Development Plan
- All AJCC's partners meet on a bi-monthly basis (See Attached Meeting Calendar)



3C. Local Board Services and Service Delivery Strategies

How Local Board Will Work with Entities implementing Core Program to Expand Access to Employment, Training, Education, Supportive Services for Eligible individuals with Barriers to Employment (Targeted Populations WIOA Section 24 A-M)

In the Ventura County region, the WDBVC has had a long history of working together with partners to serve at risk-populations with barriers to employment and aligning training, education and services to supply the skills, service support, and training needs of Ventura County's employers. Bi-monthly WDBVQ sector committee meetings include active participation by members representing core WIOA programs: Title I (Community Services Department of the Human Services Agency and EDC-VC); Title II (Ventura County Community College District, Office of Education and Adult Education Consortium); Title III (EDD); and Title IV (California Department of Rehabilitation). Since June 2016, the WIOA AJCC partners have been meeting to collaborate in creating awareness of each entity's unique program needs, and to create a more cohesive and comprehensive system of AJCC services. The new AJCC comprehensive center, open in late September 2016, houses three WIOA mandated partners, their respective staffs and services: Temporary Assistance to Needy Families (TANF); WIOA Title I (Adult/Dislocated Worker programs); and state Employment Development Department (Wagner Peyser) workforce services. Monthly partner meetings identify strategies for collaborating to expand access to core programs

(d) The AJCC actively outreaches and provides access to non-collocated partner customers to participate in AJCC based services, such as workshops and recruitment events.

The California Employment Development Department

In cooperation with the

America's Job Center of California

Announce an

EMPLOYMENT OPPORTUNITY

with

Career Strategies Inc.

Company Representatives will be on-site to provide information and answer questions.

Thursday, March 29, 2018

11:00 a.m.-1:00 p.m.

America's Job Center of California in Oxnard 2901 N. Ventura Road, Third Floor, Oxnard Ca

REQUIREMENTS PRIOR TO APPLYING

- Must be registered in CalJOBSSM at <u>www.caljobs.ca.gov</u>.
- Review Job Order for complete information about available positions.
- · Call 805-288-8400 to be scheduled for an interview.

AVAILABLE POSITIONS

- 2-Maintenance Technicians JO# 15784381
- 1-Grounds Keeper JO# 15784425
- 1-Housekeeper JO# 15784439
- See addition al job listings for Career Strategies Inc. in CalJOBSSM.

ADDITIONAL INFORMATION

Pay is \$12.00 - \$15.00 an hour. Career Strategies is asking applicants to please fill out the application on the website prior to scheduling an interview. www.csiapplicant.com To schedule an interview please call (805) 288-8400.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made prior to the event by calling 805-288-8400 (voice). TTY users, please call the California Relay Service at 711.

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Page 1 of 1

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| Cat Employme | nt Services | S | | erica*sJ pps | b Services Agency bbCenter of Californias You must be registered with CalJOBS to register for Career Shops |
|------------------------|--|---|---|--|---|
| | Γ | 1ARCH | 2018 | | |
| MONDAY | TUESDAY | WEDNE | SDAY | THURSDAY | FRIDAY |
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| | | | | | Resumés that Sell OAJC 8 – 12 |
| | | | | | Tecnicas para la bús queda de trabajo OAJC 1 – 5 |
| 5 | 6 | | 7 | 8 | 9 |
| | | | | | Winning Interviews OAJC 8-12 Power of CaljOBS |
| 12 | 13 | | 14 | 15 | OAJC I -5 |
| | Veterans' Orientation | | | | Resumés that Sell |
| | OAJC 8-12 | | | | OAJC 8-12 Tecnicas para la búsqueda de trabajo OAJC 1-5 |
| 19 | 20 | | 21 | 22 | 23 |
| | | | | | Job Search / Social Media OAJC 8 – 12 El poder de CalJOBS OAJC 1 – 5 |
| 26 | 27 | | 28 | 29 | 30 |
| | Power of CaljOBS ECAJC I -4 | | | | |
| - FREE! Care | eer Shops are o | offered a | t no co | st to Job Seek | ers. FREE! — |
| LOCATION GUIDE | | | | | |
| 2900 N. M | a's Job Center – East C ladera Road, Simi Valley 805) 955-2282 | | | JC – America's Job Ce 2901 N. Ventura Roa (805) 204-511 | d, Oxnard |
| Career Shop | os are sponsored by the Human Se Equal Opportunity Employe Auxiliary aids and servic | n/Program/Service es are available upo | Workforce Serv - TDD/TTYInq n request to indi | vices, and the Workforce Develo juiries call 1 (800) 735-2922 ividuals with disabilities | pment Board |
| | WW | /w.caljol | bs.ca.g | ov | |
| | | | | ent i a | WORKFORCE DEVELOPMENT BOARD |

(e) An inventory and overview of all partner services was provided at various stages of the AJCC development. The first AJCC Career and Resource Services event was discussed with AJCC partners as a method to share information about the resources available by partners in the WIOA system. A Career and Resource fair was held on October 24, 2017 and a second similar event will be held on May 24, 2017 in Simi Valley. An inventory of all services available by partner is available.

Referrals to Partners & Community Based Organizations

1. Workforce Innovation and Opportunity Act (WIOA)

The Workforce Innovation and Opportunity Act or WIOA was enacted in 2014 and it replaced the Workforce Investment Act of 1998. The WIOA program offers individualized services that include Vocational Training or On the Job Training through case management. WIOA individualized serviced require enrollment into the program. There are three ways to qualify for the program and priority is given to US Veterans and their spouses. Customers can qualify by falling under the low income guidelines and qualifying as a dislocated worker. Individuals also need to be 18 years of age or older, have proof of right to work in the United States and be registered with selective services if born after 12/31/1959 and are males. Customers interested in the program need to be registered in CalJOBs and must register for orientation in the CalJOBs program.

2. Steps-Youth

Eligible youth must be on probation and must be 16-21 years of age. This program focuses on job readiness and prepares youth for employment.

3. CalWORKs Housing Support Program (CHSP)

The CalWORKs Housing Support Program (CHSP) provides help to homeless families or families who are at risk of becoming homeless. This program assists clients who are already receiving CalWORKs benefits or who have applied. The program assists clients into rental housing. If clients have questions they can all (805)388-1811or they can contact their CalWORKs employment specialist. The Employment specialist can complete a referral to CHSP.

4. California Employment Development Department EDD (Unemployment Insurance)

The Unemployment Insurance (UI) program pays benefits to workers who have lost their jobs and have met the programs eligibility requirements. In order to receive benefits, individuals must file a claim. Individuals can file a UI Claim online at <u>www.edd.ca.gov</u>. Individuals can also file a claim by calling 1-800-300-5616. Individuals filing a claim must have received enough wages during a specific period, be totally or partially unemployed, be physically and able to work and be actively training for work. The America's Job Center's Resource Center has computers and phones individuals can use to file a claim.

5. Department of Rehabilitation

Contact Department of Rehabilitation's main office at 805-385-2400 to schedule an intake appointment. Or schedule an appointment with onsite representative Gabrielle David at 805-385-2416. Gabrielle is only available on site on Tuesdays from 8am-1230pm. The Department of Rehab provided assistance to individuals with a disability to obtain employment. Customers who are interested must have a physical or mental impairment that makes it difficult to get or keep a job. Some examples of services are: Career education and training, Job search, Transportation, Assistive technology, counseling and Training. For more information, individuals can visit the website at http://www.dor.ca.gov

6. Ventura Unified School District (VACE)-Adult Education-Ventura Unified School district

VACE is under the Ventura Unified School District and it offers education for all individuals who are interested and there are different types of classes and schedules. Customers interested in attending can contact 805-289-7925 or may visit VACE at 5200 Valentine RD 93003. VACE offers a variety of technical education programs as well as classes to obtain high school diploma or GED. Individuals can also visit the website to obtain more information http://www.adultedventura.edu/

7. Conejo Valley Adult School-Conejo Valley Unified School district

Conejo Valley Adult School focuses on providing adults with opportunities to improve and enrich their lives. The adult school provides skills to transition successfully to the workforce, college or vocational programs. Conejo Valley Adult School offers various programs such as Adult High School diploma, GED program, Medical assisting, computer classes, enrichment programs, parenting classes and many more. For more information, individuals can call 805-497-2761 or visit the website at <u>http://www.conejoadultschool.org</u>. There are three ways to register: by phone, online and by going to the main office located at 1025 Old Farm Road, Thousand Oaks CA.

8. Oxnard Adult School-Oxnard Union High School District

The mission of Oxnard Adult School is to meet the needs of the local community by providing educational programs that prepare adult students fulfill their academic, professional and personal goals. Classes are open to adults (18 or over) who are not attending public school. The registration process is done in either of the following ways: In person at 1101 West Second Street Oxnard ca or by mail using the registration form. The adult school offers the following program: Adult Basic Education, Adult high school diploma, and Career Technical education, English as a second language and high school equivalency program. For any questions, individuals can visit the website at http://www.oxnardadulted.us or call 805-385-2578.

9. Simi Institute for Careers and Education-Simi Valley Unified School District

Simi Institute is accredited by the Western Association of Schools and Colleges, The majority of the programs are offered on the main school campus. Satellite locations for dental assisting, dental technology and cosmetology are located within one half mile of the main campus. Simi institute offers the following programs: medical fields, technical careers, adult courses in ESL, GED prep, High school diploma, Business and computer, Multimedia, Phlebotomist, and many more. To enroll, individuals may visit the following website https://register.asapconnected.com. For more information, individuals can visit the website at https://simiice-simi-ca.schoolloop.com or by calling 805-579-6200. Individuals can also visit the school at 1880 Blackstock Avenue, Simi Valley CA 93065

10. Ventura County Office of Education (VCOE)

The Ventura County Office of Education provides Employment Services. The Career Education Center now offers Employment Services to assist adult students. Services include career assessment, resume writing, interview preparation, social branding and professional networking. For any questions, customers can contact David Mason at 805-437-1452. For more information, individuals can visit the website at http://www.vcoe.org/

11. Ventura County Community College District

Ventura County Community College District is a public community college district serving residents throughout Ventura County. Ventura County Community College District's three colleges are Oxnard College, Moorpark College and Ventura College. These three colleges offer programs for transfer to four year colleges and universities. Admission to any of the colleges is open to any adult who can profit from instruction and opportunities. Ventura College is one of the oldest community colleges in California. Ventura College offers the following programs: Associate of Arts and Associate of sciences, Certificate of completion and proficiency awards in 61 areas of study. Financial aid and child care is available for those who qualify. For more information about Ventura College, individuals can call 805-289-6000. Moorpark College was founded in 1967. Moorpark also offers financial aid for those who qualify. Moorpark College offers the following programs: America's Teaching Zoo, Child Development Center, Forensics, Speech and Debate, and a career transfer center. Many more programs are available. For more information, individuals can call 805-652-5500. Oxnard College is a fully accredited community college. Oxnard College offers 18 certificate programs, 17 associate degrees for transfer and 37 Associate degrees with classes in over 60 disciplines. Individuals who are interested can contact the student information center at 805-986-5800. Individuals who are interested can also visit the website at <u>http://www.vcccd.edu</u>

12. Salvation Army-Haven

The Salvation Army develops strategic partnerships with employers, government and nonprofit agencies to create opportunities for Veterans to gain meaningful long term employment. Charles Smith is an employment relationship manager from the Salvation Army in Los Angeles and he is at the America's Job Center once a month. His role is to assist Veterans with career counseling, resume. Interview assistance and supportive services. For more Information, individuals can visit http://salar.my/ves.

13. Center for Employment Training (CET)

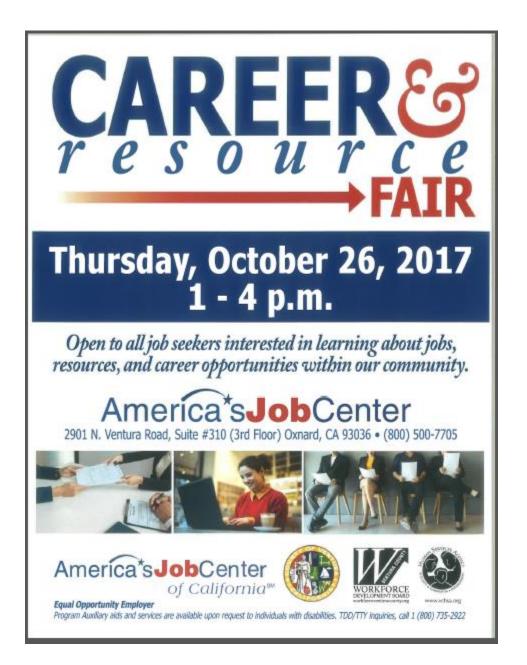
Center for Employment Training strives to provide education and supportive services to contribute to self-sufficiency. CET teaches trade skills in growing fields and provides supportive services and job placement assistance. CET has a location in Oxnard and the address is 761 South C Street Oxnard CA 93030. The contact number is 805-487-9821. For more information, customers can call or go online to https://cetweb.edu. The first step to admission is to meet with an advisor and also discuss financial aid with a financial aid officer.

14. Area Agency on Aging

The Ventura County Area Agency on Aging is an agency of the county of Ventura in charge of promoting the development and implementation of a comprehensive coordinated system of care for older individuals and their caregivers. The agency advocates for the needs of those 60 years of age or older in the county promoting leadership and promoting citizen involvement. The agency provides a benefit enrollment center which is a one stop shop center that helps low income seniors find and apply for public health benefits. The agency also provides case management to older adults in order to delay older adults from going into nursing homes. The agency also assist with providing older adults with an emergency kit and education regarding fall prevention. The center also assists with housing transportation, legal counseling and more. For more information, customers can visit the website http://vcaaa.org or call 805-477-7300. The agency is located at 646 County Square Drive Suite 100 Ventura CA 93003.

15.SER Jobs for Progress

Contact Maria R. Lopez at 805-289-8129 if customer is looking for employment or training opportunities. The requirements are: unemployed, at least 55 years of age, must meet income criteria guidelines and must be resident of Ventura County. The program provides part time paid community service job training for low income seniors 15-20 hours per week at \$10.50 an hour. This program is funded by the Ventura area Agency on Aging. (Flyer attached)





(f) One-Stop system marketing materials have been developed that overview all partner services for distribution to customers at the AJCC and at all non-collocated partner locations.



Workforce Innovation & Opportunity Act



WIOA is customer-focused, placing job seekers and businesses at the center of the workforce system.



Workforce Innovation & Opportunity Act Vision



America*sJobCenter

- Needs of business and workers drive workforce solutions.
- One-Stop Centers provide excellent customer service and focus on continuous improvement.
- The workforce system supports strong regional economies and plays an active role in community and workforce development.

America's Job Center (AJCC) Service Delivery Purpose

 Your local AJCC offers a cohesive and comprehensive system of workforce services.

of California*

- Primary on-ramp for providing access to priority industry sectors and career pathways.
- Improve customer access to resources and services including employment, education, career guidance and training services - "bricks and clicks"
- Prepare job seekers with skills necessary to address local workforce demand

America*sJobCenter

Onsite Program Locations

Comprehensive Center: West County 2901 N. Ventura Road Oxnard CA - @ River Park Affiliate Site: East County 2900 Madera Road Simi Valley

Multiple Self-Service Resource Centers Santa Paula, Ventura; Thousand Oaks Fillmore

America*sJobCenter of California*

Onsite Program Access

- Title I Adult, Dislocated Worker, & Youth Services: Human Services Agency, County of Ventura
- Title III Wagner-Peyser: Employment Development Department
- CalWORKs Welfare-to-Work Employment Services: Human Services Agency
- Jobs for Veterans State Grants: Employment Development Department
- Department of Labor Veterans' Financial Coach: Armed Forces Corporation

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of California™

- Veterans' Homeless Services: Salvation Army Haven
- Title IV Vocational Rehabilitation Representative: California Department of Rehabilitation
- Youth Employment Opportunity Program: Employment Development Department
- Unemployment Insurance
- Trade Adjustment Assistance Act

Partner Services - Electronic & Offsite Access

- WIOA Title II Adult & Literacy: Ventura County Office of Education; Conejo Valley Adult Education; Oxnard Adult School; Simi Valley Adult School and Career Institute; Ventura Adult and Continuing Education
- Adult Education: Fillmore Unified School District; Moorpark Unified School District; Ojai Unified School District; Santa Paula Unified School District; Ventura County Adult Education Consortium
- Unemployment Insurance Compensation: Employment Development Department
- Carl Perkins Career Technical Education: Ventura County Community College District; Ventura County Office of Education
- Title V Older Americans Act: Area Agency on Aging, County of Ventura; Ser-Jobs for Progress; National Association for Hispanic Elderly
- Migrant Season Farmworkers: Center for Employment Training;

America*sJobCenter of California*

AJCC Services

Job Search Tools and Services:

- Business resources including free internet and use computers and ergonomic workstations; computer docking stations; printers, fax machines, scanners; telephone and childcare waiting room.
- Business Resources:
 - Targeted recruitment to help employers find qualified candidates; interview rooms; pre-screen candidates; access to online job matching system at nocost to employers (CalJOBSsm); access to business services (OJT, Customized Training, Bonding; ETP)

Access to California's Labor Exchange

 CalJOBSsm to find job openings; virtual recruiter; no-cost service for employers to fill positions; pre-screen candidates; access to labor market information and available 24/7.



AJCC Resource Room

Job Search Resources:

- Using CalJOBSsm to find job openings, Job listings and employer information, resume building, networking and interviewing help, job search tips and online job banks, career guidance to growing occupations; job preparation workshops; business resources including computers, printers, fax machines
- Education and Training:
 - Access to information on education and training, On-the-job training, Registered Apprenticeships; Professional certifications and occupational licenses.
- Career Path Guidance:
 - Create and post resumes online, career research tools, skills and career assessment tools, online learning resources.

Financial Assistance and Resources:

- Assistance in accessing Unemployment Insurance
- Title I Training funding and support services
- Trade Adjustment Assistance (TAA) training funding
- Priority of Services to Veterans, including Homeless Veterans
- Support services to individuals with disabilities
- Financial assistance to low-income individuals with families

America*sJobCenter

of California*

Program Services

- significant barriers to employment
- Financial Coaching for Veterans
- Employer Services -
- On-The-Job Training
- Career Guidance/Assessment
- **Training Provider Information** ۰.
- **Public Assistance Services** ۰.
- CalWORKs Welfare-To-Work

Employment services for Veterans with 🛛 💠 Adult / Dislocated Worker Employment and **Training Services**

- Employment services for Ex-Offenders
- Individualized Employment Plan
- Trade Adjustment Assistance Act
- Support Services
- Job Preparation Career Shops
- Professional Employees Job Club (OPEN)
- Business Reduction/Downsizing

America*sJobCenter of California[®]





(g) The AJCC's partner referral process (as outlines in the memorandum of Understanding) is being implemented with a focus on quality referrals that are likely to convert to service. The Memorandum of Understanding explains how this is being accomplished. (Entire Memorandum is available for review)

MEMORANDUM OF UNDERSTANDING, PHASE II BETWEEN THE WORKFORCE DEVELOPMENT BOARD OF VENTURA COUNTY AND THE PARTNERS OF THE AMERICAN JOB CENTER OF CALIFORNIA SYSTEM

I. MOU Background and Purpose

This Memorandum of Understanding, Phase II ("Phase II MOU") builds upon the foundation established in the Memorandum of Understanding, Phase I ("Phase I MOU," attached as Addendum A) agreed to by all partners and approved by the Ventura County Board of Supervisors.

The Phase I MOU established a common mission for American Job Center of California (AJCC) partners in Ventura County, outlined partner responsibilities in achieving policy objectives, and delineated applicable career services to be delivered at and/or through Ventura County's AJCC system, which is comprised of a comprehensive center located in Oxnard ("Oxnard AJCC") and an affiliate center located in Simi Valley ("East County AJCC").

This Phase II MOU concerns funding the AJCC system in manner that reflects the shared mission and benefits among all AJCC partners who are deemed required partners under federal and state law.

As applicable, the parties to this Phase II MOU agree to share in funding the AJCC system, per negotiated cost structures. AJCC partners will ensure that costs are supported by accurate data, and that they are consistently and fairly applied and evaluated over time.

II. MOU Development Process

During early 2016, Workforce Development Board of Ventura County staff and Workforce Innovation & Opportunity Act (WIOA) staff engaged in a series of meetings with AJCC partners to establish an agreement concerning the operations of the AJCC delivery system. This collaboration resulted in the development of the Phase I MOU and its subsequent approval by the Ventura County Board of Supervisors in June 2016. The Phase I MOU established a cooperative working relationship among the parties and defined their respective roles and responsibilities in achieving policy objectives. The Phase I MOU also established the framework for providing services to employers, employees, job seekers and others needing workforce services. by accurate data, that the shared costs are consistently applied over time and that the methodology used in determining the shared costs is reflected in all agreements.

Methods for Referring Customers

Partners will manage referrals through:

- · The informational training of appropriate staff
- Use of the state-mandated software systems
- The creation of a portal, or "splash page," listing programs and contacts
- Use of available electronic technology

Shared Technology and System Security

WIOA emphasizes technology as a critical tool for making all aspects of information exchange possible, including client tracking, common case management, reporting and data collection. To support the use of these tools, each AJCC partner agrees to the following:

- Compliance with the applicable provisions of WIOA, Welfare and Institutions Code, California Education Code, Rehabilitation Act and any other appropriate statutes or requirements
- Common reporting and shared information through electronic mechanisms, including shared technology
- Commitment to sharing information to the greatest extent allowable under relevant governing legislation and confidentiality requirements
- Maintenance of all records of the AJCC customers or partners (e.g., applications, eligibility
 and referral records, any individual records related to services provided under this MOU in
 the strictest confidence and use of them solely for purposes directly related to such services)
- Development of technological enhancements that allow the appropriate interface of common information needs
- · Commitment to the provision of system security as agreed upon by all partners

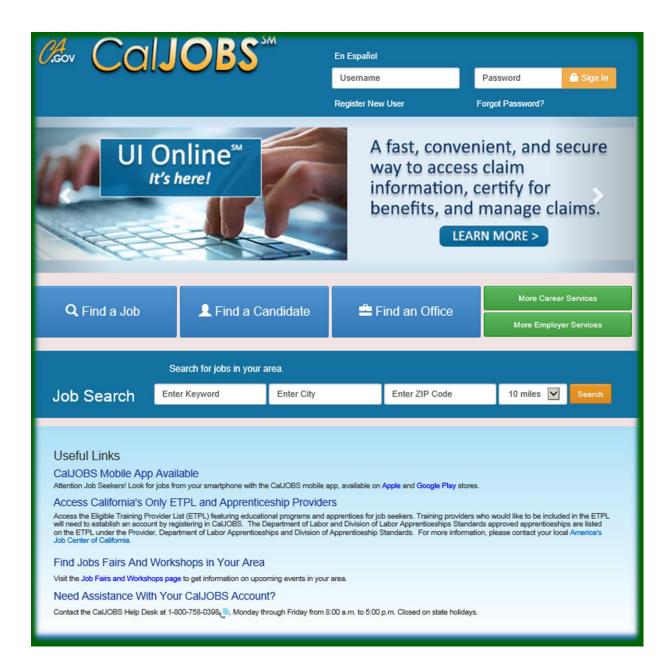
Confidentiality

Partners agree to the following:

- All applications and individual records related to services provided under this MOU, including
 eligibility for services and enrollment and referral, will be confidential and will not be open to
 examination for any purpose not directly connected with the delivery of such services.
- All partners agree to abide by the existing WDB policy on the Protection of Personally Identifiable Information, which can be found on the WDB website.
- No person will publish, disclose use, or permit, cause to be published, disclosed or used, any
 confidential information pertaining to AJCC applicants, participants, or customers unless a
 specific release is voluntarily signed by the participant or customer.
- The AJCC partner agrees to abide by the current confidentiality provisions of the respective statutes to which the AJCC partners must adhere, and will share information necessary for the administration of the program as allowed under law and regulation.

The County's Human Services Agency's Business Technology Department is in process of implementing the State Directive mandating the use of a VOS Greeter, a self-directed method for tracking customers and making referrals to various AJCC partners. The state's initial deadline of April 2 for VOS Greeter Implementation was moved to September 30, 2018 due to unanticipated concerns at a state-wide level. However, at the local level, the development of an AJCC webpage with customized features to enhance communication and CalJOBs and AJCC resources is under development. In the interim, CalJOBs, on-site or email referral process is used.





(h) Referrals are recorded and a system is in place for partners to followthrough and report progress on referrals made.



SKILLS ATTAINMENT FOR UPWARD MOBILITY ALIGNED SERVICES FOR SHARED PROSPERITY

Ventura County Regional Workforce Development Plan

Workforce Innovation and Opportunity Act (WIOA) for Program Years 2017-2020

FEBRUARY 28, 2017

2G. Regional Assessment

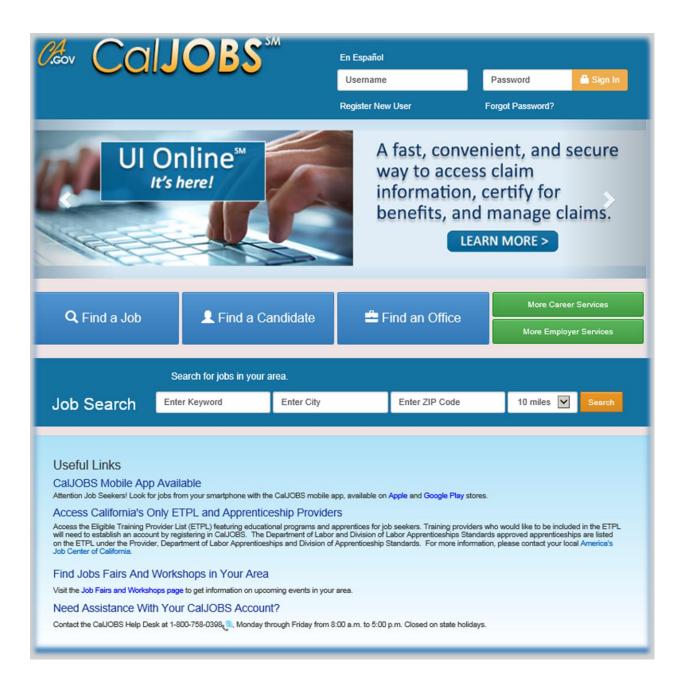
Regional Planning Unit Partner Collaboration to Track Training-Related Employment for Individuals Entering the Labor Market

Identifying ways to track training-related employment is complex and currently under discussion at the regional and state levels. While plans are in development, the Ventura County regional partners will continue to provide and exchange information. The existing labor exchange system, CalJOBs, will be used in the region to track training and employment outcomes for participants in WIOA Title I and Title III activities. This type of tracking, similar to tracking co-enrollments, is dependent on the creation and distribution of an appropriate software system for joint use by the partners. Until then, the partners will need to use their own available systems and engage in discussions about aligning client tracking and reporting systems.

To provide consistency and continuity until a regional/state tracking system is available, the regional partners will use the following guidelines for reporting WIOA measures:

- · Participant employment, measured two quarters and four quarters after program exit
- · Median wage of employed program participants two quarters after exit
- In-program, measurable skills gain of program participants in an education or training program leading to a postsecondary degree (methodology yet to be determined)
- Postsecondary credential or secondary degree attainment by program participants measured during
 participation or within one year after program exit
- One or more measures of program effectiveness serving employers (measures yet to be determined)
- For youth programs, the share of program participants who are employed or who have been placed in an education or training program within two quarters and four quarters after program exit

In addition, the regional partners are using training-related guidance from the Ventura County Adult Education Consortium (VCAEC), which has adopted shared outcome and progress measures, including employment attained. Outcomes measured are High School Graduation Rate, High School Equivalency Exam Rate, CTE Certificates Awarded, Diplomas Awarded, Transfer to Community College Rate or Higher Education, Level of Education, Jobs Attained, Professional Licensure. CASAS Level Completions and English Literacy and Civics Assessment.



The partner referral system in place for some services requires that AJCC staff provide an assessment to target populations prior to referring them for more in-depth services. For instance, disabled Veterans are priority target population and immediately provided with an assessment. Pending the outcome of the assessment results, AJCC staff refer him/her to the appropriate program for services (see an example of the assessment form and CalJOBs used to track/code this service). Additional referral process for identifying customers that may potentially benefit from Adult or Dislocated Worker training funds is also conducted using a Customer Survey used for assessing the title funding and customer needs. This information is also tracked using a "Customer Survey," and the outcome is tracked in CalJOBS_{SM}

Veterans' Services Navigator Training Hand-Outs

TABLE OF CONTENTS

FORMS

- Veterans' Intake Form (VIF) (PDF)
- Veterans' Intake Form Instructions (PDF)

PRESENTATION INFORMATION

- Veterans' Services Navigator FAQs (PDF)
- Customer Flow Chart (PDF)
- Printable PowerPoint for Note-taking (PDF)

POLICY GUIDANCE

- US DOL Veterans' Program Letter 01-14 (Internet)
- US DOL Veterans' Program Letter 08-14 (Internet)
- Workforce Services Information Notice 13-57 (Internet)
- Workforce Services Brochure "Attention All Job Seekers" (DE 8401) (Internet)

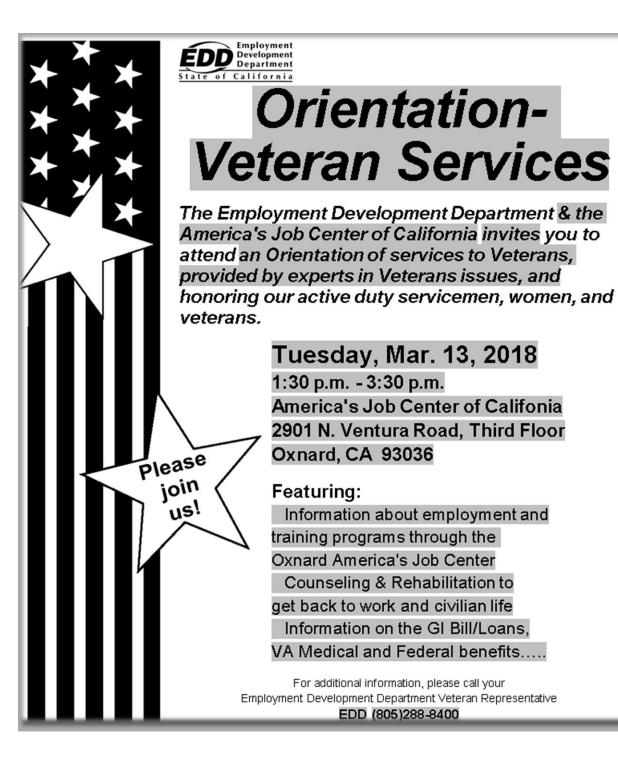
| EDD Department **C | NS' INTAKE FORM (VIF) CONFIDENTIAL** 3 MUST BE COMPLETED BY VSN) Date: |
|--|---|
| Client Name: | |
| Reason for today's visit: | |
| All below items must be checked as confirmation of c | |
| Registered in CalJOBS ^{5M} | Completed CalJOBS [™] profile |
| Completed résumé | Verified RTW documents |
| Check all that apply to client: | SECTION 2 |
| Disabled/special disabled: (Receiving VA Comp | ensation) Homeless |
| Recently separated service member and une | employed Released from incarceration |
| (27+ weeks) Lacking high school diploma or equivalent co | (within last 12 moniths) ertificate Low income |
| Veteran age 18 to 24 years old | Gold Card (Post 9/11) |
| Eligible Spouse (with SBE) | Eligible Person; (see instructions) |
| | |
| Does the eligible veteran, eligible spouse or eligi After eligibility determined, check off the remaining ap 1. Client referred to DVOP | oplicable process as confirmation of completion. |
| Does the eligible veteran, eligible spouse or eligible veteran, eligible spouse or eligible after eligibility determined, check off the remaining an 1. Client referred to DVOP Enter service code 101-Orientation a Add case note titled, *VSN Vet Intake Print and sign name below. Forward | ible person want services from a DVOP? Yes □ No □ pplicable process as confirmation of completion. SECTION 3 and 102-Initial Assessment into client's CaUOBS SM file. e-REF'D TO DVOP" I intake sheet to DVOP. I |
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(i) The AJCC connects to the community through multiple community partnerships and community access points.

The AJCC connects to the community through a variety of community partnerships such as membership with local chamber of commerce (Oxnard and Camarillo); Monthly Veteran's Orientation, WDB sector Committee participation; Latino Business Expo; Hire a Hero, Hire a Vet, Feria Campesina; Youth Job Fair (Ground hog day); Regional Roundtable; Ventura County Economic Forecast forums and Employer Advisory Council meetings and WDB sector committee meetings. In addition, AJCC managers participated in several WDB media "Workforce Wednesday" radio presentations to provide information about the AJCC services and other employer services such as Rapid Response (downsizing or plant closure service).

Membership

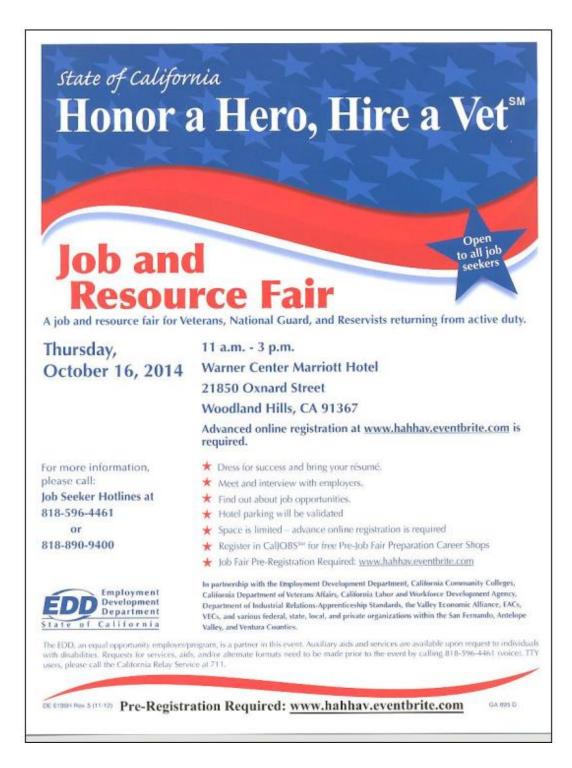
| Chamber of Commerce | Date 06/01/2017 | Number 133082 | |
|---|------------------------------|---------------------|--------|
| 00 E. Esplanade Drive, Suite 302 Oxnard, CA 93036 hone: 805.983.6118 Fax: 805.604.7331 | Date Due: Account Number: | 07/01/2017 10251 | |
| Mr. Fred Garcia America's Job & Career Center 2901 N. Ventura Road Oxnard, CA 93036 | Total Invoiced: | 450.00 | |
| INVOICE | | | |
| Annual Membership Investment - Basic Business Package 07/01/2017 to 06/30/2018 Voluntary Contribution For Oxnard Chamber PAC Fund | 400.00 | 1.00 | 400.00 |
| Membership dues in the Oxnard Chamber of Commerce are not deductible as chariable contributions for federal inc tax purposes but may be deductible as ordinary and necessary business expenses. A portion of dues, however, is n | | otal | 450.00 |
| deductible as an ordinary and necessary business expense to the extent that the Chamber engages in state or fede lobbying. The non-deductible portion of dues for 2015 – 2016 is four percent. | | Paid | 0.00 |
| 13 | Balance I | D | 450.00 |



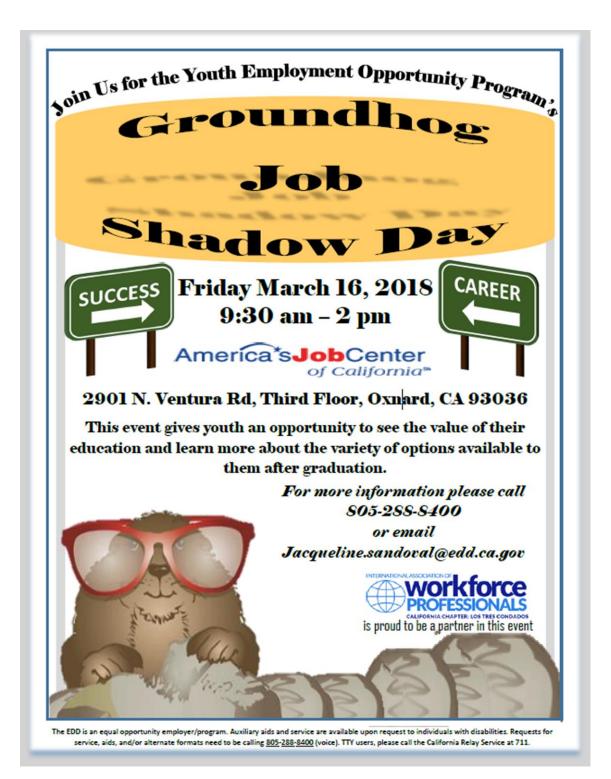
| ADULT & FAMILY SERVICES WIOA PROGRAM TEAM MEETING January 3, 2018 8:30 a.m. – 10:30 a.m. | | | | |
|--|------------|--------|--|--|
| AGENDA ITEMS/SUBJECT | DISCUSSION | ACTION | | |
| Nancy: • Review Action Items Coding Follow-Up Mid-Year Review and Planning Events Staff changes Enrollments Expenditures • WDB Policies • WDB Policies • State Monitoring • New Grants • Monthly Reports and Second Quarter • WDB Sector Meetings • AJCC HallMarks | | | | |

| | | WORKFORCE | |
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| | | WORKFORCE DEVELOPMENT BOARD OF VENTURA COUN | тү |
| | | MANUFACTURING COMMITTEE MEETING | |
| | | Thursday, February 15, 2018 8:00 a.m 9:30 a.m. | |
| | | United Food and Commercial Workers Union (UFCW) – Suite A 816 Camarillo Springs Rd., Camarillo, CA | A |
| 8:00 a.m. | 1.0 | Call to Order and Agenda Review | Alex Rivera |
| 8:02 a.m. | 2.0 | Public Comments | Alex Rivera |
| | | Procedure: The public is welcome to comment. All comments not related to items on the agenda may be made at the beginning of the meeting only. | |
| 8:05 a.m. | 3.0 | Approval of Minutes: • August 17, 2017 • October 19, 2017 | Alex Rivera |
| 8:10 a.m | 4.0 | Workforce Development Reports | |
| | | Ventura County Office of Education: Career Education | Dr. Tiffany Morse |
| | | Ventura County Community College District: Workforce Services | Dr. Alexandria Wright |
| | | California Community Colleges: Workforce Training - Manufacturing | Michael Bastine |
| | | Special Report: Moorpark College Makerspace Internship Program | Dr. Shannon Johnson |
| 8:50 a.m. | 5.0 | WIOA Planning Discussion | Alex Rivera |
| | | Joint Meeting WDB Regional Sector Committees November 16, 2017 "Skills Attainment for Upward Mobility & Aligned Services for Shared Prosperity" | |
| 9:25 a.m. | 6.0 | Committee Member Comments | Committee Members |
| | | Thomas Fire Impact | Patrick Newburn |
| 9:30 a.m. | 7.0 | Adjournment | Alex Rivera |
| | | Next Meeting Thursday April 19, 2018 8:00 a.m 9:30 a.m. United Food and Commercial Workers Union (UFCW) Suite A 816 Camarillo Springs Rd., Camarillo, CA | |
| | | uire accommodations for their disabilities (including interpreters and alternate formats) ent Board of Ventura County staff at (805) 477-5306 at least five days prior to the meeting. | |

| | Collaborative |
|--|---|
| VENTURA May 3rd, | 2018 · Ventura Fairgrounds |
| Customer: | Exhibitor Booth \$500 |
| Contact: Address: | |
| | Table Not Secure Until Payment In Full Has Been Received |
| Phone: | Paid Amount \$ |
| Fax: Email: | |
| Credit Card Billing Information | MasterCard Visa American Express Discover |
| Customer: | Check Number/Credit Card |
| Contact: | |
| | Expiration Date Security Code |
| Booth Number (s): | Please Initial and sign terms for participating at Latino Business Expo. Logo submission and print deadline: March. 1, 2017 Camera ready artwork in 300 dpi or Vector format. Transparent backgrounds preferred. Vendor to receive 10 wristbands or tickets for admittance. Vendors must be setup by 3 p.m. (No Exceptions) |
| NOTES: | Table location IS NOT secured until payment in full is received. Latino Business Expo reserves the right to change the table layout without notice. There is no exclusivity and only one vendor per table is allowed. |
| Vendor set up time: 12 noon to 3 p.m. | Banners and marketing materials can only be placed on the table/space that vendor has purchsed. |
| Vendor Mixer: 3 p.m. to 4 p.m. | All payments are non-refundable unless the promoters cancel or reschedule the event. |
| 10 W. Harbor Blvd. Doors Open to Public: | All vendors are responsible for their own powercords. |
| Ventura, CA 93001 4 p.m. to 8 p.m. | Signature Date |
| Please Make Ch | necks Payable To: |

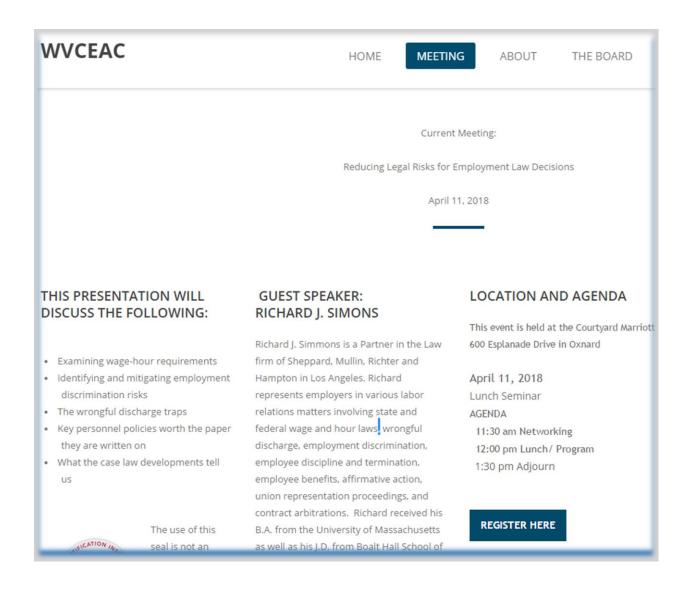


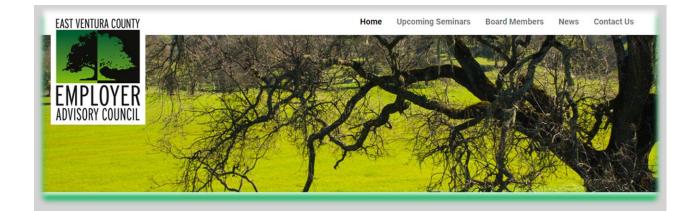




Agenda for Rapid Response Regional Roundtable Meeting hosted at the AJCC in 2017.

| Hoste | CatsJobCenter of California SM ed by America's Job & Career Center (AJCC), County of Ventura I. Ventura Road, Oxnard CA. 93036 Third Floor (805) 443-5162 Please Park anywhere on the side or back of building |
|-------|---|
| | Agenda: 9AM to 1PM May 18 th , 2017 |
| Ŀ. | Meet and Greet light Breakfast 9AM to 10 PM |
| н. | Introductions |
| ш. | Opening remarks by Marissa Mach, Deputy Director Adult Family Services |
| IV. | Approval of the minutes |
| ν. | TAA/WARN Notice Update – Elaine Elsayed (EDD) |
| VI. | Jason Valle with SoCal Insurance |
| VII. | Employment Development Department State Update Eileen Rohlfing, Regional Advisor |
| VIII. | Employer Engagement Question and Answer Panel |
| IX. | Lunch will be provided 12 PM to 1 PM |











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USEFUL TOOLS

Online Business Databases: City of Camarillo Library

Additional business databases are accessible through the City of Camarillo Public Library and its Russell Fischer Business Collection (RFBC). The RFBC offers many great resources that local entrepreneurs and startups will find very useful. You only need to apply for a City of Camarillo library card, which is free and available to both Camarillo residents and nonresidents, click here to apply. Read more ...



ECONOMIC DEVELOPMENT COLLABORATIVE - VENTURA COUNTY (EDC-VC)

The Economic Development Collaborative, Ventura County (EDC-VC), facilitates partnerships and networking within 10 cities, the County of Ventura and private resources to promote business expansion through targeted loan fund programs, manufacturing industry assistance and international trade education. 805-384-1800 x21 email

AMERICA'S JOB CENTER OF CALIFORNIA - EMPLOYER SERVICES

Businesses have convenient, confidential access to free employer services that are offered through the America's Job Center of California locations in Ventura County. These workforce development services include free employment recruitment, individualized employee training programs and online access to qualified candidates and labor market data. 800-500-7705 email

PACE

Ventura County businesses and commercial property owners interested in installing energy-efficiency improvements can now take advantage of easy, low-cost financing through CaliforniaFIRST, a Property Assessed Clean Energy (PACE) finance program for nonresidential properties. Ventura County is one of only 14 participating counties. Most clean energy retrofit installations, renewable energy generation, and water conservation measures are eligible for financing. Common projects include windows and doors, electric vehicle charging stations, lighting, solar photovoltaic, HVAC, and more. Benefits of the program include:

Low interest rates

- A longer payback period (up to 20 years)
- Property-qualified financing that is not credit-based
- Repayment obligation that stays with property if it is sold or transferred

For more information, log on to www.CaliforniaFIRST.org, email info@CaliforniaFIRST.org or call (510) 692-9995.

Staff attend Western Ventura County Employer Advisory Council Meetings.

WVCEAC Presents: Weed In The Workplace Page Please indicate if you choose alternate dietary options on reservation form If paying by company check please make sure your name is on the check Registrations close at 5:00 pm on Friday, February 9, 2018; no refunds after this date. We welcome walk-ins as space permits, on a first-come first-served basis (\$37 cash or check; we cannot accept credit or debit cards). EDD, an equal opportunity employer/program, is a partner in this event. Auxiliary aids and service are available upon request to individuals with disabilities. Requests for services, aids, and/or alternative formats need to be made prior to the event by calling 805 288-3757 (voice). TTY users please call the California Relay Service at 711. This presentation is provided for educational and informational purposes only; it does not constitute an endorsement of the curriculum or speakers by the State of California Employment Development Department (EDD) or by the Western Ventura County Employer Advisory Council (EAC). Aside from staff designated to represent EDD, we assume no responsibility for the accuracy, legality or content of the materials provided during this event. Copyright © 2016 Western Ventura County Employer Advisory Council Our mailing address is: Western Ventura County Employer Advisory Council Map P.O. BOX 52012 OXNARD, CA 93031(818) 737-1166 Want to change how you receive these emails? You can update your preferences or unsubscribe from this list Copyright © 2016 Western Ventura County Employer Advisory Council Our mailing address is:

Western Ventura County Employer Advisory Council Map

| | | WORKFORCE | |
|-----------|-----|--|-----------------------|
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