# County of Ventura



State of the County

November 2017













# County of Ventura

Board of Supervisors & CEO



District 1 Supervisor Steve Bennett

800 S. Victoria Avenue ◆ Ventura, CA 93009 805-654-2703 ◆ Fax: 805-654-2226 E-mail: Steve.Bennett@ventura.org

Serving: San Buenaventura, Montalvo, Saticoy, Ojai Valley, City of Ojai, Upper Ojai Valley, Riverpark, Northwest Oxnard, and North Coast.



District 2 Supervisor Linda Parks ◆ 2016 Board Chair

625 West Hillcrest Drive ◆ Thousand Oaks, CA 91360 805-214-2510 ◆ Toll Free: 800-660-5474 E-mail: Linda.Parks@ventura.org

Serving: Thousand Oaks, Newbury Park, Westlake Village, Oak Park, Bell Canyon, Hidden Valley, Lake Sherwood, Somis, Las Posas Valley, California State University Channel Islands, Portions of the Oxnard Plain, Santa Rosa Valley, Naval Base Ventura County Point Mugu, California Air National Guard, and South Coast.



District 3 Supervisor Kelly Long

1203 Flynn Road, Ste. 220 ◆ Camarillo, CA 93012 805-654-2276 ◆ Fax: 805-654-2226 E-mail: Kelly.Long@ventura.org

Serving: Camarillo, Port Hueneme, Southeast Oxnard, East Oxnard Plain, Santa Paula, Fillmore, Piru, East Lockwood Valley, and Eastern Portion of Naval Base Ventura County Port Hueneme.



District 4
Supervisor Peter C. Foy

980 Enchanted Way #203 ◆ Simi Valley, CA 93065 805-955-2300 ◆ Fax: 805-654-4524 E-mail: Supervisor.Foy@ventura.org

Serving: Simi Valley, Moorpark, Santa Susana Knolls, Box Canyon, Chatsworth Peak, Home Acres, Sinaloa Lake, and Tierra Rejada Valley.



District 5
Supervisor John Zaragoza ◆ 2017 Board Chair

800 S. Victoria Avenue ◆ Ventura, CA 93009 805-654-2613

E-mail: John.Zaragoza@ventura.org

Serving: Oxnard, Oxnard Shores, Mandalay Bay, Silver Strand, Hollywood Beach, Hollywood By-the-Sea, Channel Islands Harbor, El Rio, Nyeland Acres, Del Norte Area, Oxnard College, Oxnard Plain, Strickland and portion of Naval Base Ventura County Port Hueneme.



County Executive Officer
Mike Powers

Hall of Administration ◆ 800 S. Victoria Avenue Ventura, CA 93009 ◆ 805-654-2613 E-mail: CountyExecutiveOfficer@ventura.org

Responsible for overseeing almost 9,000 employees in 25 agencies and departments and overseeing or supporting all major County functions including budget, finance, legislation, human resources, labor relations, economic development and information technology.

This has been a year of historic milestones for Ventura County. Thanks to the leadership and support of the Board of Supervisors, and the committed and dedicated work of County managers and employees, the County has reached new levels of accomplishment that will serve residents far into the future.

The new state-of-the-art North Tower hospital replacement wing at the Ventura County Medical Center was completed millions of dollars under budget. The facility operates as the West County trauma center and now features robotic surgery, a pediatric oncology program, a pediatric intensive care unit, a neo-natal intensive care unit, private rooms and countless features to provide patients and their families with the best possible care and comfort.

Significant investments were also made in mental health and Whole Person Care. The County opened the Horizon View Mental Health Rehabilitation Center in Camarillo to allow clients suffering from serious mental illness to recover near family and friends rather than in another county. And the David Holmboe Center was opened in Oxnard. It houses the youth Crisis Stabilization Unit that serves youth ages six to 17 who are experiencing a mental health crisis.

Near the end of 2016, the Health Care Agency was chosen by the state to participate in the Whole Person Care regional pilot program. The program focuses on the coordination of health care, behavioral health, and social services in a patient-centered manner with the goals of improving health and well-being through the more efficient and effective use of resources. The five-year program will be funded by the California Department of Health Care Services at just over \$19 million per year - the largest grant in County history.

The County is also healthy fiscally. The Board of Supervisors adopted a structurally balanced \$2.24 billion budget for Fiscal Year 2017-2018. The budget increased just over three percent from the previous year and maintains the County's services at current levels, including the programs that increased over the past three years, except for CalWorks and CalFresh that were negatively impacted by state budget reductions.

We continue to increase our reserves and we do not use them for ongoing operations. And we are reinforcing our high credit ratings (AAA from Moody's and Standard and Poor's) while, at the same time, investing in infrastructure and technology.

And finally, the County is not only healthy, it is safe. We invest 60 percent of our general purpose revenue in public safety, protecting not just the unincorporated areas, but also providing law enforcement, fire protection, health care and legal services within many Ventura County cities.

Though there are challenges ahead, the County team is poised to overcome them. The team will also continue to look for ways to improve and enhance our services and increase our efforts to engage the community to ensure we are meeting the greatest needs. In short, they will continue to work to make Ventura County a better place to live, work and visit.

Mike Powers

www.ventura.org

# Awards & Recognition

### **Information Technology**

For the third consecutive year, the County was named as a **Top Digital County by the Center for Digital Government and the National Association of Counties.** The County finished in third place, up five spots from the previous year.

### **Auditor-Controller**

Received the **Certificate of Achievement for Excellence in Financial Reporting** from the Government Finance Officers Association for the 32nd consecutive year. The award recognized the County's Comprehensive Annual Financial Report.

### Treasurer-Tax Collector

Received the **Cash Handling Certification of Excellence Award** from the Association of Public Treasurers of the United States and Canada.

# General Services Agency

Fleet Operations received the **National Leading Fleet Award** for the second consecutive year (Top 50 fleets in the U.S.) from Government Fleet magazine and the American Public Works Association.

# County Workforce

### **PEPRA**

Pension Reform (PEPRA) employees now represent **28 percent (2,380) of the County workforce**, and the number is growing.

#### Wellness

Employee wellness participation increased by **116 percent**.

#### Retirement

Funded ratio of retirement plan is at **84.9 percent**.



### **Board of Supervisors**

Re-elected Supervisors Steve Bennett and John Zaragoza, along with newly elected Supervisor Kelly Long, were sworn into office on January 10 by Presiding Superior Court Judge Patricia Murphy.

### Information Technology

2016 Best of California Award for the **Best Application Serving the Public** (Foster Health Link Project).



### Nurse Recruitment

Held the **Second Annual Registered Nurse Recruitment** event. More than 200 prospective nursing professionals attended.
Managers conducted 130 interviews and made numerous job offers.

#### Task Force

Launched a new **Diversity and Inclusion Task Force**. The 10-member Task Force is composed of key multidisciplinary staff from across County agencies. Its goal is to improve and promote diversity and inclusion in the County workforce.



#### Assessor

Reviewed more than **40,000 properties** for the decline or restoration of assessed value.

### County Executive Office

More than \$30 million in ongoing savings from our service excellence process improvement program.

### Treasurer-Tax Collector

Operated successful East County Tax Collection Office to provide a **more convenient location** for East County residents to pay property taxes.

# County Clerk-Recorder

Opened the **East County office**. Services include weddings, marriage licenses, fictitious business name statements and copies of vital records.

# Resource Management Agency

Building and safety maintained a **99% next-day processing** of all building inspection requests.

# **Human Services Agency**

Ensured remote access for local residents seeking public assistance; clients now initiate nearly half of all applications through web, mail or phone options.

# Good Government, Financial Stability

### **Maintained**

the **highest level long-term credit ratings** from the two largest credit rating firms - Standard and Poor's (AAA) and Moody's (Aaa).



# County Executive Office

Held four summit meetings to develop the County's first **Economic Vitality Strategic Plan**.

# General Services Agency

Procurement, which purchases more than \$264 million in products and services annually, has been honored for the 18th consecutive year with the **Achievement of Excellence in Procurement Award** from the National Procurement Institute.



# Community Well-Being



# Health Care Agency

Opened the state-of-the-art North Tower hospital replacement wing at the **Ventura County Medical Center.**Project completed several million dollars under budget.

# Health Care Agency

Behavioral Health opened the Children's Crisis Stabilization Center (Oxnard) and the Mental Health Rehabilitation Center (Camarillo).



# **Human Services Agency**

Helped more than eight of every 10 households remain stably housed for at least six months after receiving rental assistance and services through the **Homeless Prevention** & Rapid Re-Housing program.

### Fire District

**Installed seven bicycle repair stands** at locations across the county. A total of 16 are planned. Each bicycle repair stand features an air pump, tools and mounts so riders can securely hang their bike and make adjustments or repairs. The stands will be installed in neighborhoods and along busy bike paths. **Most will be located at County fire stations**.

### Department of Child Support Services

Promoted parental responsibility by facilitating child support in 21,116 cases. They **distributed \$57,134,571 to families** in Federal Fiscal year 2016.

### Health Care Agency

Offers the only **Pediatric Oncology Program** in the county.

### Area Agency on Aging

**Senior Nutrition** served more than 206,000 during the year.

### **Human Services Agency**

Helped 226,486 individuals receive **health care through Medi-Cal** benefits.

# General Services Agency

The Parks Department continues to provide excellent camping throughout the county. Usage of the parks has **increased 60 percent** over the last nine years.







# Environment, Land Use & Infrastucture

### Resource Management Agency

Planning continued to work on the **General Plan Update** with more than **20 community outreach events** and the completion of the Background Report.

# Department of Airports

Aircraft Owners and Pilots Association Fly-In (April) attracted **425 aircraft and 5,000 guests**, generating hundreds of thousands of dollars of revenue for local businesses.

# Public Works Agency

Opened its **new water quality testing laboratory and monitoring center** just outside of Moorpark. It replaces an outdated 40-year-old building with a state-of-the-art structure. The 5,200 square-foot building includes offices, a laboratory, a conference room and a monitoring center that provides real-time data on the operations of the wastewater system and water supply to customers of Ventura County Waterworks District 1. It also provides central monitoring, control and operations of all the facilities within the district.

# Public Works Agency

Floodplain Management resulted in a **Community Rating System Class 5 Rating**, equating to a 25 percent reduction in flood insurance premiums for the unincorporated areas of the county.

# Agricultural Commissioner

Hosted the fourth **Ventura County Ag Summit** focusing on sustaining Ventura
County agriculture through science,
technology, engineering and mathematics.

# Library Services

Celebrated **100 years of service** to the county and received a \$50,000 donation toward the purchase and deployment of a Bookmobile.

# Agricultural Commissioner

Incoming commercial and private shipments of plant material are **subject to inspection** to ensure they are free of agriculture-destroying insects, nematodes, and diseases.

# Harbor Department

Oversaw the dredging of 1.5 million cubic yards of sand out of the Channel Islands
Harbor sand trap to be used to replenish local beaches.

# Public Safety

### Sheriff's Office

Conducted the **first human trafficking electronic intercept case** in the United States that resulted in the arrest of five human traffickers and the identification of numerous victims.

### District Attorney

Sexual Assault Unit achieved **100** percent conviction rate, and Felony Trials Unit maintained a 96 percent conviction rate at trial.

### Fire District

Reached agreement to **provide dispatch services** for the Medical Examiner and Oxnard Fire Department.

# Resource Management Agency

Environmental Health conducted more than **200 food-borne illness investigations**.

# **Probation Agency**

Opened an innovative jail-alternative Adult Reporting and Resource Center.



# Sheriff's Office

Instituted the use of body-worn cameras resulting in a **20 percent reduction** in complaints.

### Fire District

Responded to **41,611 calls for service**, an average of 114 per day.

### Public Defender

Transported and placed 243 clients into cost-saving, non-jail alternatives.

# Health Care Agency

Animal Services' pet retention program resulted in a **30 percent decrease** in owner-surrendered pets.

# Probation/Sheriff

Started a new program that has inmates train hard-toadopt shelter dogs. **Saves the lives of the animals** and helps to reduce recidivism.

#### Homeless Services

Invested \$300,000 in the Homeless Management Information System (Human Services Agency).

#### Homeless Services

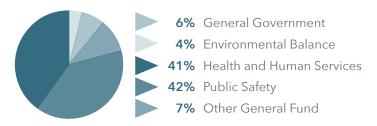
**Invested \$250,000** in Homeless Prevention and Rapid Re-Housing Program.

#### Homeless Services

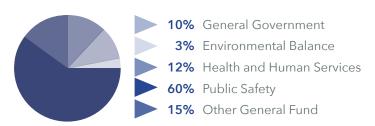
Received \$2 million in HUD funding for Continuum of Care homeless services in the community.

# Budget & Finance

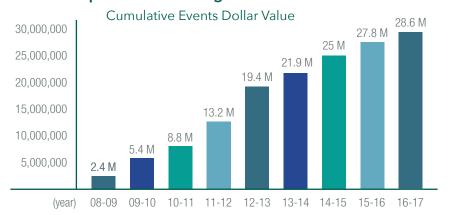
### **General Fund Appropriations** 2017-2018



### **General Purpose Revenue** 2017-2018



### **Process Improvement Savings**



4,411 Trained • 308 Green Belts • 937 Improvements

### **Total Budget**

2017-18: \$2,243,000,000

### **General Fund Budget**

2017-18: \$1,084,000,000

### Maintained Highest Long-Term Credit Rating

S&P: AAA Moody's: Aaa

