

WHO DO I CONTACT?

Anthem Blue Cross

Member Services for Medical and Prescription Eligibility/Claims/Benefits/Pre-certifications

Non-Medicare EPO & High-Deductible PPO (www.anthem.com/ca) – Policy# C18449 (800) 727-2762

Medicare Preferred PPO (www.anthem.com/ca) – Policy# Y0114 (800) 797-6438

Mail Order Pharmacy – Express Scripts (www.express-scripts.com) (800) 233-8065

Kaiser Permanente Senior Advantage Medicare Replacement Plan

Group Number: 228638-0

Toll Free: (800) 443-0815

TTY: (800) 777-1370

Website: www.kp.org

Ventura County Health Care Plan

Member Services office for Medical and Prescription Eligibility/Claims/ Benefits Questions/

Behavioral Health Program Administrator

Member Services E-Mail: vchcp.memberservices@ventura.org

Website: www.vchealthcareplan.org/

Local Phone Number: (805) 981-5050

Toll-Free Number: (800) 600-8247

Mail Order Pharmacy – Express Scripts (www.express-scripts.com) (800) 233-8065

MetLife Dental PPO Plan

Group# 0154209

Customer Service (Member Services office for Eligibility/Claims/Benefits/Pre-certifications) (800) 438-6388

Website: www.metlife.com/mybenefits

Medical Eye Services (MES) – Vision Plan

Customer Service: (800) 877-6372

Customer Services e-mail: customerservice@mesvision.com or (714) 619-4660

Website: www.mesvision.com

County Retiree Health Benefits Coordinator

Retiree Health Benefits Coordinator: (805) 662-6791

E-mail: Patty.Vandewater@ventura.org

Website: www.ventura.org/benefits/flexible-benefits

(go to the "Post-Retirement Health Insurance" section)