



**COUNTY OF VENTURA  
COUNTY EXECUTIVE OFFICE**

**Mike Powers**  
County Executive Officer

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## **NEWS RELEASE**

**FOR IMMEDIATE RELEASE**

November 7, 2016

**Media Contact: Mike Powers, County Executive Officer, (805) 654-2681**

### **Rose Schwab named as director of Ventura County Child Support Services**

VENTURA, Calif. – Rose Schwab has been named as the Director of the Ventura County Department of Child Support Services. She has more than 28 years of child support experience with the DCSS and has been serving as the Interim Director. Prior to that Rose served as the Assistant Director from 2011 to 2016.

"I am very pleased to have Rose as the Director of Child Support Services," said County Executive Officer Mike Powers. "The department plays a critical role in helping thousands of children and their families overcome financial hardship. Rose's compassion and concern for these families make her their champion and she will fight tirelessly for them."

During her time at the department, Schwab has implemented a call center that successfully responds to over 35,000 calls monthly. She also managed local efforts for the conversion to the State Disbursement Unit, a complex project involving payment processing of over \$50 million annually in child support collections for Ventura County. Schwab was also involved with a statewide workgroup that analyzed business processes and solutions for the implementation of a new statewide child support computer system.

"I am very proud of our staff, our accomplishments and the services we provide to families," said Schwab. "I'm committed to customer service as a key driver of attaining our department goals. We consistently achieve record-high customer satisfaction rankings and I intend to make sure that success continues."

"Rose is very supportive of the outstanding staff at DCSS, and she is a highly organized, results-driven individual," said Powers. "She has tremendous experience with organizational leadership, personnel management, financial management, strategic planning, and individual and group productivity. I know that with these skills she will continue to serve the children of Ventura County well."

Schwab is an active participant in the State DCSS Customer Service Advisory Committee, State DCSS Shared Services Advisory Committee and the California Child Support Directors Association Finance Committee.

Ventura County Child Support Services is located at 5171 Verdugo Way in Camarillo.

Photo: Rose Schwab

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