

Who Do I Contact?

Your benefits are provided by a combination of organizations. Be sure you are contacting the right vendor when you have questions, and be prepared to specify which plan you are calling about.

Ventura County Health Care Plan (HMO)

Member Services E-Mail: vchcp.memberservices@ventura.org, **Website:** <http://www.vchealthcareplan.org/>
Local Phone Number: (805) 981-5050
Toll-Free Number: (800) 600-8247
Mail Order Pharmacy – Express Scripts (www.express-scripts.com) (800) 233-8065

Anthem Medical Plans (EPO and High-Deductible PPO)

Policy# C18449
Customer Service: (800) 727-2762
Mail Order Pharmacy – Express Scripts (www.express-scripts.com) (800) 282-2881
Website: www.anthem.com/ca (for provider search, use "Blue Cross PPO–Prudent Buyer–Large Group" for both the EPO & PPO plans)

MetLife Dental PPO Plan

Group# 0154209 (PDP Plus Plan)
Customer Service (Member Services office for Eligibility/Claims/Benefits/Pre-certifications) (800) 438-6388
Website: www.metlife.com/mybenefits

Medical Eye Services (MES) – Vision Plan

Customer Service: (800) 877-6372
Customer Service e-mail: customerservice@mesvision.com or (714) 619-4660
Website: <http://www.mesvision.com>

Flexible Spending Accounts (Health Care and Dependent Care)

Email: FSA.Account@ventura.org (805) 677-8785
Website: <http://www.ventura.org/benefits/flexible-spending-accounts>

HealthEquity HSA (for Anthem HDHP-PPO enrollees only)

Website: <http://www.healthequity.com> (866) 346-5800

County Retiree Health Benefits Coordinator

(805) 662-6791

Optional Life Insurance/Basic Life Insurance – Minnesota Life

(Group Policy# 33988-G) – Customer Service (800) 843-8358

Long Term Disability Insurance – MetLife

(Group Policy#0154209) – Group Disability Claims (800) 638-2242

Absence Management Program

Absence Management Analyst (Last Names A-L) (805) 654-2780
Absence Management Analyst (Last Names M-Z) (805) 654-3636
Website: <http://www.ventura.org/benefits/leave-of-absence>

Employee Assistance Program (EAP)

Lincoln's Inn, 950 County Square Drive, Suite 200, Ventura, CA 93003 (805) 654-4327
Website: <http://www.ventura.org/benefits/eap>

Wellness Program

Website: <http://www.ventura.org/vcwell> (805) 654-2628

Work/Life Program

Website: <http://www.ventura.org/benefits/work/life-program> (805) 477-7234

Deferred Compensation Program (401k and 457 Plans)

Website: <http://www.ventura.org/benefits/deferred-compensation> (805) 654-2620

County of Ventura
CEO/HR/Benefits

800 S. Victoria Avenue, Loc. 1970, Ventura CA 93009
805.654.2570 (phone)
805.654.2665 (fax)
Benefits.ServiceRep@ventura.org (email)
<http://myvcweb/index.php/hr/benefits/home> (intranet)
www.ventura.org/benefits (internet)