

**RFP #5730 ICD-10 Consulting  
Q&A #2  
January 3, 2014**

1. Is the current Electronic Health Record system "EHR" hosted on site or via a third party? **On site**
2. Have any payer contracts been updated with ICD-10 language and metrics? **In process, not all.**
3. Is the process of updating hard-copy forms containing diagnosis information included in the scope? **Yes** If yes, please estimate the number of forms impacted. **Up to 50**
4. Since the coder training has started, should additional time/services be included in the proposal? How many non-HIM staff, management and physicians will require training? **Pending.**
5. For professional fee services, do the physicians code the encounters or do your coders fully abstract the record? **Physicians code in Cerner, all billing is done through VCMC for both Technical components and professional components.**
6. Is the issuance of Continue Medical Education or Continuing Education Units "CME/CEUs" required for the ICD-10 training courses? **Preferred.**
7. Do the current systems have capability to provide historical reimbursement/coding data as well as provide for modeling under ICD-10? **no**
8. What is the purpose of the ICD9-ICD 10 crosswalk? Will this be to crosswalk decision support data to normalize data, reports and statistics for uniform comparison? **Internal utilization for reporting, and for training.**
9. Are there custom reports that pull information based on diagnosis data that will need to be modified and will there be resources to rewrite the reports? **There are some custom reports available, we need resources to write the reports.**
10. What is meant by "maximize net reimbursement"? Is the goal to accurately represent net revenue or ensure proper documentation and coding to optimize reimbursement under ICD-10? **By proper documentation we should optimize reimbursement.**
11. Current HCA/VCMC Organizational Chart. Use the following link.  
<http://vchca.org/t/home/organization-chart>

12. Name and location of all covered facilities. **Ventura County Medical Center and Santa Paula Hospital. Clinics are listed below.**

*Clinic Listing*

**Academic Family Medicine Center (AFMC)**

Ventura, CA 93003

**Academic Family Medicine Center Urgent Care**

Ventura, CA 93003

**Anacapa Surgical Associates**

Ventura, CA 93003

**Neuroscience Center** (Anacapa Surgical Associates)

Ventura, CA 93003

**Plastic Reconstructive and Hand Surgery Clinic** (ASA)

Ventura, CA 93003

**Urology Clinic** (Anacapa Surgical Associates)

Ventura, CA 93003

**Cardiology Clinic**

Ventura, CA 93003

**Conejo Valley Family Medical Group**

Thousand Oaks, CA 91360

**Conejo Valley Urgent Care Center**

Thousand Oaks, CA 91360

**Dermatology Clinic** (West Ventura Medical Clinic)

Ventura, CA 93001

**Employee Health Services**

Ventura, CA 93009

**Faculty Medical Group** (West Ventura Medical Clinic)

Ventura, CA 93001

**Fillmore Family Medical Group**

Fillmore, CA 93015

**Fillmore Specialty + Ortho Clinic**

Fillmore, CA 93015

**Fillmore Urgent Care**

Fillmore, CA 93015

**John K. Flynn Community Clinic**

Oxnard, CA 93036

**Healthcare for the Homeless One Stop Clinic**

Ventura, CA 93003

**Hematology-Oncology Clinic & Infusion Center**

Ventura, CA 93003

**Immunology Clinic**

Ventura, CA 93003

**Las Islas Family Medical Group North**

Oxnard, CA 93033

**Las Islas North Women's Health Clinic**

Oxnard, CA 93033

**Las Islas Family Med Grp South - Internal Medicine**

Oxnard, CA 93033

**Las Islas South - Adult Diabetes Clinic**

Oxnard, CA 93033

**Las Islas South - Ortho Clinic**

Oxnard, CA 93033

**Las Islas South - Urgent Care**

Oxnard, CA 93033

**Las Islas - Mobile Medical Clinic**

**Las Posas Family Medical Group**

Camarillo, CA 93010

**Magnolia Family Medical Clinic West**

Oxnard, CA 93036

**Magnolia Medicine Specialty Clinic East**

Oxnard, CA 93036

**Magnolia Urgent Care**

Oxnard, CA 93036

**Mandalay Bay Women & Children's Medical Grp**

Oxnard, CA 93036

**Medicine Specialty Center West**

Ventura, CA 93003

**Moorpark Family Medical Group**

Moorpark, CA 93021

**Ophthalmology Clinic**

Ventura, CA 93003

**Orthopedic Clinic - VCMC**

Ventura, CA 93003

**Pediatric Diagnostic Center**

Ventura, CA 93003

**Pediatric Hematology-Oncology**

Ventura, CA 93003

**Piru Family Medical Center**

Piru, CA 93040

**Santa Paula Hospital Clinic**

Santa Paula, CA 93060

**Santa Paula Medical Clinic**

Santa Paula, CA 93060

**Santa Paula West Medical Group + Pediatrics**

Santa Paula, CA 93060

**Sierra Vista Family Medical Clinic**

Simi Valley, CA 93065

**Sierra Vista Urgent Care**

Simi Valley, CA 93065

Ventura, CA 93001

**West Ventura Urgent Care**

Ventura, CA 93001

**Women's Health Center**

Ventura, CA 93003

13. Provide the volume indicators for the involved organizations, ie: number of admissions, visits.

**Here are the numbers for fiscal year ending 6-30-13:**

**Patient Days 54,877**

**Admissions 13,024**

**Discharges 13,245**

**Surgeries Inpatient 2,879**

**Surgeries Outpatient 3,661**

**Clinic Visits 485,255**

**ER visits 52,285**

14. Identify the systems to be evaluated for inclusion in the project? **Cerner**
15. Current system diagram for patient information (include distribution to external sources). **Pending.**
16. Describe current status of Cerner installation. **Typical 6 month installations issues.**